



Rizzetta & Company

The Groves Community Development District

Board of Supervisors' Meeting October 3, 2023

**District Office:
5844 Old Pasco Road, Suite 100
Wesley Chapel, FL 33544
813-994-1001**

www.thegrovescdd.org

THE GROVES COMMUNITY DEVELOPMENT DISTRICT

The Groves Civic Center, 7924 Melogold Circle, Land O' Lakes, FL 34637

Board of Supervisors	Bill Boutin	Chairman
	Richard Loar	Vice Chairman
	Jimmy Allison	Assistant Secretary
	James Nearey	Assistant Secretary
	Christina Cunningham	Assistant Secretary
District Manager	Jayna Cooper	Inframark
District Counsel	Vivek Babbar	Straley Robin & Vericker
District Engineer	Stephen Brletic	BDI Engineering

All cellular phones must be placed on mute while in the meeting room.

The Audience Comment portion of the agenda is where individuals may make comments on matters that concern the District. Individuals are limited to a total of three (3) minutes to make comments during this time.

Pursuant to provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this meeting/hearing/workshop is asked to advise the District Office at least forty-eight (48) hours before the meeting/hearing/workshop by contacting the District Manager at (813) 933-5571. If you are hearing or speech impaired, please contact the Florida Relay Service by dialing 7-1-1, or 1-800-955-8771 (TTY) 1-800-955-8770 (Voice), who can aid you in contacting the District Office.

A person who decides to appeal any decision made at the meeting/hearing/workshop with respect to any matter considered at the meeting/hearing/workshop is advised that person will need a record of the proceedings and that accordingly, the person may need to ensure that a verbatim record of the proceedings is made including the testimony and evidence upon which the appeal is to be based.

THE GROVES COMMUNITY DEVELOPMENT DISTRICT
OFFICE □ 5844 OLD PASCO RD □ SUITE 100 □ WESLEY
CHAPEL, FL 33544
WWW.THEGROVESCDD.ORG

Board of Supervisors
The Groves Community
Development District

September 25, 2023

Dear Board Members:

The regular meeting of the Board of Supervisors of The Groves Community Development District will be held on **Tuesday, October 3, 2023, at 10:00 a.m.** to be held at The Groves Civic Center, located at 7924 Melogold Circle, Land O' Lakes, FL 34637. The following is the tentative agenda for this meeting.

- 1. CALL TO ORDER / ROLL CALL**
- 2. PLEDGE OF ALLEGIANCE**
- 3. AUDIENCE COMMENTS**
- 4. STAFF REPORTS**
 - A.** District Counsel
 - B.** District Engineer
 - C.** Aquatics Report
 1. August Waterway Inspection Report – Steadfast..... Tab 1
 - D.** Clubhouse Manager
 1. Clubhouse Manager's Report
 - E.** District Manager
 1. Discussion Regarding Outstanding Proposal Requests
 2. Discussion Regarding Staffing
- 5. BUSINESS ITEMS**
 - A.** Discussion Regarding Addendum for Back 9 Bistro for the Flooring Replacement
- 6. BUSINESS ADMINISTRATION**
 - A.** Consideration of the Minutes of the Board of Supervisors' Meeting held on August 8, 2023 – Previously Tabled..... Tab 2
 - B.** Consideration of Minutes of the Board of Supervisors' Regular Meeting held on September 5, 2023..... Tab 3
 - C.** Consideration of Operations & Maintenance Expenditures for August 2023 Tab 4
- 7. SUPERVISOR REQUESTS**
- 8. ADJOURNMENT**

We look forward to seeing you at the meeting. In the meantime, if you have any questions, please do not hesitate to call us at (813) 994-1001.

Sincerely,
Jayna Cooper
District Manager

Tab 1



The Groves CDD Aquatics

Inspection Date:

9/21/2023 11:28 AM

Prepared by:

Lee Smith

Account Manager

STEADFAST OFFICE:

WWW.STEADFASTENV.COM
813-836-7940

Inspection Report

SITE: 2C-1

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

This pond has made improvements since last report. A lot less algae is present. There is still some subsurface growth present, as well as moderate amounts of Torpedo grass and Slender spikerush around the perimeter. Our technician will continue to monitor and treat accordingly.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	N/A	✗ Subsurface Filamentous	Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	Minimal	✗ Moderate
<u>NUISANCE SPECIES OBSERVED:</u>			Substantial
	✗ Torpedo Grass	Pennywort	Babytears
	Hydrilla	✗ Slender Spikerush	Other:
			Chara

SITE: 2C-2

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

Algae was present along the edge of this pond. There is also minor amounts of Slender Spikerush growing along the shoreline. Technician will target these nuisance species during the next maintenance event.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	N/A	✗ Subsurface Filamentous	✗ Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	✗ Minimal	Moderate
<u>NUISANCE SPECIES OBSERVED:</u>			Substantial
	Torpedo Grass	Pennywort	Babytears
	Hydrilla	✗ Slender Spikerush	Other:
			Chara

Inspection Report

SITE: 4

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

The amount of algae in this cove has decreased and is starting to clear up. Still some present in the cove and around the perimeter of this pond. Routine maintenance and monitoring will occur here.

<u>WATER:</u>	<input checked="" type="checkbox"/> Clear	<input type="checkbox"/> Turbid	<input type="checkbox"/> Tannic
<u>ALGAE:</u>	<input type="checkbox"/> N/A	<input checked="" type="checkbox"/> Subsurface Filamentous Planktonic	<input checked="" type="checkbox"/> Surface Filamentous Cyanobacteria
<u>GRASSES:</u>	<input type="checkbox"/> N/A	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	<input checked="" type="checkbox"/> Torpedo Grass	<input type="checkbox"/> Pennywort	<input type="checkbox"/> Babytears
	<input type="checkbox"/> Hydrilla	<input type="checkbox"/> Slender Spikerush	<input type="checkbox"/> Chara
			<input type="checkbox"/> Other:

SITE: 5

Condition: Excellent Great ✓Good Poor Mixed Condition ✓Improving



Comments:

The perimeter of this pond contains moderate amounts of algae. Torpedo grass and Slender Spikerush also populate the shoreline. These areas will be the main focus on this pond for our technician moving forward.

<u>WATER:</u>	<input checked="" type="checkbox"/> Clear	<input type="checkbox"/> Turbid	<input type="checkbox"/> Tannic
<u>ALGAE:</u>	<input type="checkbox"/> N/A	<input checked="" type="checkbox"/> Subsurface Filamentous Planktonic	<input checked="" type="checkbox"/> Surface Filamentous Cyanobacteria
<u>GRASSES:</u>	<input type="checkbox"/> N/A	<input type="checkbox"/> Minimal	<input checked="" type="checkbox"/> Moderate Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	<input checked="" type="checkbox"/> Torpedo Grass	<input type="checkbox"/> Pennywort	<input type="checkbox"/> Babytears
	<input type="checkbox"/> Hydrilla	<input checked="" type="checkbox"/> Slender Spikerush	<input type="checkbox"/> Other:
			<input type="checkbox"/> Chara

Inspection Report

SITE: 6G

Condition: Excellent Great ✓Good Poor Mixed Condition ✓Improving



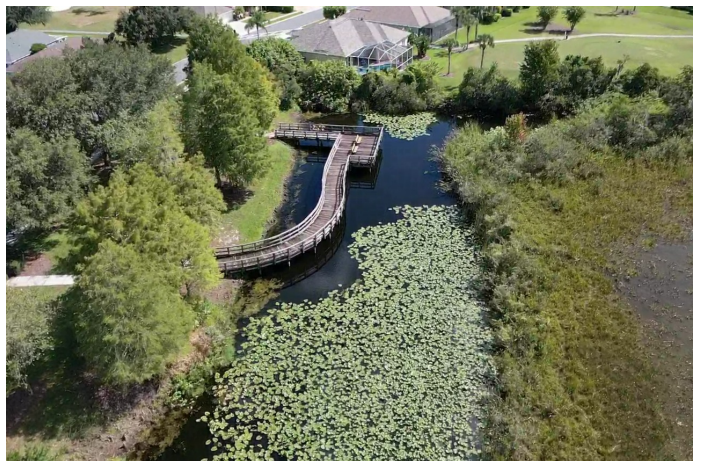
Comments:

Algae was present in this pond in moderate amounts. Nuisance grasses once again populate the shoreline and are creeping in to the water. These nuisance species will be targeted during the next maintenance event with the goal of bringing this pond back to an acceptable state.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	N/A	✗ Subsurface Filamentous	✗ Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	Minimal	✗ Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	✗ Torpedo Grass	Pennywort	Babytears
	Hydrilla	✗ Slender Spikerush	Other:
			Chara

SITE: 7

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

Algae is present along the shoreline. Lilly pads are still present in significant amounts and could use some treatment to prevent them from overtaking this waterway. Routine maintenance and monitoring will occur here.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	N/A	✗ Subsurface Filamentous	✗ Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	✗ N/A	Minimal	Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	Torpedo Grass	Pennywort	Babytears
	Hydrilla	Slender Spikerush	Other:
			Chara

Inspection Report

SITE: F-N

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

No major algae growth was observed in this pond. Nuisance grasses were present in minor amounts. Beneficial vegetation appears to be in healthy condition.

<u>WATER:</u>	<input checked="" type="checkbox"/> Clear	Turbid	Tannic
<u>ALGAE:</u>	<input checked="" type="checkbox"/> N/A	Subsurface Filamentous	Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	<input checked="" type="checkbox"/> Minimal	Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	<input checked="" type="checkbox"/> Torpedo Grass	Pennywort	Babytears
	Hydrilla	<input checked="" type="checkbox"/> Slender Spikerush	Other:
			Chara

SITE: F-S

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

No major algae growth was observed. Nuisance grasses were the only nuisance species observed and in minor amounts. The cattails on one side are decaying from previous treatment. Routine maintenance and monitoring will occur here.

<u>WATER:</u>	<input checked="" type="checkbox"/> Clear	Turbid	Tannic
<u>ALGAE:</u>	<input checked="" type="checkbox"/> N/A	Subsurface Filamentous	Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	Minimal	<input checked="" type="checkbox"/> Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
	<input checked="" type="checkbox"/> Torpedo Grass	Pennywort	Babytears
	Hydrilla	Slender Spikerush	<input checked="" type="checkbox"/> Other: Cattails
			Chara

Inspection Report

SITE: Sump 10

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

Scattered surface algae is present around the perimeter of this pond. Torpedo grass and slender spikerush are also present in minor amounts within the water. Technician will target these nuisance species during the next maintenance event.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	N/A	Subsurface Filamentous	✗ Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	✗ Minimal	Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
✗ Torpedo Grass	Pennywort	Babytears	Chara
Hydrilla	✗ Slender Spikerush	Other:	

SITE: Sump 14

Condition: Excellent ✓Great Good Poor Mixed Condition ✓Improving



Comments:

The only nuisance species observed in this pond was Torpedo Grass and Slender Spikerush along the shoreline. These grasses will be addressed during the next visit.

<u>WATER:</u>	✗ Clear	Turbid	Tannic
<u>ALGAE:</u>	✗ N/A	Subsurface Filamentous	Surface Filamentous
		Planktonic	Cyanobacteria
<u>GRASSES:</u>	N/A	✗ Minimal	Moderate
			Substantial
<u>NUISANCE SPECIES OBSERVED:</u>			
✗ Torpedo Grass	Pennywort	Babytears	Chara
Hydrilla	✗ Slender Spikerush	Other:	

MANAGEMENT SUMMARY



As we approach October, the conditions that influence the ponds are seeing a slight turn. Nights & mornings are already cooling off, and as temperatures cool and days shorten in length; both of these have the effect of decreasing growth rates for surface algae and nuisance species alike. Occasional heavy rains are still common, but the hurricane season is coming to an end which means that these rains should taper off as the month progresses. Pond levels are high, and a large influx of water usually has the benefit of resetting pond biology by allowing nutrients in the water column to exit the pond into the wetlands. Decreased water temperatures and sudden wind and rain are both capable of stressing fish populations, and contribute to the occasional fish kill. This is normal for early fall (or due to an extended summer) and are not primarily caused by treatments targeted against nuisance algae and vegetation.

Hopefully as conditions enter a true fall phase, and plant growth slows, technicians will be able to switch from reactive & preventative treatment methods (which were directly combating rapid new growth) to proactive treatments (to begin to make headway in overgrown areas of select ponds now that regrowth rates are starting to slow).

At the time of this inspection, many of The Groves' ponds were in great condition. Across most ponds algal activity was present in minor to moderate amounts (2C-2, 5, Sump 10). Most of the observed algae was already decaying, and any ponds with notable amounts will be on our technician's radar for future visits. Likewise, nuisance grasses along the observed pond's banks were present in moderate amounts. The major issue noted on this inspection was algae and nuisance grasses along the shoreline. We will continue on with routine treatment with the goal of eradicating as much of this nuisance vegetation as possible.

RECOMMENDATIONS

Continue to treat ponds for algae, administer follow-ups to ponds experiencing extended decay times.

Administer treatments to any nuisance grasses growing along exposed shorelines and within beneficial plants.

Continue to apply treatment to overgrown littoral areas.

Avoid overtreating ponds, to prevent fish kills or toxic blooms.

Stay alert for debris items that find their way to the pond's shore.

Thank you for choosing Steadfast Environmental!

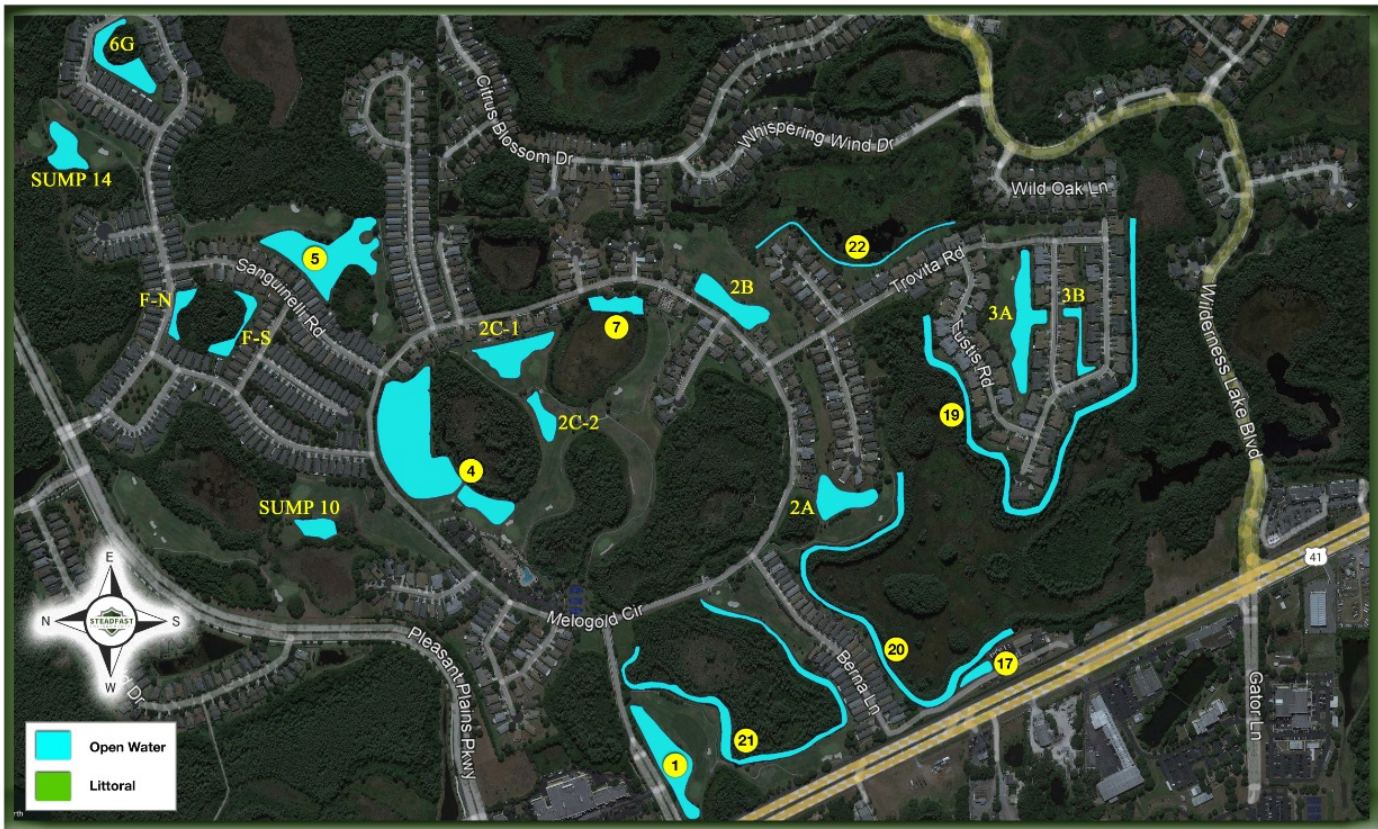
MAINTENANCE AREA



THE GROVES CDD

Festive Groves Blvd, Land O' Lakes

Gate Code:



Tab 2

MINUTES OF MEETING

Each person who decides to appeal any decision made by the Board with respect to any matter considered at the meeting is advised that person may need to ensure that a verbatim record of the proceedings is made, including the testimony and evidence upon which such appeal is to be based.

**THE GROVES
COMMUNITY DEVELOPMENT DISTRICT**

The regular meeting of the Board of Supervisors of The Groves Community Development District was held on Tuesday, August 8, 2023, at 6:30 p.m., at The Groves Civic Center, located at 7924 Melogold Circle, Land O' Lakes, FL 33637.

Present and constituting a quorum:

Bill Boutin	Board Supervisor, Chairman
Richard Loar	Board Supervisor, Vice Chairman
James Nearey	Board Supervisor, Assistant Secretary
Christina Cunningham	Board Supervisor, Assistant Secretary
Jimmy Allison	Board Supervisor, Assistant Secretary (via phone)

Also present were:

Gregory Cox	District Manager, Rizzetta & Co, Inc.
Vivek Babbar	District Counsel; Straley, Robin & Vericker
Stephen Brletic	District Engineer, BDI Engineering Services
Amy Linen	Operations Manager
Carmen Torres	Facilities Manager
Paul Ferrara	Representative Accurate Electronics

Audience Members **Present**

FIRST ORDER OF BUSINESS

Call to Order

The meeting was called to order at 6:30 p.m. and Mr. Cox verified that all Board members were present.

SECOND ORDER OF BUSINESS

Pledge of Allegiance

All present at the meeting joined in the Pledge of Allegiance.

THIRD ORDER OF BUSINESS

Audience Comments

The Board received audience comments on the following subjects: approval of the community garden expansion; vegetation in the waterway behind homes on Trovita Road; desire to know how CDD funds are invested; presentation of photos of signage that needs painting.

On motion from Mr. Loar, seconded by Ms. Cunningham, the Board unanimously approved to receive documents for The Groves CDD.

On motion from Mr. Boutin, seconded by Mr. Loar, the Board unanimously approved to receive more photos of signage that needs painting, for The Groves CDD.

The Board received additional comments regarding the need to retain the B9B Restaurant; a recommendation to have members of the community operate the restaurant; a second request to have pea gravel installed at the dog park; concern about a massive building scheduled to be built behind the Circle K; concern that someone in the community called the Health Department to inspect the B9B restaurant.

Mr. Boutin made an announcement that Rizzetta & Company had re-submitted a notice of contract termination for District and Amenity Services effective September 29, 2023. He discussed the need for District Counsel to prepare a Request for Qualifications for potential service providers. He also noted the need for a special meeting for the purpose of interviewing and possibly selecting a service provider.

Mr. Loar presented a motion that Ms. Cunningham serve as the District liaison to assist Mr. Babbar in the identification and vetting of potential service providers. The motion was seconded by Ms. Cunningham. The Board received audience comments regarding the motion to appoint Ms. Cunningham as the liaison. It was noted that Ms. Cunningham had already been communicating with potential service providers. Mr. Loar and Ms. Cunningham provided comments that it was unprofessional for Rizzetta to re-submit the 60-day contract termination notice.

On motion from Mr. Loar, seconded by Ms. Cunningham, the Board approved with a 3-2 vote, with Mr. Boutin and Mr. Allison voting no, for Ms. Cunningham to serve as Board liaison for the search and selection process for a District Services provider for The Groves CDD

The Board requested that staff set a Special Meeting date for August 29, 2023, at 10:00 a.m. for interviews and to plan for the selection for the September 5, 2023, regular meeting.

FIFTH ORDER OF BUSINESS

Staff Reports

A. District Counsel

The Board received a District Counsel update from Vivek Babbar. He informed the Board that he was still waiting for a response from the attorney for Dynamic Security regarding their claim.

B. District Engineer

The Board received a District Engineer update from Mr. Brletic. He and Mr. Cox provided information regarding the single bid received as a result of the

bridgework Request for Proposals (RFP). Mr. Cox noted that the single bid from Construction Management Services, LLC, was in the amount of \$548,720. The Board discussed the planned oversight of the construction project, the planned duration of the work, and the need to finalize the contract.

On motion from Mr. Boutin, seconded by Mr. Nearey, the Board unanimously approved the \$548,720 bid from Construction Management Services, LLC, for the bridge renovation work, for The Groves CDD.

C. Aquatics Report - Steadfast

The Board reviewed the aquatics report from Steadfast Environmental. Mr. Boutin noted that not all the sites were in the report and requested that staff inquire about that.

D. Operations Manager

The Board received a Clubhouse Manager update from Ms. Linen. Ms. Linen informed the Board that the current meeting would be her final day working with The Groves.

Mr. Boutin provided a summary of the meeting he had held with Yellowstone regarding the landscape work.

Mr. Boutin and Ms. Linnen reviewed the one audio equipment proposal that she had received from AV Specialists and explained more changes in the proposal were forthcoming. Mr. Loar suggested seeking the use of headsets, lapel microphones or something better than the current. Mr. Boutin inquired whether or not the HOA will split the costs. Mr. Boutin requested staff to forward the completed proposal to the HOA.

E. District Manager

The Board received a District Manager update from Mr. Cox. He reminded the Board that the next CDD meeting was scheduled for September 5, 2023, at 10:00 a.m.

Mr. Cox informed the Board that as of the end of July 2023, the financials reflected that the District was currently operating at \$8,318 under budget for O&M expenses and \$205,498 under budget for the Reserve Budget.

Mr. Cox provided a review of the on-going projects.

SIXTH ORDER OF BUSINESS

Business Items

A. Public Hearing on Fiscal Year 2023/2024 Final Budget and Assessments

On motion from Mr. Loar, seconded by Mr. Nearey, the Board unanimously approved to open the public hearing on the fiscal year 2023/2024 final budget and assessments, for The Groves CDD.

Mr. Cox provided a summary of the proposed budget and the resultant increase in the assessments for the residents and golf course.

The Board received comments from the audience regarding their interest in maintaining the community, but desire to keep the assessments level.

On motion from Mr. Loar, seconded by Mr. Nearey, the Board unanimously approved to close the public hearing on the fiscal year 2023/2024 final budget and assessments, for The Groves CDD.

On a motion from Mr. Boutin, seconded by Mr. Loar, the Board unanimously approved to adopt Resolution 2023-04, Adopting the Fiscal Year 2023-2024 Final Budget totaling \$1,744,781.40 exclusive of collection costs (\$1,279,540-General Fund, \$307,146-Reserve Fund, and \$158,095.70-Debt Service), for The Groves CDD.

On a motion from Mr. Loar, seconded by Mr. Boutin, the Board unanimously approved to adopt Resolution 2023-05, Levying O&M Assessments for Fiscal Year 2023-2024 and certifying the assessment roll, for The Groves CDD.

B. Discussion Regarding Yellowstone Landscaping

The Board discussed the current Yellowstone landscape contract and the process that would be required to create a single landscape contract for both the HOA and the CDD. Mr. Cox explained his opinion that it would serve both organizations better if there were two separate contracts with the same contractor versus a single contract. He also explained that because of the estimated amount of the CDD contract (under \$195K), there would be no requirement to go through the formal RFP process for selection by the CDD.

Mr. Boutin expressed his concerns regarding recent discussions held at an HOA meeting at which three CDD Supervisors expressed their respective opinions on this topic. He also expressed his concerns regarding the amount of turnover of HOA landscape contractors and the amount of due diligence required to evaluate any landscape contractor being considered.

Mr. Boutin discussed the need for a new detailed landscape contract and the possibility of the District Engineer producing it. He noted the need for the installation of hedges in an area near the front of the community where a large building is being planned in an area just outside the CDD boundaries.

Mr. Loar expressed his concerns about the current landscape contractor for the CDD and how the HOA has done a better job of enforcing their landscaper's completion of the contract requirements. Mr. Nearey expressed his concerns that a timeline of improvements by Yellowstone is needed. Mr. Boutin indicated that he will sit down with Yellowstone to create

a working plan. Ms. Cunningham expressed her thoughts that someone needs to hold Yellowstone accountable by looking at the work that they have claimed has been completed. She indicated that getting the management company situation stabilized is the priority.

C. Discussion of Maintenance Facility Landscape Dumping

Mr. Boutin described the status of the maintenance facility area where dumping has repeatedly occurred by various contractors as well as others. He described the need for a policy to prohibit all dumping and to clean up the area. Mr. Loar noted that both the CDD and HOA management will need to monitor the area. The Board concluded that the CDD and HOA management needs to coordinate the control of access to the area.

D. Discussion of Back 9 Bistro

1. Health Inspection

Mr. Cox described the results of a recent Health Inspection that was conducted of the B9B restaurant. He explained that the inspection results were included in the revised agenda.

Ms. Cunningham explained that she had nothing to do with the Health Inspector's inspection. Ms. Cunningham explained she had been advised by the previous attorney to keep documentation up to date on the restaurant. This was the annual inspection and inventory to take pictures and inventory. She explained the contractual violations that she had requested that District Manager forward to District Council and send Ms. Tolley a letter on these issues. After residents contacted her about the inspection, she advised the District Manager to provide that information to the Board members since it would probably get posted on Facebook.

- clean up the kitchen and return it to the level of cleanliness and repair that was there when she took it over,
- if something has broken it is up to her to replace/fix,
- fix the dining area floor.
- remove the items in the loading area and power wash it. (It is not a storage area and her use should be for loading, unloading, temporary).
- Ask her to produce the approval to put the camera in that area in case someone did approve it unknown to you. If none, I would assume that she would need to make a request to the Board?

Ms. Cunningham next discussed the status of the flooring and explained that it was to be repaired by a licensed contractor. Mr. Nearey agreed that the flooring must be repaired by a licensed and approved contractor and the current flooring was a temporary fix. Mr. Allison noted that the initial cost of the flooring installed by the CDD and B9B was shared and that any new flooring should also be shared in cost. Ms. Cunningham objected to that position. The meeting went through a series of unsolicited comments from audience members on a variety of B9B related topics.

Mr. Loar suggested hiring a “management company” to come in and run the restaurant. Ms. Cunningham, Mr. Nearey, and Mr. Loar all provided additional comments regarding the restaurant operations.

Mr. Vivek provided comments regarding the potential termination of the lease decision. He noted the difficult position of terminating the current lease without a plan to replace the vendor in hand. Mr. Boutin explained that any vendor that comes in to operate the restaurant must meet the requirement of having 51% food sales versus the alcohol sales revenue and how this may drive the menu and rates requirement.

Ms. Tolley, with B9B, provided comments to the Board regarding the walk-through inspection by Ms. Cunningham and how a Health Inspection soon followed because of a complaint from someone. She also explained how B9B was not responsible for replacing the flooring per the contract. She also explained that the dirty vents were the responsibility of the CDD per the Health Department Inspector. Mr. Babbar explained that the flooring responsibility was not mentioned in the contract, but it did mention that maintenance of the carpet was mentioned. He also noted that the topic was further made unclear since the CDD was a participant in the removal of the carpet flooring.

The Board made a motion to terminate the lease and took comments from the audience. Ms. Cunningham commented that she hoped the situation could be worked out, but it was difficult to work with the vendor. Mr. Nearey noted how difficult the vendor has been. Mr. Allison indicated that he did not support this action at this time. Mr. Loar indicated that he felt the CDD and the B9B should work together to fix the situation to include properly heated and properly cooked food. He noted the increase in attendance at the Moose Lodge across the street. Mr. Boutin suggested that someone other than Ms. Cunningham serve as the liaison to the restaurant for the Board. Mr. Allison volunteered to perform that service.

On a motion from Mr. Neary, seconded by Mr. Loar, the Board failed to approve giving B9B a 60-day lease termination notice, with a 1-4 vote, with Mr. Nearey voting yes, for The Groves CDD.

Mr. Boutin next asked Mr. Allison, upon return from his vacation, to meet with Ms. Tolley regarding the operation of the restaurant and provide a report back to the Board.

2. Proposed Letter on Use of Ballroom

Mr. Cox explained a recent issue with the use of the Ballroom where communication broke down between the staff, B9B and the Golf League, and the Ballroom ended up being double-booked for the B9B and the Golf League. After discussion, it was agreed that B9B and other users were

required to coordinate with the staff to ensure any events were properly reserved.

E. Consideration of Resolution 2023-06; Setting the Meeting Schedule for Fiscal Year 2023/2024

The Board reviewed the presented meeting schedule for the CDD Board for the Fiscal Year 2023-2024 and made revisions.

On a motion by Mr. Loar, seconded by Mr. Nearey, the Board unanimously approved Resolution 2023-06, Setting the fiscal year 2023/2024 meeting schedule, as discussed, for The Groves CDD.

F. Consideration of Resolution 2023-07; Re-Designating Secretary

On a motion by Mr. Loar, seconded by Mr. Nearey, the Board unanimously approved Resolution 2023-07, naming Scott Brizendine as Secretary, for The Groves CDD.

G. Consideration of the Expansion of the District Community Garden

The Board considered a request to expand the District Community Garden and reviewed a \$4,062.34 cost estimate for the extension.

On a motion by Mr. Neary, seconded by Ms. Cunningham, the Board unanimously approved a not-to-exceed amount of \$4,500 to complete the community garden extension, for The Groves CDD.

H. Update on The Groves Pool

Mr. Cox explained to the Board that there was an issue with pool equipment that required immediate approval of an electrical repair by Alsone Electric for \$1,508.53 in order that the pool could reopen.

SEVENTH ORDER OF BUSINESS

Consideration of the Minutes of the Board of Supervisors Meeting held on July 11, 2023

On a motion Mr. Neary, seconded by Ms. Cunningham, the Board unanimously approved the Minutes of the July 11, 2023, Board of Supervisors' regular meeting, for The Groves CDD.

EIGHTH ORDER OF BUSINESS

**Consideration of Operation &
Maintenance Expenditures for
June 2023**

On a motion Mr. Loar, seconded by Mr. Neary, the Board unanimously approved to receive and file the Operation & Expenditures Report for June 2023 (\$130,259.19), for The Groves CDD.

NINTH ORDER OF BUSINESS

Supervisor Requests

Mr. Loar noted that it was important for Pool Works to identify the pool equipment needed early on to help ensure everything needed was on hand and to possibly save funds. Mr. Boutin suggested exploring obtaining a storage container.

Mr. Loar also provided information on the current investment strategy being used for the District.

Ms. Cunningham thanked Ms. Linnen for her work for the Community.

Mr. Boutin indicated he will have certificates for the volunteers of the July 4, 2023, event ready for the next meeting.

TENTH ORDER OF BUSINESS

Adjournment

On a motion from Mr. Loar, seconded by Mr. Neary, the Board unanimously approved to adjourn the meeting at 9:35 p.m., for The Groves CDD.

Secretary/Assistant Secretary

Chairman/Vice Chairman

Tab 3

MINUTES OF MEETING

Each person who decides to appeal any decision made by the Board with respect to any matter considered at the meeting is advised that person may need to ensure that a verbatim record of the proceedings is made, including the testimony and evidence upon which such appeal is to be based.

**THE GROVES
COMMUNITY DEVELOPMENT DISTRICT**

The regular meeting of the Board of Supervisors of The Groves Community Development District was held on Tuesday, September 5, 2023, at 10:00 a.m., at The Groves Civic Center, located at 7924 Melogold Circle, Land O' Lakes, FL 33637.

Present and constituting a quorum:

Bill Boutin	Board Supervisor, Chairman
Richard Loar	Board Supervisor, Vice Chairman
James Nearey	Board Supervisor, Assistant Secretary
Christina Cunningham	Board Supervisor, Assistant Secretary
Jimmy Allison	Board Supervisor, Assistant Secretary

Also present were:

Gregory Cox	District Manager, Rizzetta & Co, Inc.
Michael Broadus	District Counsel; Straley, Robin & Vericker
Stephen Brletic	District Engineer, Stantec Consulting
Carmen Torres	Clubhouse Manager

Audience Members **Present**

FIRST ORDER OF BUSINESS

Call to Order

The meeting was called to order at 10:00 a.m. and Mr. Cox verified that all Board members were present.

SECOND ORDER OF BUSINESS

Pledge of Allegiance

All present at the meeting joined in the Pledge of Allegiance.

THIRD ORDER OF BUSINESS

Audience Comments

The Chairman announced the presentation of Certificates of Appreciation for those volunteers who were instrumental in the successful 4th of July celebration that was held at the Clubhouse.

The Board received audience comments regarding items in the minutes related to the recommended operation of the community restaurant.

FOURTH ORDER OF BUSINESS**Staff Reports****A. District Counsel**

The Board received a District Counsel update from Michael Broadus. He noted that the Board had previously received presentations from District Services providers at the recent Special Meeting and that now was the time for the Board to select one vendor to perform those services.

The Board received comments from each Supervisor regarding their thoughts on the proposals and presentations.

On motion from Mr. Loar, seconded by Ms. Cunningham, with three in favor and two against (Mr. Boutin and Mr. Allison), the Board approved the proposal from Inframark to provide District Services and Amenity Management for The Groves CDD.

B. District Engineer

The Board received a District Engineer update from Mr. Brletic. He noted that the Bridge Project agreement with CMS, LLC, was executed. He explained that his office will be taking the lead on the oversight of the project for the CDD along with Mr. Allison. He explained that along with the initial draw, the CDD would be paying for the materials directly which would be a sales tax savings. He noted that a pre-construction meeting would be necessary to coordinate material delivery, storage, coordination with the Golf Course, etc.

Mr. Brletic explained that the roadway issue on Jaffa Lane was most likely caused by a pipe break running under the roadway and that a proposal had been received from APX Asphalt to repair in the amount of \$5,499. They would be able to start on the week of September 18th. Mr. Brletic requested that District staff check the area on a regular basis to ensure the safety cones and barriers remain in place. Ms. Cunningham also asked that CDD staff check the barriers at the location to ensure they remain in place.

Mr. Boutin requested that Mr. Brletic provide an update regarding an improved map that accurately reflects the property ownership in The Groves for landscaping purposes.

Mr. Loar questioned whether the County should be responsible for the pipe break under Jaffa Lane and Mr. Brletic explained that it was not.

Mr. Boutin requested information about whether the County could take over ownership of the roadways in the District. Mr. Brletic explained that this is a very difficult but not impossible action.

C. Aquatics Report - Steadfast

The Board reviewed the July Waterway Report provided by Steadfast. Mr. Boutin requested that Steadfast be asked to provide a complete report that contained comments in the pond comments section.

D. Clubhouse Manager

The Board reviewed the Clubhouse Manager's Report. Ms. Cunningham requested information regarding the current number of maintenance personnel. She requested an update on the visit by Piper Fire Inspection and the visit by the County Fire Rescue. Mr. Cox provided a brief summary of both visits. Ms. Cunningham requested information regarding the status of the agreement with Piper Fire Inspection. Mr. Boutin explained that there had been a delay due to not having a password and that has been since resolved.

The Board discussed the audio system proposal in the agenda and tabled the topic until additional proposals could be obtained. Ms. Cunningham noted that there are multiple providers available.

The Board tabled the proposal in the agenda for RV Park Cameras for \$12,170.56 so that additional proposals could be obtained. Mr. Loar reminded the Board that that the Board decided in the past not to accept single proposals for items over \$2,000.

E. District Manager

The Board received the District Manager's report from Mr. Cox. He noted that the next meeting was scheduled for October 3, 2023 at 10:00 a.m. He provided a review of the financials as of the end of June.

Ms. Cunningham requested information regarding the status of the equipment purchase for the pool project and Mr. Loar requested information regarding quality storage on site for the equipment. Ms. Cunningham requested the estimated date for ordering the equipment. Mr. Cox explained that Ken Martin will be reviewing the pool equipment order list prior to approving the order. There was a brief discussion regarding the possibility of using public storage locations for the equipment.

Mr. Cox provided an update of the items on the project list. He explained that the damage to the camera at the front entrance amounted to \$932. He explained that the resident has been notified of that expense and has not responded. He noted that he will now need to go through the resident's insurance company with the claim.

FIFTH ORDER OF BUSINESS**Business Items****A. Update Regarding Back 9 Bistro**

Mr. Allison, as the Board liaison with Back 9 Bistro, provided an update of the conversations he has had with Ms. Tolley, with B9B, regarding the current menu

and forthcoming events. He described the difficulties she has been experiencing and what the CDD could do to assist. Mr. Allison also discussed the potential need to replace the beer glass cooler. The Board discussed the history of the cooler and Ms. Cunningham indicated that the replacement of the cooler would need to be forwarded to the District Counsel.

The Board next debated the issue of the flooring replacement and whether the CDD should fund new flooring. Mr. Loar indicated a need to replace the floor and that he expected the vendor to honor the agreement to pay half the cost. He added that the CDD should move ahead with a licensed & insured contractor. He noted that if the issues with the beer glass cooler did go back to the beginning of the lease, he would support the CDD replacing it, but at this time the floor was most critical, and the beer glass cooler should be deferred to a later date.

Ms. Cunningham provided an explanation of the discussion about the inspection of the kitchen that took place at the last meeting. She explained that she had sent a letter to Mr. Cox and asked that it be sent to District Counsel.

The Board further discussed the potential need to add an addendum to B9B agreement regarding the flooring replacement.

Mr. Nearey briefly discussed the on-going issue with the enforcement of the First Right of Refusal clause in the agreement as well as the current issues with the sale of liquor and the potential liquor license issues as a result.

B. Discussion Regarding Yellowstone Landscape Working Plan

Mr. Boutin explained to the Board that he and Mr. Cox had met with Yellowstone and presented a Landscape Working Plan, that they had agreed to. He also noted that there were some areas of dead sod that needed to be replaced by Yellowstone at their expense.

SIXTH ORDER OF BUSINESS

Consideration of the Minutes of the Board of Supervisors Meeting held on August 8, 2023

The Board reviewed the minutes of the CDD meeting held on August 8, 2023. Ms. Cunningham had several issues regarding the information in the summary of the inspections conducted of the B9B kitchen area as well as the Health Department inspection results. She requested a copy of the audio of the August CDD meeting and requested to review the draft revised minutes before presentation at the October CDD meeting.

Mr. Loar expressed his concerns regarding Mr. Boutin's previous concerns regarding CDD Supervisors attending an HOA meeting and discussing opinions on the landscaping topic. Mr. Loar noted that the Supervisors attending the meeting were also residents of the community and that he has a position on the HOA Board. He added that attendance at the HOA meeting does not constitute a Florida Sunshine Law violation.

SEVENTH ORDER OF BUSINESS

**Consideration of Operation &
Maintenance Expenditures for
July 2023**

The Board reviewed the Operation and Expenditures Report for July 2023 that totaled \$116,143.63. There was Board discussion regarding why the Board paid for the newly installed split AC unit in the lanai area.

On a motion Mr. Loar, seconded by Mr. Neary, the Board unanimously approved to accept and file the Operation & Expenditures Report for July 2023, for The Groves CDD.

EIGHTH ORDER OF BUSINESS

Supervisor Requests

During Supervisor Requests, Mr. Loar noted that the CDD had earned \$62,452.33 to date on its fund investments.

Ms. Cunningham expressed her being improperly addressed during the last meeting by a vendor and how the Chairman did not restrain it.

District Counsel reminded the Board that he had two Resolutions that needed to be considered because of the selection of the new District Services provider.

Mr. Broadus presented Resolution 2023-08, designating new officers for the District due to the District Services transition.

On a motion from Mr. Loar, seconded by Mr. Allison, the Board unanimously approved to adopt Resolution 2023-08, Designating officers of the District, designating Jayna Cooper as Secretary, Stephen Bloom as Treasurer and Andre McAden as Assistant Treasurer, for The Groves CDD.

He presented Resolution 2023-09, designating officers authorized to administer District Accounts.

On a motion from Mr. Nearey, seconded by Mr. Allison, the Board unanimously approved to adopt Resolution 2023-09, authorizing Jayna Cooper, Stephen Bloom, and Andre McAden to administer District accounts, for The Groves CDD.

NINTH ORDER OF BUSINESS

Adjournment

On a motion from Mr. Neary, seconded by Mr. Allison, the Board unanimously approved to adjourn the meeting at 11:43 a.m., for The Groves CDD.

Secretary/Assistant Secretary

Chairman/Vice Chairman

Tab 4

THE GROVES COMMUNITY DEVELOPMENT DISTRICT

District Office · Wesley Chapel · Florida · 813-994-1001

Mailing Address – 3434 Colwell Avenue, Suite 200, Tampa, Florida 33614

www.thegrovescdd.org

Operation and Maintenance Expenditures August 2023 For Board Approval

Attached please find the check register listing the Operation and Maintenance expenditures paid from August 1, 2023 through August 31, 2023. This does not include expenditures previously approved by the Board.

The total items being presented: **\$ 76,746.53**

Approval of Expenditures:

_____ Chairperson

_____ Vice Chairperson

_____ Assistant Secretary

The Groves Community Development District

Paid Operation & Maintenance Expenditures

August 1, 2023 Through August 31, 2023

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Alston Electric, LLC	100550	1976	Service Call - Pool Circulation Pump 08/23	\$ 1,508.53
Brletic Dvorak, Inc.	100536	1189	Engineering Services 07/23	\$ 2,365.00
Central Termite & Pest Control Inc.	100537	104428	Pest Control Monthly 08/23	\$ 52.00
Central Termite & Pest Control Inc.	100537	104701	Pest Control Monthly Rodent 08/23	\$ 50.00
Central Termite & Pest Control Inc.	100551	081523 - Annual Pest Control Renewal	Annual Pest Control Renewal 08/23	\$ 290.00
Christina Cunningham	100538	CC080823	Board of Supervisors Meeting 08/08/23	\$ 200.00
City of Clearwater	100552	4156233 08/23	7924 Melogold Circle 08/23	\$ 425.36
Clean Sweep Supply Co., Inc.	100532	7509	Janitorial Supplies 08/23	\$ 403.35
Cooper Pools Inc.	100546	7216	Monthly Pool Service 08/23	\$ 2,860.00
ESS Global Corporation	100525	1954	Security Services 07/24/23-07/30/23	\$ 1,785.00

The Groves Community Development District

Paid Operation & Maintenance Expenditures

August 1, 2023 Through August 31, 2023

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
ESS Global Corporation	100539	1980	Security Services 07/31/23-08/06/23	\$ 1,785.00
ESS Global Corporation	100539	2011	Security Services 08/07/23-08/13/23	\$ 1,785.00
FenceScreen LLC	100553	081723 Fence	Fence Screen 08/23	\$ 514.75
Florida Department of Revenue	100529	61-8017755714 07/23	Sales & Use Tax 07/23	\$ 286.55
Holiday Lighting of Tampa Bay	100554	1290	Deposit - Holiday Lighting 08/23	\$ 4,177.00
James P Nearey	100540	JN080823	Board of Supervisors Meeting 08/08/23	\$ 200.00
Jimmy Allison	100541	JA080823	Board of Supervisors Meeting 08/08/23	\$ 200.00
McNatt Plumbing Company, Inc.	100555	20940855	Install ADA Compliant Toilet 05/23	\$ 700.00
Mr. Electric of Land O' Lakes	100533	2303110	Pool Project Visit 08/23	\$ 411.00
New Tampa Fence, Inc.	100542	2913	Deposit - Fence 08/23	\$ 580.90

The Groves Community Development District

Paid Operation & Maintenance Expenditures

August 1, 2023 Through August 31, 2023

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Pasco County Utilities	100526	18434974 - 0003115 06/23	0003115 - 7924 MELOGOLD CIR 06/23	\$ 37.06
Pasco County Utilities	100534	18833025 - 0356330	0356330 - 7324 Melogold Cir 07/23	\$ 1,882.07
Pasco County Utilities	100534	18833030 - 0356345 06/23	0356345 - 0 Festive Groves Blvd 06/23	\$ 31.36
Pasco County Utilities	100534	18833032 - 0356350 06/23	0356350 - 7320 Land O Lakes Blvd 06/23	\$ 614.13
Pasco County Utilities	100534	18834503 - 0943510 07/23	0943510-7924 Melogold Cir-Reclaim 07/23	\$ 2,041.29
Richard Loar	100543	RL080823	Board of Supervisors Meeting 08/08/23	\$ 200.00
Rizzetta & Company, Inc.	100524	INV0000082278	District Management Fees 08/23	\$ 6,033.34
Rizzetta & Company, Inc.	100531	INV0000082310	Amenity Management & Oversight 08/23	\$ 11,424.01
Rizzetta & Company, Inc.	100535	INV0000082341	Out of Pocket Expenses 07/23	\$ 75.00
Rizzetta & Company, Inc.	100549	INV0000082969	Personnel Reimbursement 08/18/23	\$ 7,989.79

The Groves Community Development District

Paid Operation & Maintenance Expenditures

August 1, 2023 Through August 31, 2023

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Spectrum	ACH	0028989071823- 8989 07/23	Front Gate - 8989 07/23	\$ 324.53
Spectrum	ACH	1284215072223 - 4215 08/23 AUTO PAY	7924 Melogold Cir Back Gate 08/23	\$ 132.15
Spectrum	ACH	1310135072323 - 0135 07/23 AUTO PAY	7924 Melogold Cir 07/23	\$ 142.09
Spectrum	ACH	166565101080723 - 5101 08/23	7924 Melogold Cir - 5101 08/23	\$ 266.95
Spectrum	ACH	8337 13 001 0792739 07/23	7924 Melogold Circle- Ballroom 07/23	\$ 6.60
Steadfast Environmental, LLC	100547	SE-22643	Aquatic Maintenance 08/23	\$ 1,443.00
Steve Gaskins Contracting, Inc.	100544	0001658 07/23	Off Duty Deputy & Scheduler Fee 07/23	\$ 524.00
The Groves CDD	DC080423	DC080423	Debit Card Replenishment 08/04/23	\$ 2,348.48
Toshiba Financial Services	100527	34518559	Copier Maintenance/Color Images 07/23	\$ 400.65
Vicious Art Studios	100556	1100-64	Service Call - LED Sign 12/22	\$ 1,096.50

The Groves Community Development District

Paid Operation & Maintenance Expenditures

August 1, 2023 Through August 31, 2023

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Waste Management Inc. of Florida	100528	0868590-1568-6 08/23	Waste Disposal Services 08/23	\$ 310.98
Wilbur H. Boutin Jr	100545	BB080823	Board of Supervisors Meeting 08/08/23	\$ 200.00
Withlacoochee River Electric Cooperative, Inc.	ACH	Summary Electric 07/23	Summary Electric 07/23	\$ 6,844.94
Yellowstone Landscape	100548	TM 565173 08/23	Monthly Landscape Maintenance 08/23	\$ <u>11,798.17</u>
Report Total				\$ <u>76,746.53</u>

Alston Electric, LLC

37718 Meridian Ave
FL 33525 US
+1 3524581710
leland@alstonelectric.net
www.alstonelectric.net



INVOICE

BILL TO
Greg Cox
The Groves CDD
7924 Melogold Cir
Land O Lakes, FL 34637 US

INVOICE 1976
DATE 08/03/2023
TERMS Net 30
DUE DATE 09/02/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	Electrical Labor - Standard	Hourly Electrical Labor Rate	6	80.00	480.00
	Electrical Materials	Electrical Materials	1	1,028.53	1,028.53

Loss of power to pool circulation pump. Troubleshoot and repair.

BALANCE DUE **\$1,508.53**

LA
Breaker to pool pump had been removed from panel. Appeared that C phase jaw had melted. Jaw components were still attached to busway. Panel busway was not damaged beyond use. Starter had been bypassed using blue wire nuts on #8 THHN. C phase splice was melted in starter enclosure. Advised customer that damage was not the result of a surge, but the result of a loose electrical connection on the C phase, most likely at the splice in the starter enclosure. Motor windings tested. Advised a new breaker, starter with appropriately sized overload, and wiring would need to be installed to remedy issue.

Installed new starter, new flexible conduits and conductors between the motor and starter, and the starter and the sub panel. Installed new breaker. Primed pump and verified proper operation of motor. Verified load on circuit inline with name plate amps. Advised staff that pool needed to be filled to run motor continuously.

Brletic Dvorak Inc

536 4th Ave South Unit 4
Saint Petersburg, FL 33701 US
+1 8133611466
sbrletic@bdiengineers.com



INVOICE

BILL TO
The Groves CDD
c/o Rizzetta & Company
3434 Colwell Avenue
Suite 200
Tampa, Florida 33614
United States

INVOICE 1189
DATE 08/04/2023
TERMS Net 30
DUE DATE 09/03/2023

PROJECT NAME
The Groves CDD

	DESCRIPTION	QTY	RATE	AMOUNT
Senior Inspector	[July 7 – July 18]	11:00	115.00	1,265.00
Project Manager	[July 11 – Aug 4]	5:30	200.00	1,100.00

BALANCE DUE **\$2,365.00**



The Groves COMMUNITY DEVELOPMENT DISTRICT
Jul-23

	<u>HOURS</u>	<u>RATE</u>	<u>PERSON</u>	<u>TOTAL</u>
<u>CDD Activities</u>				
Board Meeting Prep, Attendance, Follow up Engineer's Reports/Invoicing	5.50	\$200	S. Brletic	\$1,100.00
Bridge RFP - Rebidding Assistance: pre-bid meetings, solicitation, answer contractor questions	11.00	\$115	J. Whited	\$1,265.00
INVOICE TOTAL				16.50
				\$2,365.00



INVOICE 104428 Dated 8/10/2023

The Groves CDD
3434 Colwell Avenue
Suite 200
Tampa, FL 33614

Acct # 6032
Lic#: JB172341
Purchase order

DESCRIPTION	INVOICE	DISCOUNT	TAX	QUANTITY	AMOUNT DUE
For service at: Community Club House 7924 Melogold Circle Land O Lakes, FL 34637-7509					
COMMERCIAL MONTHLY PEST CONTROL	\$52.00	\$0.00	\$0.00		\$52.00

Total Payment Amount: \$0.00

PLEASE REMIT	\$52.00
--------------	---------

Please Return This Portion Along with Payment to Ensure Proper Credit. Thank You!



Acct # 6032
The Groves CDD

INVOICE 104428 Dated 8/10/2023
PLEASE REMIT \$52.00

AMOUNT PAID \$ _____ CHECK # _____

☐ VISA ☐ MASTERCARD ☐ DISCOVER

CARD # _____ EXP. _____

CARD BILLING ADDRESS _____

SIGNATURE _____



INVOICE 104701 Dated 8/10/2023

The Groves CDD
3434 Colwell Avenue
Suite 200
Tampa, FL 33614

Acct # 6032
Lic#: JB172341
Purchase order

DESCRIPTION	INVOICE	DISCOUNT	TAX	QUANTITY	AMOUNT DUE
For service at: Community Club House 7924 Melogold Circle Land O Lakes, FL 34637-7509					
RODENT STATION	\$50.00	\$0.00	\$0.00		\$50.00
MONTHLY MONITORING					

Total Payment Amount: \$0.00

PLEASE REMIT \$50.00

Please Return This Portion Along with Payment to Ensure Proper Credit. Thank You!



Acct # 6032
The Groves CDD

INVOICE 104701 Dated 8/10/2023
PLEASE REMIT \$50.00

AMOUNT PAID \$ _____ CHECK # _____

☐ VISA ☐ MASTERCARD ☐ DISCOVER

CARD # _____ EXP. _____

CARD BILLING ADDRESS _____

SIGNATURE _____



RENEWAL NOTICE

RECEIVED

AUG 17 2023

The Groves CDD
3434 Colwell Avenue Suite 200
TAMPA, FL 33614

Account # 6032

RENEWAL NOTICE Dated 8/15/2023

DESCRIPTION	EXPIRES	AMOUNT	Tax	Total
7924 Melogold Circle LAND O LAKES, FL 34637-7509 GENERAL PEST RENEWAL FINAL NOTICE!!!	8/1/2023	290.00	0.00	290.00

Approximately one year ago Central Termite & Pest Control performed your Annual Pest Control service. The guarantee period for that service is coming to an end. It is now time to renew the protection of your home against Florida's many invading household pests. We guarantee all work performed will be done in a professional manner and all products will be used in accordance with the state and EPA Standards.

PLEASE REMIT \$290.00

Please Return This Portion Along with Payment to Ensure Proper Credit. Thank You!



Account # 6032 The Groves CDD

PLEASE REMIT \$290.00

GENERAL PEST RENEWAL

AMOUNT PAID \$ _____ CHECK # _____

☐ VISA ☐ MASTERCARD ☐ DISCOVER

CARD # _____ EXP. _____

CARD BILLING ADDRESS _____

SIGNATURE _____

The Groves CDD Regular MeetingMeeting Date: August 8, 2023**SUPERVISOR PAY REQUEST**

<u>Name of Board Supervisor</u>	<u>Check if paid</u>	
Christina Cunningham	✓	CC080823
Jimmy Allison <i>Pnorc</i>	✓	JA080823
Richard Loar	✓	RL080823
Bill Boutin	✓	BB080823
James Nearey	✓	JN080823

(*) Does not get paid

NOTE: Supervisors are only paid if checked.**EXTENDED MEETING TIMECARD**

Meeting Start Time:	<i>6:30</i>
Meeting End Time:	<i>9:35</i>
Total Meeting Time:	<i>3:05</i>

Time Over _____ (?) Hours:

Total at \$ _____ per Hour:

ADDITIONAL OR CONTINUED MEETING TIMECARD

Meeting Date:	
Additional or Continued Meeting?	
Total Meeting Time:	
Total at \$175 per Hour:	\$0.00

Business Mileage Round Trip	
IRS Rate per Mile	\$0.655
Mileage to Charge	\$0.00

DM Signature: _____

G. B. L.

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

STATEMENT DATE:

8/14/2023

Mailing Address: PO Box 30020, Tampa, FL 33630-3020

Pay in Person At: 100 S. Myrtle Ave., Clearwater, FL

Telephone: (727) 562-4600

Fax No. (727) 562-4629

PLEASE MAKE CHECK PAYABLE TO "CITY OF CLEARWATER" AND NOTE YOUR "ACCOUNT NUMBER" ON THE CHECK

ACCOUNT NUMBER **4156233**

CCW0815A

9000000054 00.0000.0053 53/1

CURRENT BILL DUE 09/28/2023


425.36

TOTAL AMOUNT DUE

425.36

PAYMENT AMOUNT

0 0004156233 000042536



GROVES COMMUNITY DEVELOPMENT DISTRICT
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Account Name: GROVES COMMUNITY DEVELOPMENT DISTRICT

Service Address: 7924 MELOGOLD CIR

Account Number: 4156233

Statement Date: 8/14/2023

Meter Read From: 7/14/2023 TO 8/14/2023

After 5:00 pm on 9/28/2023 any unpaid balance will
be charged a penalty fee.

WE'VE GOT SOME HOT SUMMER SAVINGS

Gas customers can receive a up to \$550 off (tankless)
and/or \$350 off (tank type) when purchasing a new
water heater from Clearwater Gas System. We also
offer a \$250 incentive when purchasing a spa/pool
heater from Clearwater Gas System.

Call us at 727-562-4980 for complete details.

BALANCE FORWARD

278.69

-Payments received as of 07/25/2023

-278.69

Meter		CurrRead	- PrevRead	X Multiplier	= CCF Cons.	X Conv.Factor	= Bill Cons.
NG	R	89688	89408	1	280.0	1.024	286.7

Usage	Service	Charge
286.7	Natural Gas Med General Svc Central PAS	416.90
	Customer Charge: 70.00 NonFuel: 149.08	
	Utility Taxable Fuel: 19.78 Non-Utility Taxable Fuel: 178.04	
	State Gross Receipts Tax 8.46	
	Total Taxes and Franchise Fees:	8.46

CURRENT BILL DUE 9/28/2023

425.36

TOTAL AMOUNT DUE

425.36



CUSTOMER SERVICE INFORMATION

DUE DATE, LATE CHARGE, DEPOSITS

This bill is for services rendered and is due upon receipt. Bill will become past due 21 days from statement date. Accounts not paid by the Past Due Date will be assessed a Late Charge of \$3.00 or 2% of the past due amount, whichever is greater, not to exceed \$250.00 each month. Accounts with a past due balance are subject to service disconnection thirty (30) days after the statement date. Failure to receive the bill shall not constitute a defense for nonpayment. Notice of delinquency may be incorporated in or given with the bill for the account. Services may be disconnected even if no one is at the premises.

Deposits amounts are based on two (2) times the average monthly bill, and must be paid prior to connection of service. Accounts that become past due may be subject to a deposit increase. Deposits are applied against accounts at time of final billing. Interest on deposits is credited to accounts annually according to an index rate as provided by Ordinance. Deposits for residential accounts may be refunded after (12) twelve consecutive months of service provided that a good payment record has been established, and no dishonored checks have been received.

DISCONNECTION FOR NON-PAYMENT

If services are disconnected for non-payment, the total account balance is due immediately and must be paid in full before services will be reconnected. Services will be reconnected as rapidly as possible, but reconnection of services cannot be guaranteed the same day as payment is received.

To avoid disconnection of service: (1) Pay the entire balance in full by the Past Due After date or; (2) Reach agreement with the Customer Service Manager regarding the terms for payment of the total amount due (NOTE: *Failure to reach an acceptable payment arrangement will not prevent disconnection of services*), or; (3) File a written request with the Customer Service Manager, not later than twenty-six (26) days after the original statement date for an appeal to the City Manager, explaining good cause why services should not be terminated. You will be notified of the date, time and place of a hearing when you may present your case to the City Manager (NOTE: *An unsuccessful appeal will not excuse payment of the charges or disconnection of services*).

ADJUSTMENTS AND INQUIRIES

Your bill may reflect adjustments from billing corrections, transfers, or adjustments resulting in credits or debits to the account. If you have any questions regarding your bill or services provided, you may contact Clearwater Customer Service:

- | | |
|-----------|---|
| Phone | (727) 562-4600; Fax (727) 562-4629 Monday-Friday (excluding holidays) 8:00 am – 5:00 pm.
Outside normal business hours, a message line is available to leave requests which will be responded to the next business day. |
| Mail | City of Clearwater Customer Service
PO Box 4748
Clearwater, FL 33758-4748 |
| Email | customerservice@Myclearwater.com |
| In-Person | 100 South Myrtle Avenue. Monday-Friday (excluding holidays) 8:00 am – 5:00 pm. Please bring entire bill with you for faster service.
TO REPORT GAS & WATER LEAKS OR EMERGENCY CONDITIONS ONLY, PLEASE CALL (727) 462-6633. |

Social Security Number Collection Policy

The following statement regarding the collection of social security numbers is in compliance with requirements of Florida Statutes Section 119.07 (5), adopted by the Florida Legislature October 1, 2007: The City of Clearwater Utilities Customer Service Department collects the social security numbers of utility customers of record for the following purposes: Classification of accounts; identification and verification; credit worthiness; billing and payments; data collection; tracking; and tax reporting. Social security numbers are also used as a unique number identifier and may be used for search purposes.

METHODS OF PAYMENT

- | | |
|--------------|---|
| Mail | Please send to PO Box 30020, Tampa, FL 33630-3020. All payments are due in U.S. funds. |
| In-Person | 100 South Myrtle Avenue. Monday-Friday (excluding holidays) 8:00 am – 5:00 pm.
A night deposit box is also available for your convenience. For your own protection, please do not put cash in the night deposit box. |
| Direct Debit | No checks to write, no stamps to buy, no cost to you! Your monthly utility bill amount will be automatically deducted from your checking or savings account 10 calendar days after the statement date. Contact us or see our web site for details and how to enroll. |
| Credit Cards | Customers paying by credit card, debit card, or electronic method of payment must pay via our 3rd party payment processor, Invoice Cloud:
Phone (844) 547-2019; Internet Access our website https://www.invoicecloud.com/clearwaterfl. Click Utility, then enter your utility account number and Last/Business Name. Note: A convenience fee is charged by Invoice Cloud to customers who choose to pay by credit card, debit card, or electronic method of payment. |

INFORMATION FOR LIQUID PROPANE CUSTOMERS

Delivered propane (LP) gas fuel temperature compensated to 60 degrees.

INFORMACION EN ESPAÑOL

Para información de los Servicios al Cliente, Utilidades –cuenta de agua, drenaje, basura, reciclaje (abrir, prender-apagar, cerrar su cuenta), favor de marcar: (727) 562-4699. Tendrá la oportunidad de hablar con un representante de la Ciudad de Clearwater de Lunes a Viernes (de las 8 de la mañana a las 5 de la tarde) o de dejar un mensaje para que un empleado le devuelva su llamada en menos de 24 horas. O, visítenos en personas en el 100 S. Myrtle Avenue. (Edificio de los Servicios Municipales)

WHEN PAYING IN PERSON, PLEASE BRING THE ENTIRE BILL WITH YOU FOR FASTER SERVICE.

Clean Sweep Supply Co., INC.

206 E Waters Ave
Tampa, FL 33604 US
+1 8139329564
patrick@cleansweepsupply.biz

**INVOICE**

BILL TO
THE GROVES GOLF AND COUNTRY CLUB CDD
THE GROVES GOLF AND COUNTRY CLUB CDD
3434 Colwell Ave, Suite 200
Tampa, FL 33614

SHIP TO
THE GROVES GOLF AND COUNTRY CLUB CDD
THE GROVES GOLF AND COUNTRY CLUB CDD
7302 LAND O'LAKES BLVD
LAND O'LAKES, FL 34637
United States

INVOICE #	DATE	TERMS	DUE DATE
7509	07/28/2023	Net 30	08/27/2023

SHIP DATE
08/01/2023

SKU	DESCRIPTION	QTY	RATE	AMOUNT
HT400011	HT400011 TOWEL MULTI-FOLD WHITE 16/250/CS	1	30.50	30.50T
BWK4020BLA	BWK4020BLA STRIPPING FLOOR PAD 20" DIAMETER BLACK 5/CT	5	4.90	24.50T
P6041Z	P6041Z GLASS CLEANER WITH MINT	4	7.75	31.00T
FRS-3WDS-60MANGO	FRS3WDS60MAN URINAL SCREEN MANGO2/PK- 5PK/BX	5	6.35	31.75T
PH334016N	33x39 .55mil Clear 33 gallon Hi-Density liner interleaved roll PH334016N	5	26.95	134.75T
RAC98014	DISINFECTANT TOILET BOWL CLEANER W/BLEACH 9/24OZ/CS	1	40.95	40.95T
RAC75352CT	RAC75352CT LYSOL READY TO USE ALL PURPOSE CLEANER LEMON BREEZE SCENT32/oz 12/CT	1	81.95	81.95T

		SCENT32/oz 12/CT			
ELJT 125213	ELJT125213 TOILET TISSUE - JR JUMBO 9" 2 PLY 12RL/CS	ELJT125213 TOILET TISSUE - JR JUMBO 9" 2 PLY 12RL/CS	1	27.95	27.95T

SUBTOTAL	403.35
TAX	0.00
TOTAL	403.35

BALANCE DUE	\$403.35
-------------	-----------------

**Cooper Pools Inc CPC1459240**

1723 Montgomery Bell Rd
Wesley Chapel, FL 33543
+1 8447665256
info@cooperpoolsinc.com
www.CooperPoolsInc.com

INVOICE

BILL TO

The Groves Community Development District
3434 Colwell Ave
Suite 200
Tampa, FL 33614

SHIP TO

The Groves Community Development District
7924 Melogold Circle
Land O Lakes, FL 33625
United States

INVOICE

7216

DATE

08/01/2023

TERMS

Net 30

DUE DATE

08/31/2023

DATE	DESCRIPTION	QTY	RATE	AMOUNT
	Monthly Commercial Pool Service	1	2,860.00	2,860.00

Contact Cooper Pools Inc CPC1459240 to pay.				
SUBTOTAL				2,860.00
TAX				0.00
TOTAL				2,860.00

BALANCE DUE				\$2,860.00



ESS Global Corp
425 E Spruce St Ste B
Tarpon Springs, FL 34689
+1 7279407926
info@essglobalcorp.com
www.essglobalcorp.com

Invoice 1954

BILL TO

Groves CDD
The Groves
7924 Melogold Cir
Land O' Lakes, FL 34637

DATE
07/30/2023

PLEASE PAY
\$1,785.00

DUE DATE
08/13/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
07/24/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/25/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/26/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/27/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/28/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/29/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
07/30/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00

7/24/23 - 7/30/23 Coverages

TOTAL DUE

\$1,785.00

We appreciate your business and look forward to serving you soon.

THANK YOU.

All new clients pay the first week in advance, after the initial bill, then (14) days net.

Any payments made after (14) days are subject to a 5% late fee.



ESS Global Corp
425 E Spruce St Ste B
Tarpon Springs, FL 34689
+1 7279407926
info@essglobalcorp.com
www.essglobalcorp.com

Invoice 1980

BILL TO

Groves CDD
The Groves
7924 Melogold Cir
Land O' Lakes, FL 34637

DATE
08/07/2023

PLEASE PAY
\$1,785.00

DUE DATE
08/21/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
07/31/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/01/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/02/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/03/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/04/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/05/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/06/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00

7/31/23 - 8/6/23 Coverages

TOTAL DUE

\$1,785.00

We appreciate your business and look forward to serving you soon.

THANK YOU.

All new clients pay the first week in advance, after the initial bill, then (14) days net.

Any payments made after (14) days are subject to a 5% late fee.



ESS Global Corp
425 E Spruce St Ste B
Tarpon Springs, FL 34689
+1 7279407926
info@essglobalcorp.com
www.essglobalcorp.com

Invoice 2011

BILL TO

Groves CDD
The Groves
7924 Melogold Cir
Land O' Lakes, FL 34637

DATE
08/14/2023

PLEASE PAY
\$1,785.00

DUE DATE
08/28/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
08/07/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/08/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/09/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/10/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/11/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/12/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00
08/13/2023	Unarmed Security	(Unarmed) Security Services	12	21.25	255.00

8/7/23 - 8/13/23 Coverages

TOTAL DUE

\$1,785.00

We appreciate your business and look forward to serving you soon.

THANK YOU.

All new clients pay the first week in advance, after the initial bill, then (14) days net.

Any payments made after (14) days are subject to a 5% late fee.

THE GROVES COMMUNITY DEVELOPMENT DISTRICT

District Office · Wesley Chapel, Florida 33544 – (813) 994-1001
Mailing Address – 3434 Colwell Ave, Suite 200, Tampa, Florida 33614

Check Request

Amount: \$514.75

Date: 08/17/23

Payable: FenceScreen, LLC
22961 ArroyoVista
Rancho Santa Margarita, CA 92688

Reason: Fence Screen

Requestor: Tiffany Judd, Senior Accountant

Approval: _____

Code To: 001-53900-4603



FenceScreen, LLC
22961 Arroyo Vista
Rancho Santa Margarita, CA 92688
www.fencescreen.com
(888)313-6313

Quote

#Q-83331

8/15/2023

Bill To

The Groves Clubhouse
7924 Melogold Circle
Land O Lakes FL 34637
United States

Ship To

The Groves Clubhouse
7924 Melogold Circle
Land O Lakes FL 34637
United States

TOTAL

\$514.75

Expires: 9/14/2023

Terms	PO #	Sales Rep	Shipping Method
		Jose R Garcia	FREE Ground Shipping

Quantity	Item	Rate	Amount
1	ASM-1692195332234 (Custom Fab.) 200 Series, Forest Green, 6 ft. (5 ft. 8 in.), 90% Blockage 200 Series, Forest Green, 6 ft. (5 ft. 8 in.), 90% Blockage Total Linear Length: 116 ft. 4 in. • Section 1: 19-ft 0-in • Section 2: 19-ft 0-in • Section 3: 19-ft 0-in • Section 4: 19-ft 0-in • Section 5: 13-ft 6-in • Section 6: 13-ft 5-in • Section 7: 13-ft 5-in • Solid brass grommets and triple grommet corners • Upgraded 12-in grommet spacing • 300-GSM black binding on all sides (4) 19'-0" x 5'-8" (1) 13'-6" x 5'-8" (2) 13'-5" x 5'-8"	\$451.12	\$451.12
5	85-ATL7-BLK-100 (L7) Commercial Grade 7" Screen Fastener Ties - 50lb - UV - (100 ct) (L7) Commercial Grade 7" FenceScreen Fasteners (50lb) UV coated (100) count - Black	\$5.99	\$29.95

Subtotal	\$481.07
Discount	
Shipping Cost	\$0.00
Handling Cost	\$0.00
Tax Total (%)	\$33.68
Total	\$514.75

Custom sized and/or fabricated panels are non-returnable. Double check all information. Providing payment is considered an approval of this quote & all information provided.



Q-83331



Sales and Use Tax Return

DR-15EZ
R. 01/20
Rule 12A-1.097, F.A.C.
Effective 01/20
Page 1 of 2

You may file and pay tax online or you may complete this return and pay tax by check or money order and mail to:

Florida Department of Revenue
5050 W Tennessee Street
Tallahassee, FL 32399-0120

Please read the *Instructions for DR-15EZ Sales and Use Tax Returns* (Form DR-15EZ), incorporated by reference in Rule 12A-1.097, F.A.C., before you complete this return. Instructions are posted at floridarevenue.com/forms.

Florida Sales and Use Tax Return

Reporting Period

Certificate Number: 61-8017755714-0

JUL 2023

T

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HD/PM DATE:

□□/□□/□□

Surtax Rate:

Name
Address
City/St
ZIP

The Groves Community Development District
3434 Colwell Ave., Ste 200
Tampa, FL 33614-8390

Location/Mailing Address Changes:

New Location Address: _____

Telephone Number: () _____

New Mailing Address: _____

FLORIDA DEPARTMENT OF REVENUE
5050 W TENNESSEE ST
TALLAHASSEE FL 32399-0120

Amount Due From Line 9
On Reverse Side

□□□□□□ 286.55

Due: 08/20/23

Late After:

9100 0 20229999 0001003043 5 4999999999 0000 5

Florida Sales and Use Tax Return

Reporting Period

Certificate Number: 61-8017755714-0

□□□□□□

T

HD/PM DATE:

□□/□□/□□

Surtax Rate:

Name
Address
City/St
ZIP

The Groves Community Development District
3434 Colwell Ave., Ste 200
Tampa, FL 33614-8390

Location/Mailing Address Changes:

New Location Address: _____

Telephone Number: () _____

New Mailing Address: _____

FLORIDA DEPARTMENT OF REVENUE
5050 W TENNESSEE ST
TALLAHASSEE FL 32399-0120

Amount Due From Line 9
On Reverse Side

□□□□□□.□□

Due:

Late After:

9100 0 20229999 0001003043 5 4999999999 0000 5

Please do not fold or staple.

Holiday Lighting of Tampa Bay

10210 Newington Place
Tampa, FL 33626
(727) 793-7500



To:
The Groves Golf & Country Club (Don Haws)
7924 Melogold Circle
Land O Lakes, FL 34637

p: (813) 449-1775
m: 8137938806

Invoice # 1290
Invoice Date 08/18/2023
Payment Term

Amount Due \$4,177.00

Item	Quantity	Price	Line Total
Holiday Lighting - Year 1	0.0	\$11,921.00	\$0.00
Holiday Lighting - Year 2	0.0	\$8,354.00	\$0.00
Holiday Lighting - Year 3	0.5	\$8,354.00	\$4,177.00

Subtotal: \$4,177.00
Tax: \$0.00
Past Due Amount: \$0.00
Amount Due: \$4,177.00

This estimate is for a three year lighting package lease. It includes setup, takedown, and storage and comes with a warranty for the entirety of the lease (details below). Once approved, a 50% deposit is require to secure an installation date (deposit is for current year only). We appreciate the opportunity to serve your family and look forward to exceeding your expectations. Michael and Steve

Notes

Thank You For Your Business!

Holiday Lighting Lease Package

The following is a description of the items included within this estimate.

-Front Entrance as detailed in estimate

Year 1 \$8326
Year 2 \$5655
Year 3 \$5655

-Electric Sign Area as detailed in estimate

Year 1 \$790
Year 2 \$594
Year 3 \$594

-Community Center Main Entrance as detailed in estimate

Year 1 \$2805
Year 2 \$2105
Year 3 \$2105

Installation includes all wiring, connections, timers, and hookups for power supply. It also includes takedown and storage for the life of the lease. All products are warranted for the life of the lease against manufacturer defects. Does not cover natural weather related disasters, animal destruction, negligence (mowing, tree pruning, etc.), and anything else as described in original estimate.

SCAN WITH PHONE CAMERA TO OPEN THIS INVOICE ONLINE





McNatt Plumbing Company, Inc.
5800 E. Broadway Ave.
Tampa, FL 33619
813-971-6100
CFC045185

Invoice 20940855
Invoice Date 5/31/2023
Completed Date 5/31/2023
Customer PO
Payment Term Due Upon Receipt
Due Date 5/31/2023

Billing Address

The Groves Golf & Country Club
7924 Melogold Circle
Land O' Lakes, FL 34637 USA

Job Address

The Groves Golf & Country Club
7924 Melogold Circle
Land O' Lakes, FL 34637 USA

Description of Work

5/31/23 AL

Replaced regular handicap toilet with a Ada handicap height American standard toilet.

The reason why the old toilet wouldn't flush properly is because someone flushed something down toilet that got stuck in the trap.
New toilet flushes properly at the moment.

Task #	Description	Quantity	Your Price	Your Total
PLUMB2018	Includes labor and material	1.00	\$700.00	\$700.00
	5/31/23			
	Replaced regular handicap toilet with a Ada handicap height American standard toilet.			

Potential Savings \$0.00

Sub-Total \$700.00

Tax \$0.00

Total Due \$700.00

Balance Due \$700.00

Serving you for over 30 years ~ Since 1988

I authorize McNatt Plumbing Company, Inc. to proceed with the work specified above for a total of \$700.00

AL

5/31/2023

I acknowledge that I have examined the finished work and authorized its completion.

AL

5/31/2023



Mr. Electric of Land O' Lakes
3761 Correia Drive
Zephyrhills, Florida 33542
813-461-5100

Invoice 2303110
Invoice Date 8/1/2023
Completed Date 8/1/2023
Technician Seth
Customer PO
Payment Term Due Upon Receipt
Due Date 8/1/2023
Job Address
Country Club at The Groves
7924 Melogold Circle
Land O Lakes, FL 34637 USA

Billing Address
The Groves
5844 Old Pasco Road #STE 100
Zephyrhills, FL 33544 USA

Description of Work

REASON FOR CALL:
Return to discuss pool project.

WORK PERFORMED:
No work performed. Project is put on hold as of 8-1-23. Previously signed work order for pool motor controller to be put on hold, items to special order to also be put on hold per chairman of the board member Bill and clubhouse manager Carmen.
Diagnostic previously performed 7-27-23 for the pool to be collected only at this time.

Thank you for choosing Mr.Electric for your electrical needs.

Your electrician
Seth


Task #	Description	Quantity	Your Price	Your Total
NOTES	** Mr. Electric does not warrant materials/fixtures provided by customer. Should any additional work or callbacks be required due to faulty products supplied by customer, customer will be charged. ** Unforeseen code violation corrections will be quoted separately and are not included in this estimate. ** Drywall Disclaimer - All efforts will be made to prevent and/or minimize damage to drywall. However, should any damage occur, the owner will assume all responsibility and cost of repair. ** Excavation Disclaimer - All efforts will be made to prevent and/or minimize damage to underground utilities. Homeowner is responsible for identifying all non public lines including irrigation, water, well, septic, leach field, cable, power, etc. However, should any damage occur, the owner will assume all responsibility and cost of repair. ** Quote is valid for 30 days. 50% deposit is required for scheduling. ** Cancellations after scheduling may result in restocking fees. ** Charges for permitting and inspections cannot be refunded once applied for.	1.00	\$0.00	\$0.00
CDP-002	COMMERCIAL DISPATCH--No dispatch fee	1.00	\$0.00	\$0.00
CDIAG1001	CIRCUIT DIAGNOSTIC SERVICE PROFESSIONAL WILL DIAGNOSE THE PROBLEM BY STARTING AT THE ELECTRICAL PANEL AND TESTING THROUGH THE CIRCUIT - ONCE THE PROBLEM IS FOUND, SERVICE PROFESSIONAL WILL PROVIDE A CLEAR DESCRIPTION AND ADDITIONAL PROPOSAL FOR APPROVAL.	1.00	\$411.00	\$411.00

Sub-Total	\$411.00
Tax	\$0.00
Total Due	\$411.00
Balance Due	\$411.00

Thank you for choosing Mr. Electric of Land O' Lakes EC13008910
This estimate is valid for thirty days

IMPORTANT NOTICE: You and your contractor are responsible for meeting the Terms and Conditions of this contract. If you sign this contract and you fail to meet the terms and conditions of this contract, you may lose legal ownership rights to your home. KNOW YOUR RIGHTS AND DUTIES UNDER THE LAW. I agree that initial price quoted prior to the start of work does not include any additional or unforeseen tasks. Nor materials which may be found to be necessary to complete repairs or replacements. I also agree to hold Mr. Electric® or its assigns harmless for parts deemed corroded, unusable or unreliable for completion of stated work to be done. You agree that our technicians may take photographs of work performed for our own internal records and for social media and marketing purposes. In addition, if you agree to pose for a photo with our technician, you agree we may use your name, image, and likeness for social media and marketing purposes, without further compensation. I hereby authorize Mr. Electric of Land O Lakes to perform proposed work and agree to all agreement conditions as displayed and further acknowledge that this invoice is due upon receipt. A monthly service charge, at maximum allowed by law, will be added after 10 days. Independently owned and operated franchise. Amount to Authorize: \$411.00


Thank You



8/1/2023

Acceptance of work performed: I find the service and materials performed & installed have been completed in accordance with this agreement. I agree to pay reasonable attorney fees, collection fees and court costs in the event of legal action pursuant to collection of amount due. Total Due: \$411.00

Thank You



8/1/2023

New Tampa Fence, Inc.
24727 State Road 54
Lutz, FL 33559 US
newtampafence@gmail.com
www.newtampafence.com

Invoice



BILL TO

Groves Golf And Country Club CDD
7445 Trovita Rd
Land O Lakes, Florida 34637

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
2913	08/14/2023	\$580.90	09/01/2023	Due on receipt	

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	Customer Deposit	Customer Deposit	1	580.90	580.90

Thank you for your business. We take credit cards with a 3% processing fee, ACH payments, or checks can be mailed or brought to 24727 State Road 54, Lutz, FL 33559.

BALANCE DUE

\$580.90

Payment options; mail in a check to the above address or bring payment to the address listed above.
Credit card payments can be made with a 3% processing fee added.

Any balance over 30 days for the first invoice after job completion date will incur a late fee of 1.5% per month. If applicable law requires a lesser charge, the maximum allowable charge under such law will apply.



PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139

LAND O' LAKES (813) 235-6012
NEW PORT RICHEY (727) 847-8131
DADE CITY (352) 521-4285

UtilCustServ@MyPasco.net
Pay By Phone: 1-855-786-5344

1 1 1
10-10002

THE GROVES CDD

Service Address: **7924 MELOGOLD CIRCLE**

Bill Number: 18755604

Billing Date: 7/25/2023

Billing Period: 6/7/2023 to 7/7/2023

New Water, Sewer, Reclaim rates, fees, and charges took effect Oct. 1, 2022.
Please visit bit.ly/pcurates for additional details.

Account #	Customer #
0003115	01288828
Please use the 15-digit number below when making a payment through your bank	
000311501288828	

Service	Meter #	Previous		Current		# of Days	Consumption in thousands
		Date	Read	Date	Read		

Usage History

Transactions

July 2023		Previous Bill		33.69	
		Payment 07/19/23		-33.69 CR	
		Balance Forward		0.00	
		Current Transactions			
		Adjustments			
		Fire Line/Hydrant Base Charge		33.69	
		Late Payment Charge		3.37	
		Total Current Transactions		37.06	
		TOTAL BALANCE DUE		\$37.06	

Annual Water Quality Report: The 2022 Consumer Confidence Report is available online at bit.ly/PascoRegionalCCR. To request a paper copy, please call (813) 929-2733.

Please return this portion with payment

TO PAY ONLINE, VISIT pascoeasypay.pascocountyfl.net

☐ Check this box if entering change of mailing address on back.

Account # 0003115
Customer # 01288828
Balance Forward 0.00
Current Transactions 37.06

Total Balance Due	\$37.06
Due Date	8/11/2023

10% late fee will be applied if paid after due date

Round-Up Donations to Charity	
Amount Enclosed	

☐ Check this box to participate in Round-Up.

THE GROVES CDD
3434 COLWELL AVENUE STE 200
TAMPA FL 33614

PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139





PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139

LAND O' LAKES (813) 235-6012
NEW PORT RICHEY (727) 847-8131
DADE CITY (352) 521-4285

UtilCustServ@MyPasco.net
Pay By Phone: 1-855-786-5344

1 1 1
22-70180

THE GROVES CDD

Service Address: **7924 MELOGOLD CIRCLE**

Bill Number: 18833025

Billing Date: 8/3/2023

Billing Period: 6/19/2023 to 7/18/2023

New Water, Sewer, Reclaim rates, fees, and charges took effect Oct. 1, 2022.
Please visit bit.ly/pcurates for additional details.

Account #	Customer #
0356330	01305490
Please use the 15-digit number below when making a payment through your	
035633001305490	

Service	Meter #	Previous		Current		# of Days	Consumption in thousands
		Date	Read	Date	Read		
Water	10247618	6/19/2023	14018	7/18/2023	14166	29	148

Usage History

	Water
July 2023	148
June 2023	145
May 2023	136
April 2023	130
March 2023	137
February 2023	127
January 2023	128
December 2022	122
November 2022	120
October 2022	118
September 2022	84
August 2022	94

Transactions

Previous Bill	1,836.35
Payment 07/19/23	-1,836.35 CR
Balance Forward	0.00
Current Transactions	
Water	
Water Base Charge	59.87
Water Tier 1	40.0 Thousand Gals X \$2.04 81.60
Water Tier 2	40.0 Thousand Gals X \$3.24 129.60
Water Tier 3	40.0 Thousand Gals X \$6.49 259.60
Water Tier 4	28.0 Thousand Gals X \$8.76 245.28
Sewer	
Sewer Base Charge	147.08
Sewer Charges	148.0 Thousand Gals X \$6.48 959.04
Total Current Transactions	1,882.07
TOTAL BALANCE DUE	\$1,882.07

Annual Water Quality Report: The 2022 Consumer Confidence
Report is available online at bit.ly/PascoRegionalCCR. To request a
paper copy, please call (813) 929-2733.

Please return this portion with payment

TO PAY ONLINE, VISIT pascoeasypay.pascocountyfl.net

☐ Check this box if entering change of mailing address on back.

THE GROVES CDD
3434 Colwell AVENUE STE 200
TAMPA FL 33614

Account # 0356330
Customer # 01305490
Balance Forward 0.00
Current Transactions 1,882.07

Total Balance Due	\$1,882.07
Due Date	8/21/2023

10% late fee will be applied if paid after due date

Round-Up Donations to Charity	
Amount Enclosed	

☐ Check this box to participate in Round-Up.

PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139



PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139

LAND O' LAKES (813) 235-6012
NEW PORT RICHEY (727) 847-8131
DADE CITY (352) 521-4285

UtilCustServ@MyPasco.net
Pay By Phone: 1-855-786-5344

1 1 1
22-70180

GROVES COMMUNITY DEV

Service Address: **0 FESTIVE GROVES BOULEVARD**

Bill Number: 18833030

Billing Date: 8/3/2023

Billing Period: 6/19/2023 to 7/18/2023

New Water, Sewer, Reclaim rates, fees, and charges took effect Oct. 1, 2022.
Please visit bit.ly/pcurates for additional details.

Account #	Customer #
0356345	01285962
Please use the 15-digit number below when making a payment through your	
035634501285962	

Service	Meter #	Previous		Current		# of Days	Consumption in thousands
		Date	Read	Date	Read		
Water	13411580	6/19/2023	78	7/18/2023	78	29	0

Usage History

	Water
July 2023	0
June 2023	1
May 2023	0
April 2023	4
March 2023	1
February 2023	0
January 2023	1
December 2022	0
November 2022	1
October 2022	0
September 2022	1
August 2022	0

Transactions

Previous Bill	39.88
Payment 07/19/23	-39.88 CR
Past Due	0.00
Current Transactions	
Water	
Water Base Charge	10.29
Sewer	
Sewer Base Charge	21.07
Total Current Transactions	31.36
TOTAL BALANCE DUE	\$31.36

*Past due balance is delinquent and subject to further fees and immediate disconnect.

Annual Water Quality Report: The 2022 Consumer Confidence Report is available online at bit.ly/PascoRegionalCCR. To request a paper copy, please call (813) 929-2733.

Please return this portion with payment

TO PAY ONLINE, VISIT pascoeasypay.pascocountyfl.net

☐ Check this box if entering change of mailing address on back.

Account # 0356345
Customer # 01285962
Past Due 0.00
Current Transactions 31.36

Total Balance Due	\$31.36
Due Date	8/21/2023

10% late fee will be applied if paid after due date

Round-Up Donations to Charity	
Amount Enclosed	

☐ Check this box to participate in Round-Up.

GROVES COMMUNITY DEV
3434 COLWELL AVENUE STE 200
TAMPA FL 33614

PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139



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P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139

LAND O' LAKES (813) 235-6012
NEW PORT RICHEY (727) 847-8131
DADE CITY (352) 521-4285

UtilCustServ@MyPasco.net
Pay By Phone: 1-855-786-5344

1 1 1
22-70180

THE GROVES CDD

Service Address: **7924 MELOGOLD CIRCLE**

Bill Number: 18834503

Billing Date: 8/3/2023

Billing Period: 6/19/2023 to 7/18/2023

New Water, Sewer, Reclaim rates, fees, and charges took effect Oct. 1, 2022.
Please visit bit.ly/pcurates for additional details.

Account #	Customer #
0943510	01305490
Please use the 15-digit number below when making a payment through your	
094351001305490	

Service	Meter #	Previous		Current		# of Days	Consumption in thousands
		Date	Read	Date	Read		
Reclaim	15074175	6/19/2023	639127	7/18/2023	644644	29	5517

Usage History		
Water		
July 2023		5517
June 2023		6226
May 2023		7996
April 2023		8673
March 2023		8420
February 2023		6880
January 2023		5570
December 2022		6689
November 2022		6963
October 2022		5291
September 2022		2079
August 2022		6370

Transactions		
Previous Bill		2,303.62
Payment 07/19/23		-2,303.62 CR
Balance Forward		0.00
Current Transactions		
Reclaimed		
Reclaimed	5,517 Thousand Gals X \$0.37	2,041.29
Total Current Transactions		2,041.29
TOTAL BALANCE DUE		\$2,041.29

PARTIAL HOA REMBURSEMENT

Annual Water Quality Report: The 2022 Consumer Confidence Report is available online at bit.ly/PascoRegionalCCR. To request a paper copy, please call (813) 929-2733.

Please return this portion with payment

TO PAY ONLINE, VISIT pascoeasypay.pascocountyfl.net

☐ Check this box if entering change of mailing address on back.

Account # 0943510
Customer # 01305490
Balance Forward 0.00
Current Transactions 2,041.29

Total Balance Due	\$2,041.29
Due Date	8/21/2023

10% late fee will be applied if paid after due date

Round-Up Donations to Charity	
Amount Enclosed	

☐ Check this box to participate in Round-Up.

THE GROVES CDD
3434 Colwell AVENUE STE 200
TAMPA FL 33614

PASCO COUNTY UTILITIES
CUSTOMER INFORMATION & SERVICES
P.O. BOX 2139
NEW PORT RICHEY, FL 34656-2139



Rizzetta & Company, Inc.
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Invoice

Date	Invoice #
8/1/2023	INV0000082278

Bill To:

THE GROVES CDD
3434 Colwell Avenue, Suite 200
Tampa FL 33614

Services for the month of	Terms	Client Number
August	Upon Receipt	00780

[illegible]

Rizzetta & Company, Inc.
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Invoice

Date	Invoice #
8/4/2023	INV0000082310

Bill To:

The Groves CDD
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Services for the month of	Terms	Client Number
August	Upon Receipt	00008

[illegible]

Rizzetta & Company, Inc.
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Invoice

Date	Invoice #
7/31/2023	INV0000082341

Bill To:

The Groves CDD
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Services for the month of	Terms	Client Number
July	Upon Receipt	00008

[illegible]

Rizzetta & Company, Inc.
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Invoice

Date	Invoice #
8/18/2023	INV0000082969

Bill To:

The Groves CDD
3434 Colwell Avenue
Suite 200
Tampa FL 33614

Services for the month of	Terms	Client Number
August	Upon Receipt	00008

[illegible]

July 18, 2023

Invoice Number: 0028989071823

Account: Number: **8337 10 699 0028989**

Auto Pay Notice

Service At: 7924 MELOGOLD CIR
CTRL ACCT
LAND O LAKES FL 34637-7509

NEWS AND INFORMATION

Contact Us

Visit us at spectrumbusiness.net

Or, call us at 1-877-283-8091

Summary

Details on following pages

Previous Balance	324.51
Payments Received -Thank You!	-324.51
Remaining Balance	\$0.00
Spectrum Business™ Services	324.53
Total To Be Deducted	\$324.53

Your Auto Pay Will Be Processed 08/04/23

PARTIAL HOA REIMBURSEMENT



Thank you for choosing Spectrum Business.

We appreciate your prompt payment and value you as a customer.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8622 4800 NO RP 18 07192023 NNNNNNNN 01 999955

THE GROVES FRONT GATE
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

July 18, 2023

The Groves Front Gate

Invoice Number: 0028989071823

Account: Number: 8337 10 699 0028989

Service At: 7924 MELOGOLD CIR

CTRL ACCT

LAND O LAKES FL 34637-7509

Total To Be Deducted

\$324.53

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186

833710699002898900324533

Invoice Number:
Account Number:
Hierarchy ID:

The Groves Front Gate
0028989071823
8337 10 699 0028989
THEGROVE

**Contact Us**

Visit us at spectrumbusiness.net
Or, call us at 1-877-283-8091

8622 4800 NO RP 18 07192023 NNNNNNNN 01 999955

Charge Details

Previous Balance	\$324.51
Jul 04 EFT Payment	-324.51
Remaining Balance	\$0.00

Sub Account Charges by Group**THEGROVE**

Jul 18	THE GROVES FRONT GATE 8337130011284207	137.99
Jul 18	THE GROVES MAINT SHED 8337130011284223	98.94
Jul 18	THE GROVES MAIN OFC 8337130011284231	83.95
		\$320.88

Sub Account Taxes by Group**THEGROVE**

Jul 18	THE GROVES FRONT GATE 8337130011284207	3.65
		\$3.65

Sub Account Charges Total**\$324.53****Total To Be Deducted****\$324.53****Sub Account Details by Group****THEGROVE**

THE GROVES FRONT GATE
7924 MELOGOLD CIR
FRNT GTHS
LAND O LAKES, FL 34637-7509
Account Number: 8337130011284207
Security Code: 5361

Monthly Charges

Date	Description	Quantity	Amount
Jul 18 - Aug 17	Up To 1 Static IP	1	10.00
Jul 18 - Aug 17	Modem	1	4.00
Jul 18 - Aug 17	Modem	1	4.00
Jul 18 - Aug 17	Business Internet	1	79.99
Jul 18 - Aug 17	Spectrum Business Voice	1	40.00
Jul 18 - Aug 17	BCP Account Level	1	0.00
	Monthly Charges Subtotal		\$137.99

Taxes And Fees

Description	Amount
State TRS Surcharge	0.10
E911 Fee	0.40
Federal Universal Service Fund	2.58
Regulatory Cost Recovery Fee	0.35
Regulatory Cost Fee	0.22
Taxes and Fees Subtotal	\$3.65

Total For Account 8337130011284207**\$141.64****THE GROVES MAINT SHED**

7924 MELOGOLD CIR
BLDG MAINTC
LAND O LAKES, FL 34637-7509
Account Number: 8337130011284223
Security Code: 3544

Monthly Charges

Date	Description	Quantity	Amount
Jul 18 - Aug 17	15mbps X 1mbps	1	79.95
Jul 18 - Aug 17	Up To 1 Static IP	1	14.99
Jul 18 - Aug 17	Modem	1	4.00
	Monthly Charges Subtotal		\$98.94

Total For Account 8337130011284223**\$98.94****THE GROVES MAIN OFC**

7924 MELOGOLD CIR # 2
LAND O LAKES, FL 34637-7509
Account Number: 8337130011284231
Security Code: 3620

Continued on the next page....

For questions or concerns, please call **1-877-823-8091**.

Invoice Number:
Account Number:
Hierarchy ID:

The Groves Front Gate
0028989071823
8337 10 699 0028989
THEGROVE

**Contact Us**

Visit us at spectrumbusiness.net
Or, call us at 1-877-283-8091

8622 4800 NO RP 18 07192023 NNNNNNNN 01 999955

Monthly Charges

Date	Description	Quantity	Amount
Jul 18 - Aug 17	15mbps X 1mbps	1	79.95
Jul 18 - Aug 17	Modem	1	4.00
Monthly Charges Subtotal			\$83.95
Total For Account 8337130011284231			\$83.95
Thegrove Subtotal 3 Account(s)			\$324.53
Total For Control Account: Thegrove			
Total Accounts: 3			\$324.53
Total To Be Deducted			\$324.53

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.

**Billing Information**

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Business Services Agreement, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

Billing Practices - Spectrum Business mails monthly, itemized invoices for all monthly services in advance. A full payment is required on or before the due date indicated on this invoice. Payments made after the indicated due date may result in a late payment processing charge. Failure to pay could result in the disconnection of all your Spectrum Business service(s). Disconnection of Business Voice service may also result in the loss of your phone number.

Changing Business Locations - Please contact Spectrum Business before moving your Business Voice modem to a new address. To establish service at your new location or return equipment, please contact your Spectrum Business Account Executive at least twenty one (21) business days prior to your move.

Contact Us

Visit us at spectrumbusiness.net
Or, call us at 1-877-283-8091

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**2023 Annual Customer Notice**

This Annual Customer Notice provides an overview and pertinent information about the video services that Spectrum provides. More detailed information about the services, including Spectrum's Terms and Conditions of Service are available at Spectrum.com/policies/terms-of-service. The information provided in this notice does not modify or supersede any provisions in the Spectrum Terms and Conditions of Service or any other agreement between Spectrum and the customer. Customers receiving service via a commercial or business arrangement may be subject to separate policies or procedures.

The Terms and Conditions of Service contain a binding arbitration provision to which all customers are subject, apply to all services, and are available at Spectrum.com/policies/terms-of-service.

SPECTRUM RATES, CHANNEL LINEUPS & ADDITIONAL INFORMATION

Pricing and channel line-ups available in your area can be found at Spectrum.com/Ratecard and Spectrum.net/channel. For questions about this notice or to receive a paper copy of the rate card or channel lineup, call Spectrum Customer Service at 1-855-757-7328 for residential or 1-800-314-7195 for business (– in Hawaii, call 1-808-582-6100 for residential and 1-808-582-6284 for business). More detailed information, about the services, including Spectrum's Terms and Conditions of Service and notice procedures, are available upon request or by visiting Spectrum.com/policies/terms-of-service for residential customers or BusinessSpectrum.com for business customers. Customers may also contact Spectrum Customer Service by telephone at the numbers listed above or visit a customer service center. User guides, help videos, troubleshooting steps, and FAQ's for Spectrum's products and services are available at Spectrum.net/support or SpectrumBusiness.net/support.

SPECTRUM TV® PRODUCTS & SERVICES

Spectrum TV provides a variety of products, services, and programming to residential and business customers. Products, services, and pricing described in this notice are subject to change and may not be available in all Spectrum areas; and some of the policies, procedures, and services described herein are not applicable in every area. Spectrum TV offers basic service which includes off-air broadcast stations (for example, ABC, NBC, etc.) and may include public, educational and government access channels. Such programming varies on a community-by-community basis. Where available, Spectrum TV may include: digital programming packages and tiers, HD programming, movies, sports programming, news, premium channels, integrated guide, interactive services, On Demand and Pay-Per-View choices, DVR service, and the Spectrum TV App. Information about Spectrum's video products and services can be found at Spectrum.com/cable-tv.

SPECTRUM INSTALLATION & SERVICE MAINTENANCE POLICIES

Requests for Spectrum TV services may be made via the Internet at Spectrum.com, by telephone, or at a customer service center. Installation and service call appointments are scheduled in advance. Customers will be offered a standard installation appointment within 7 business days; this may differ based on the service being requested. Up to four-hour windows are available for installation and service call appointments. If Spectrum

cannot meet a scheduled commitment, Spectrum will attempt to notify the customer and reschedule the appointment for a convenient time. Someone over eighteen (18) years of age with a government-issued picture ID must be present during any installation or repair. Spectrum requires its technicians to display identification during visits to a customer's service location. Upon customer request, Spectrum can relocate Spectrum equipment within the customer's home at a mutually agreed upon time and the customer may incur a charge. Spectrum also offers customers the option of Self-Installation, which includes a self-install kit with step-by-step instructions. Visit Spectrum.net/page/self-installation-help for more information. Customer service is available 24 hours a day, 7 days a week. Telephone calls, including requests for installation and service calls, are periodically monitored and/or recorded for quality assurance purposes. If a customer has a technical problem that arises from Spectrum's distribution system, there will be no charge for the service call. In all other cases, including without limitation, where the problem arises from customer equipment or premises, a third-party, and/or unauthorized tampering with or abuse of the cable wiring or Spectrum's equipment, a service charge may be assessed.

HOW TO USE SPECTRUM TV SERVICES

Customers can access Spectrum TV using Spectrum-issued receivers, and other specified retail devices. For a list of devices compatible with the Spectrum TV App, visit Spectrum.com/cable-tv/spectrum-tv-app. Customers may receive Spectrum Receiver(s) and remote(s), as well as instructions and guidance on how to access the video services. Visit SpectrumTV.com for more information, and for customer account information and other features available, visit Spectrum.net.

REMOTE CONTROLS: The Spectrum-issued remote control works with the Spectrum Receiver and can be programmed to control the TV and other devices. Visit Spectrum.net/remotes for a complete list of remote controls and instructions.

ADDITIONAL EQUIPMENT: A Spectrum Receiver or CableCARD device(s) may be required to access Spectrum's video services for an additional charge. For more information about CableCARDS, visit Spectrum.net/support/tv/about-cablecards/.

PARENTAL CONTROLS: A parental control feature is available to prevent children from watching certain programming based on the customer's preference. For more information, visit Spectrum.net/support/internet/about-parental-controls/.

ACCESSIBILITY FEATURES: For customers who are deaf or hard of hearing, Spectrum offers features like pass-through of closed captioning, Caller ID on TV, hearing aid compatible mobile devices, Text Telephone Relay (TTY) and Telecommunications Relay Service (TRS). For customers who are blind or low vision, Spectrum offers braille and large print billing material and support documentation, large-button remotes, audio description (via set-top box and mobile devices) guide narration and other accessibility features, which may vary depending upon your service area. All of Spectrum's web and mobile apps are screen-reader friendly for customers who use Text-To-Speech (TTS) programs. The Spectrum Access app offers additional accessibility features



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and is available to the general public. Specialized customer support is available for these and other accessibility features at (844) 762-1301 or Spectrum.net/page/accessibility.

BILLING PROCEDURES

PAYMENT OF CHARGES: Customers will be billed monthly, for services to be received and in arrears for actual charges incurred for Pay-Per-View, On Demand, per event programming where such charges are based on actual usage, plus pro-rata charges, if any, for periods not previously billed. Bills might not be issued for accounts with a zero balance. Billing may commence on or after the earlier to occur of (a) the activation of any service or device, (b) confirmed delivery of service equipment, (c) 8 days after customer pickup or shipment by Spectrum of devices or equipment. Customer shall pay all monthly charges and all applicable fees and taxes by the due date as listed on the Spectrum monthly bill(s), which may be sent by multiple, separate invoices and/or exclusively by online presentation depending on respective service subscription. Payment methods, including credit card, debit cards and checks will be stored for future use by the customer. It is the customer's obligation to review bills as presented. For a full description of all billing terms and conditions that apply to the Spectrum services, visit Spectrum.com/policies/terms-of-service. Additional fees may apply if a Spectrum Customer Service Representative's assistance is needed to process the transaction.

SPECTRUM 30-DAY SERVICE GUARANTEE: New Spectrum TV customers (those who have not been Spectrum customers within the prior 90 days) may qualify for a refund/credit if not fully satisfied with the service. Current customers adding a new level of subscription service qualify to receive a refund/credit only on those newly added services not subscribed to within the previous 90 days. Such refund is valid for Spectrum TV customers who pay for their first month of new or upgraded monthly recurring subscription services. Pay-Per-View and other non-recurring subscription purchases are not refundable nor are any related installation fees that may apply. Spectrum TV customers are limited to one refund or credit per household for a maximum of 30 days of service. For additional restrictions, visit Spectrum.com/policies/guarantee-new.html. Separately, for information concerning purchased equipment returns, visit <https://www.spectrum.com/policies/terms-of-service/returnpolicy.html>

SERVICE BUNDLE DISCOUNTS: Spectrum reserves the right to offer, and customer may elect to subscribe to, a combination of Spectrum services for which a bundle discount applies ("Bundled Services"). In the event the customer terminates any service component of such Bundled Services or Spectrum terminates such service component based on customer's failure to comply with the terms of service, Spectrum reserves the right to revert the pricing of the remaining service(s) to the applicable undiscounted price for such service(s).

MONTHLY SUBSCRIPTION SERVICES: Subject to restrictions under applicable law, if any, and without abrogating the "Spectrum Residential Customer Guarantee", customer shall be responsible for the full monthly charge (without pro-ration) for those services that are offered on a monthly subscription basis to which the customer has subscribed, regardless of customer's termination of such monthly service prior to the conclusion of the respective subscription month.

CORRESPONDENCE: Do not mail written correspondence with your bill statement. Contact Spectrum Customer Service with any additional needs.

LATE FEE: Customers can avoid incurring late fees by paying their monthly bill in a timely manner that ensures Spectrum receives payment by the due date. If a customer's account is past due, the customer may be charged an applicable late fee in addition to the past due balance. If the customer's account remains unpaid, the service(s) may be suspended or disconnected.

PAYMENTS (ONLINE AND BY PHONE): The payment functionality on Spectrum's website and payment by phone service is provided for the exclusive personal use of Spectrum customers. No payment processor may use this website to effect a payment in the name of a customer without authorization in writing from Spectrum. Any attempt to do so will be considered an unauthorized interference with the intended operation of the website or phone systems and may result in Spectrum's failure to process or accept such payment.

BILLING DISPUTES: Customers must notify Spectrum of disputed items within sixty (60) days after the due date on a customer billing statement, or longer as required by applicable law. Failure to pay charges billed (including checks returned for insufficient funds) may result in discontinuance of service, the removal of all Spectrum equipment, and/or imposition of a late payment or service charge. If the customer has more than one account (residential and/or business) served by Spectrum, all Spectrum-provided services at all locations may be subject to suspension or discontinuance of service in the event any one account remains unpaid, and Spectrum may apply any funds received from the customer first to such delinquent account(s). Should the customer wish to resume a service after any suspension, the customer may be subject to a reconnection fee. Should the customer wish to resume a service after termination of service, Spectrum may charge an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. In the event collection activities are required, an additional collection charge may be imposed.

DISRUPTION OF SERVICE: Spectrum endeavors to respond and resolve outages in a customer's service within 24 hours of the outage being reported. Unless otherwise required under applicable law, credits are not available for disruptions of service that are beyond Spectrum's reasonable control, not reasonably foreseeable by Spectrum or in any way caused by the customer. Spectrum will otherwise provide the customer with the proportionate credit for qualifying outages that last for 4 or more consecutive hours, after such interruption is reported to us and the customer has requested a credit within 60 days after the conclusion of such service outage. Such credit shall not exceed the customer's monthly recurring charges for service at the time of the service outage and shall exclude all one-time, nonrecurring, and per view/use charges, as well as governmental, franchise, regulatory, or other similar required or permissible fees, surcharges, or taxes. In no event shall Spectrum be liable for any failure or interruption of program transmissions or service resulting in part or entirely from circumstances beyond Spectrum's reasonable control (e.g., actions by programmers). Except where specifically prohibited by law, the outage credit set forth herein shall be your sole and exclusive remedy for an interruption of service. State specific service outage credit policies are outlined below:

- Connecticut: If a Customer experiences a video service outage of more than 24 consecutive hours in order to receive a credit for such outage, the Customer must notify Spectrum of such outage, Spectrum will provide a proportionate credit, provided such service interruption is not caused by the Customer.
- Maine: If a video service outage occurs for 6 or more consecutive hours in a 30-day period, Spectrum will, upon request, provide a customer with a pro rata credit or rebate.



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• **Massachusetts:** If a video service outage occurs for more than 24 consecutive hours and Spectrum is aware of such outage, Spectrum will provide a proportionate credit, provided such interruption is not caused by the customer.

• **New Jersey:** If a video service outage or other loss of service occurs for 6 or more consecutive hours, Spectrum will provide a credit in one-day units to eligible customers who request a credit from Spectrum, or notify the New Jersey Office of Cable Television and Telecommunications, within thirty (30) days of such outage or loss of service, except when restoration of video service within 6 hours is outside of Spectrum's control and Spectrum restores video service within 6 hours once restoration of video service is within its control.

• **New York:** If a video service outage occurs for at least 4 hours and between 6pm and 12am and Spectrum is aware of such outage, Spectrum will provide a minimum credit equal to one day of Spectrum video service charges. In the event Spectrum cannot determine affected customers or such outage occurs entirely outside the 6pm to 12am time frame, Spectrum will provide a credit to eligible customers who request a credit within 90 days of such service outage.

• **Vermont:** If a video service outage occurs for 24 or more consecutive hours and Spectrum is aware of such outage at the time of such outage, Spectrum will provide an appropriate rate credit, calculated consistently with state law.

TERMINATION OF SERVICE/DISCONNECTED ACCOUNT: A customer may terminate service at a Spectrum office in person, by written notice, or by telephone. Refunds or credits, if necessary, will be issued after the return of any Spectrum-owned equipment. Spectrum reserves the right to terminate the customer's service based on delinquent status or any misuse of service. Spectrum will make reasonable efforts, which may include written notices, phone calls, text messages, e-mails, Internet or browser messages, home visits, etc., to contact the customer about a pending suspension or disconnection resulting from an unpaid balance. In the event that the customer's account has been disconnected for nonpayment, the customer may be liable for all reconnect and/or installation fees, past due balance(s), and the first month of reconnected service in advance, in addition to any other applicable charges. If the account remains unpaid, it may be forwarded to a third-party party collection agency for collections, and the customer's credit report may be negatively impacted. Upon termination, Spectrum may charge additional fees on any unpaid balance and reserves any and all other rights it has under the terms and conditions of the customer's service agreement with Spectrum and otherwise under applicable law with respect to billing for service and unreturned equipment. Further, the customer understands and agrees that Spectrum reserves the right to charge customer's credit card on file at termination of service in the amount of ongoing rental fees, any outstanding balance, and/or any unreturned equipment charges, in accordance with applicable law.

COMPLAINT PROCEDURES

Should a customer have any complaint regarding quality of service, equipment malfunctions, or similar matters, first contact Spectrum Customer Service (available 24 hours a day) at 1-855-757-7328 for residential customers (in Hawaii, call 1-808-582-6100 for residential). If a complaint remains unresolved, the customer may elect to mail a complaint to **Spectrum, Attention: Customer Complaint, 2 Digital Place, 4th floor, Simpsonville, SC 29681** or, where applicable, consult the franchise authority or contact the state agencies listed below. States listed below also provide contact information.

• **Connecticut:** In the event an issue is not resolved with Spectrum's customer care representatives, customers may request a confidential, nonbinding mediation with Spectrum and a designated member of the Public Utilities Regulatory Authority, who shall serve as the mediator. If the

mediation is unsuccessful, the customer may file a complaint at <http://www.dpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenFormdpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenForm> and/or contact the Authority at 1-800-382-4586 (toll free within CT), 1-860-827-2622 (outside CT).

• **Hawaii:** Customers may request assistance from the Hawaii Department of Commerce and Consumer Affairs, Cable Television Division by mail at P.O. Box 541, Honolulu, Hawaii 96809, by email at cabletv@dcca.hawaii.gov, or by phone at 1-808-586-2620 (Oahu), 1-808-974-4000 ext. 62620 (Hawaii), 1-808-984-2400 ext. 62620 (Maui), or 1-808-274-3141 ext. 62620 (Kauai).

• **Maine:** Customers may request assistance from the municipality identified on the monthly statement or from the Department of the Attorney General regarding matters other than channel selection and rates by contacting the Dept. of the Attorney General, Consumer Protection Division at 1-207-626-8800, via email at Consumer.mediation@maine.gov, or in writing at 6 State House Station, Augusta, ME 04330.

• **Massachusetts:** Customers who are unsatisfied with the handling of a cable services complaint may contact Consumer Division of the Department of Telecommunications and Cable (DTC) toll free at 1-800-392-6066 or may write to that Dept. at 1000 Washington Street, Suite 820, Boston, MA 02118.

• **Michigan:** Customers may request assistance from the Michigan Public Service Commission at 1-800-292-9555 or at michigan.gov/mpsc.

• **New Jersey:** Customers may request assistance from the Complaint Officer for their municipality. The Complaint Office for all municipalities, except Palisades Park and Englewood is the State of New Jersey Board of Public Utilities, Office of Cable Television & Telecommunications, 44 S. Clinton Avenue, 1st Floor, Post Office Box 350, Trenton, NJ 08625. Customers may also call 1-800-624-0331. For the Borough of Palisades Park, customers may contact the Complaint Officer at 275 Broad Avenue, Palisades Park, NJ 07650. For the City of Englewood, customers may contact the City Administrator at the Englewood Municipal Building, 2-10 N. Van Brunt Street, Englewood, NJ 07631.

• **New York:** Customers may request assistance from the New York Department of Public Service. They may be contacted at dps.ny.gov. Phone: 1-800-342-3377, Hearing/Speech Impaired: TDD 1-800-662-1220, Fax: 518-472-8502, Mail: Office of Consumer Services, New York State Department of Public Service, Empire State Plaza, Agency Building 3, Albany, NY 12223-1350.

• **North Carolina:** Customers may request assistance from the Consumer Protection Division of the Attorney General's Office of the State of North Carolina at ncdoj.gov/cable.

• **Vermont:** Customers may request assistance from the Vermont Department of Public Service Consumer Hotline and file complaints regarding billing, service quality, PEG access programming and other concerns by calling 1-800-622-4496, sending an email to PSD.consumer@vermont.gov or writing 112 State Street, Montpelier, VT 05620-2601. Assistance is available Monday through Friday, except state holidays, between the hours of 7:45 a.m. and 4:30 p.m. TTY/TDD number is 1-800-734-8390. Feedback can be provided to The Public Service Board by calling 1-802-828-2358 or in writing to the Board at 112 State Street, Montpelier, VT 05620-2601.



July 22, 2023

Invoice Number: 1284215072223

Account Number: **8337 13 001 1284215****Auto Pay Notice**Service At: 7924 MELOGOLD CIR
REAR GTHS
LAND O LAKES FL 34637-7509**Contact Us**Visit us at SpectrumBusiness.net

Or, call us at 1-866-519-1263

Summary *Service from 07/22/23 through 08/21/23
details on following pages*

Previous Balance	132.15
Payments Received -Thank You!	-132.15
Remaining Balance	\$0.00
Spectrum Business™ Internet	97.95
Spectrum Business™ Voice	29.95
Taxes, Fees and Charges	4.25
Current Charges	\$132.15
YOUR AUTO PAY WILL BE PROCESSED 08/08/23	
Total Due by Auto Pay	\$132.15

PARTIAL HOA REIMBURSEMENT

NEWS AND INFORMATION**Telecommunications Relay Service (TRS)**

The Federal Communications Commission (FCC) has adopted use of the **711** dialing code for access to Telecommunications Relay Services (TRS). TRS permits persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.

For more information about the various types of TRS, see the FCC's consumer fact sheet at <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>. Please dial 711 to be connected to a TRS Center.

**Thank you for choosing Spectrum Business.**

We appreciate your prompt payment and value you as a customer.

Auto Pay. Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8337 1300 NO RP 22 07232023 NNNNNNNN 01 997012THE GROVES BACK GATE
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

July 22, 2023

THE GROVES BACK GATEInvoice Number: 1284215072223
Account Number: 8337 13 001 1284215
Service At: 7924 MELOGOLD CIR
REAR GTHS
LAND O LAKES FL 34637-7509**Total Due by Auto Pay** **\$132.15**CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186

833713001128421500132159

THE GROVES BACK GATE
 Invoice Number: 1284215072223
 Account Number: 8337 13 001 1284215

Contact Us
 Visit us at SpectrumBusiness.net
 Or, call us at 1-866-519-1263

8337 1300 NO RP 22 07232023 NNNNNNNN 01 997012

Charge Details

Previous Balance		132.15
EFT Payment	07/08	-132.15
Remaining Balance		\$0.00

Payments received after 07/22/23 will appear on your next bill.

Service from 07/22/23 through 08/21/23

Spectrum Business™ Internet

15mbps X 1mbps	79.95
Up to 1 Static IP	10.00
Address	
Modem	8.00
	\$97.95

Spectrum Business™ Internet Total \$97.95

Spectrum Business™ Voice

Phone number (813) 406-4442	
BCP Unlimited In-state	29.95
Includes Unlimited Local and Long Distance Calling Within	
	\$29.95

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total \$29.95

Taxes, Fees and Charges

Regulatory Cost Recovery Fee	0.21
State and Local Sales Tax	0.56
State TRS Surcharge	0.10
E911 Fee	0.40
Communications Services Tax	2.98

Taxes, Fees and Charges Continued

Taxes, Fees and Charges Total \$4.25

Current Charges \$132.15

Total Due by Auto Pay \$132.15

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Business Services Agreement, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Billing Practices - Spectrum Business mails monthly, itemized invoices for all monthly services in advance. A full payment is required on or before the due date indicated on this invoice. Payments made after the indicated due date may result in a late payment processing charge. Failure to pay could result in the disconnection of all your Spectrum Business service(s). Disconnection of Business Voice service may also result in the loss of your phone number.

Continued on the next page....

Local Spectrum Store: 6013 Wesley Grove Blvd, Ste 108C, Wesley Chapel FL 33544 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm





Invoice Number: 1284215072223
Account Number: 8337 13 001 1284215

THE GROVES BACK GATE

Contact Us
Visit us at SpectrumBusiness.net
Or, call us at 1-866-519-1263

8337 1300 NO RP 22 07232023 NNNNNNNN 01 997012

Changing Business Locations - Please contact Spectrum Business before moving your Business Voice modem to a new address. To establish service at your new location or return equipment, please contact your Spectrum Business Account Executive at least twenty one (21) business days prior to your move.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Voice Provider - Spectrum Advanced Services, LLC



Invoice Number:
Account Number::

[The Groves Back Gate](#)
1284215072223
8337 13 001 1284215



Contact Us

Visit us at SpectrumBusiness.net
Or, call us at 1-866-519-1263

8337 1300 NO RP 22 07232023 NNNNNNNN 01 997012





July 23, 2023

Invoice Number: 1310135072323

Account Number: 8337 13 001 1310135

Auto Pay Notice

Service At: 7924 MELOGOLD CIR
LAND O LAKES FL 34637-7509

Contact Us

Visit us at SpectrumBusiness.net

Or, call us at 1-866-519-1263

Summary

Service from 07/23/23 through 08/22/23
details on following pages

Previous Balance	142.09
Payments Received -Thank You!	-142.09
Remaining Balance	\$0.00
Spectrum Business™ TV	70.98
Spectrum Business™ Voice	39.99
Other Charges	22.20
Taxes, Fees and Charges	8.92
Current Charges	\$142.09
YOUR AUTO PAY WILL BE PROCESSED 08/09/23	
Total Due by Auto Pay	\$142.09

FULL HOA REIMBURSEMENT

Thank you for choosing Spectrum Business.

We appreciate your prompt payment and value you as a customer.

Auto Pay. Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

July 23, 2023

THE GROVES CDD

Invoice Number: 1310135072323

Account Number: 8337 13 001 1310135

Service At: 7924 MELOGOLD CIR
LAND O LAKES FL 34637-7509

Total Due by Auto Pay

\$142.09

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Telecommunications Relay Service (TRS)

The Federal Communications Commission (FCC) has adopted use of the **711** dialing code for access to Telecommunications Relay Services (TRS). TRS permits persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.

For more information about the various types of TRS, see the FCC's consumer fact sheet at

<https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>. Please dial 711 to be connected to a TRS Center.

Channel Lineup and Rate Card: To obtain the current channel lineup available in your area, please go to Business.Spectrum.com/channel-lineup or contact us at **1-800-314-7195** to request a paper copy be mailed to you.



833713001131013500142091



THE GROVES CDD
 Invoice Number: 1310135072323
 Account Number: 8337 13 001 1310135

Contact Us
 Visit us at SpectrumBusiness.net
 Or, call us at 1-866-519-1263

8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

Charge Details

Previous Balance		142.09
EFT Payment	07/09	-142.09
Remaining Balance		\$0.00

Payments received after 07/23/23 will appear on your next bill.

Service from 07/23/23 through 08/22/23

Spectrum Business™ TV

Spectrum Business	74.99
Entertainment TV	
Promotional Discount	-15.00
Spectrum Receiver	10.99
	\$70.98

Spectrum Business™ TV Total **\$70.98**

Spectrum Business™ Voice

Phone number (813) 528-8328	
Spectrum Business Voice	39.99
	\$39.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total **\$39.99**

Other Charges

Broadcast TV Surcharge	22.20
Other Charges Total	\$22.20

Taxes, Fees and Charges

State and Local Sales Tax	0.70
Communications Services Tax	8.22
Taxes, Fees and Charges Total	\$8.92

Taxes, Fees and Charges Continued

Current Charges	\$142.09
Total Due by Auto Pay	\$142.09

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Business Services Agreement, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

The following taxes, fees and surcharges are included in the price of the applicable service - . FEES AND CHARGES: E911 Fee \$0.40, Federal USF \$2.09, Florida CST \$3.50, Sales Tax \$0.04, TRS Surcharge \$0.10.

Continued on the next page....

Local Spectrum Store: 6013 Wesley Grove Blvd, Ste 108C, Wesley Chapel FL 33544 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm



For questions or concerns, please call **1-866-519-1263**.



THE GROVES CDD
Invoice Number: 1310135072323
Account Number: 8337 13 001 1310135

Contact Us
Visit us at SpectrumBusiness.net
Or, call us at 1-866-519-1263

8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

Billing Practices - Spectrum Business mails monthly, itemized invoices for all monthly services in advance. A full payment is required on or before the due date indicated on this invoice. Payments made after the indicated due date may result in a late payment processing charge. Failure to pay could result in the disconnection of all your Spectrum Business service(s). Disconnection of Business Voice service may also result in the loss of your phone number.

Changing Business Locations - Please contact Spectrum Business before moving your Business Voice modem to a new address. To establish service at your new location or return equipment, please contact your Spectrum Business Account Executive at least twenty one (21) business days prior to your move.

Spectrum Receiver \$10.99 - Charges include \$9.99 for Receiver Rental and \$1.00 for Secure Connection.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Voice Provider - Spectrum Advanced Services, LLC

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.



Contact UsVisit us at SpectrumBusiness.net

Or, call us at 1-866-519-1263

8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

**2023 Annual Customer Notice**

This Annual Customer Notice provides an overview and pertinent information about the video services that Spectrum provides. More detailed information about the services, including Spectrum's Terms and Conditions of Service are available at Spectrum.com/policies/terms-of-service. The information provided in this notice does not modify or supersede any provisions in the Spectrum Terms and Conditions of Service or any other agreement between Spectrum and the customer. Customers receiving service via a commercial or business arrangement may be subject to separate policies or procedures.

The Terms and Conditions of Service contain a binding arbitration provision to which all customers are subject, apply to all services, and are available at Spectrum.com/policies/terms-of-service.

SPECTRUM RATES, CHANNEL LINEUPS & ADDITIONAL INFORMATION

Pricing and channel line-ups available in your area can be found at Spectrum.com/Ratecard and Spectrum.net/channel. For questions about this notice or to receive a paper copy of the rate card or channel lineup, call Spectrum Customer Service at 1-855-757-7328 for residential or 1-800-314-7195 for business (– in Hawaii, call 1-808-582-6100 for residential and 1-808-582-6284 for business). More detailed information, about the services, including Spectrum's Terms and Conditions of Service and notice procedures, are available upon request or by visiting Spectrum.com/policies/terms-of-service for residential customers or BusinessSpectrum.com for business customers. Customers may also contact Spectrum Customer Service by telephone at the numbers listed above or visit a customer service center. User guides, help videos, troubleshooting steps, and FAQ's for Spectrum's products and services are available at Spectrum.net/support or SpectrumBusiness.net/support.

SPECTRUM TV® PRODUCTS & SERVICES

Spectrum TV provides a variety of products, services, and programming to residential and business customers. Products, services, and pricing described in this notice are subject to change and may not be available in all Spectrum areas; and some of the policies, procedures, and services described herein are not applicable in every area. Spectrum TV offers basic service which includes off-air broadcast stations (for example, ABC, NBC, etc.) and may include public, educational and government access channels. Such programming varies on a community-by-community basis. Where available, Spectrum TV may include: digital programming packages and tiers, HD programming, movies, sports programming, news, premium channels, integrated guide, interactive services, On Demand and Pay-Per-View choices, DVR service, and the Spectrum TV App. Information about Spectrum's video products and services can be found at Spectrum.com/cable-tv.

SPECTRUM INSTALLATION & SERVICE MAINTENANCE POLICIES

Requests for Spectrum TV services may be made via the Internet at Spectrum.com, by telephone, or at a customer service center. Installation and service call appointments are scheduled in advance. Customers will be offered a standard installation appointment within 7 business days; this may differ based on the service being requested. Up to four-hour windows are available for installation and service call appointments. If Spectrum

cannot meet a scheduled commitment, Spectrum will attempt to notify the customer and reschedule the appointment for a convenient time. Someone over eighteen (18) years of age with a government-issued picture ID must be present during any installation or repair. Spectrum requires its technicians to display identification during visits to a customer's service location. Upon customer request, Spectrum can relocate Spectrum equipment within the customer's home at a mutually agreed upon time and the customer may incur a charge. Spectrum also offers customers the option of Self-Installation, which includes a self-install kit with step-by-step instructions. Visit Spectrum.net/page/self-installation-help for more information. Customer service is available 24 hours a day, 7 days a week. Telephone calls, including requests for installation and service calls, are periodically monitored and/or recorded for quality assurance purposes. If a customer has a technical problem that arises from Spectrum's distribution system, there will be no charge for the service call. In all other cases, including without limitation, where the problem arises from customer equipment or premises, a third-party, and/or unauthorized tampering with or abuse of the cable wiring or Spectrum's equipment, a service charge may be assessed.

HOW TO USE SPECTRUM TV SERVICES

Customers can access Spectrum TV using Spectrum-issued receivers, and other specified retail devices. For a list of devices compatible with the Spectrum TV App, visit Spectrum.com/cable-tv/spectrum-tv-app. Customers may receive Spectrum Receiver(s) and remote(s), as well as instructions and guidance on how to access the video services. Visit SpectrumTV.com for more information, and for customer account information and other features available, visit Spectrum.net.

REMOTE CONTROLS: The Spectrum-issued remote control works with the Spectrum Receiver and can be programmed to control the TV and other devices. Visit Spectrum.net/remotes for a complete list of remote controls and instructions.

ADDITIONAL EQUIPMENT: A Spectrum Receiver or CableCARD device(s) may be required to access Spectrum's video services for an additional charge. For more information about CableCARDS, visit Spectrum.net/support/tv/about-cablecards/.

PARENTAL CONTROLS: A parental control feature is available to prevent children from watching certain programming based on the customer's preference. For more information, visit Spectrum.net/support/internet/about-parental-controls/.

ACCESSIBILITY FEATURES: For customers who are deaf or hard of hearing, Spectrum offers features like pass-through of closed captioning, Caller ID on TV, hearing aid compatible mobile devices, Text Telephone Relay (TTY) and Telecommunications Relay Service (TRS). For customers who are blind or low vision, Spectrum offers braille and large print billing material and support documentation, large-button remotes, audio description (via set-top box and mobile devices) guide narration and other accessibility features, which may vary depending upon your service area. All of Spectrum's web and mobile apps are screen-reader friendly for customers who use Text-To-Speech (TTS) programs. The Spectrum Access app offers additional accessibility features



Contact UsVisit us at SpectrumBusiness.net

Or, call us at 1-866-519-1263

8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

and is available to the general public. Specialized customer support is available for these and other accessibility features at (844) 762-1301 or Spectrum.net/page/accessibility.

BILLING PROCEDURES

PAYMENT OF CHARGES: Customers will be billed monthly, for services to be received and in arrears for actual charges incurred for Pay-Per-View, On Demand, per event programming where such charges are based on actual usage, plus pro-rata charges, if any, for periods not previously billed. Bills might not be issued for accounts with a zero balance. Billing may commence on or after the earlier to occur of (a) the activation of any service or device, (b) confirmed delivery of service equipment, (c) 8 days after customer pickup or shipment by Spectrum of devices or equipment. Customer shall pay all monthly charges and all applicable fees and taxes by the due date as listed on the Spectrum monthly bill(s), which may be sent by multiple, separate invoices and/or exclusively by online presentation depending on respective service subscription. Payment methods, including credit card, debit cards and checks will be stored for future use by the customer. It is the customer's obligation to review bills as presented. For a full description of all billing terms and conditions that apply to the Spectrum services, visit Spectrum.com/policies/terms-of-service. Additional fees may apply if a Spectrum Customer Service Representative's assistance is needed to process the transaction.

SPECTRUM 30-DAY SERVICE GUARANTEE: New Spectrum TV customers (those who have not been Spectrum customers within the prior 90 days) may qualify for a refund/credit if not fully satisfied with the service. Current customers adding a new level of subscription service qualify to receive a refund/credit only on those newly added services not subscribed to within the previous 90 days. Such refund is valid for Spectrum TV customers who pay for their first month of new or upgraded monthly recurring subscription services. Pay-Per-View and other non-recurring subscription purchases are not refundable nor are any related installation fees that may apply. Spectrum TV customers are limited to one refund or credit per household for a maximum of 30 days of service. For additional restrictions, visit Spectrum.com/policies/guarantee-new.html. Separately, for information concerning purchased equipment returns, visit <https://www.spectrum.com/policies/terms-of-service/returnpolicy.html>

SERVICE BUNDLE DISCOUNTS: Spectrum reserves the right to offer, and customer may elect to subscribe to, a combination of Spectrum services for which a bundle discount applies ("Bundled Services"). In the event the customer terminates any service component of such Bundled Services or Spectrum terminates such service component based on customer's failure to comply with the terms of service, Spectrum reserves the right to revert the pricing of the remaining service(s) to the applicable undiscounted price for such service(s).

MONTHLY SUBSCRIPTION SERVICES: Subject to restrictions under applicable law, if any, and without abrogating the "Spectrum Residential Customer Guarantee", customer shall be responsible for the full monthly charge (without pro-ration) for those services that are offered on a monthly subscription basis to which the customer has subscribed, regardless of customer's termination of such monthly service prior to the conclusion of the respective subscription month.

CORRESPONDENCE: Do not mail written correspondence with your bill statement. Contact Spectrum Customer Service with any additional needs.

LATE FEE: Customers can avoid incurring late fees by paying their monthly bill in a timely manner that ensures Spectrum receives payment by the due date. If a customer's account is past due, the customer may be charged an applicable late fee in addition to the past due balance. If the customer's account remains unpaid, the service(s) may be suspended or disconnected.

PAYMENTS (ONLINE AND BY PHONE): The payment functionality on Spectrum's website and payment by phone service is provided for the exclusive personal use of Spectrum customers. No payment processor may use this website to effect a payment in the name of a customer without authorization in writing from Spectrum. Any attempt to do so will be considered an unauthorized interference with the intended operation of the website or phone systems and may result in Spectrum's failure to process or accept such payment.

BILLING DISPUTES: Customers must notify Spectrum of disputed items within sixty (60) days after the due date on a customer billing statement, or longer as required by applicable law. Failure to pay charges billed (including checks returned for insufficient funds) may result in discontinuance of service, the removal of all Spectrum equipment, and/or imposition of a late payment or service charge. If the customer has more than one account (residential and/or business) served by Spectrum, all Spectrum-provided services at all locations may be subject to suspension or discontinuance of service in the event any one account remains unpaid, and Spectrum may apply any funds received from the customer first to such delinquent account(s). Should the customer wish to resume a service after any suspension, the customer may be subject to a reconnection fee. Should the customer wish to resume a service after termination of service, Spectrum may charge an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. In the event collection activities are required, an additional collection charge may be imposed.

DISRUPTION OF SERVICE: Spectrum endeavors to respond and resolve outages in a customer's service within 24 hours of the outage being reported. Unless otherwise required under applicable law, credits are not available for disruptions of service that are beyond Spectrum's reasonable control, not reasonably foreseeable by Spectrum or in any way caused by the customer. Spectrum will otherwise provide the customer with the proportionate credit for qualifying outages that last for 4 or more consecutive hours, after such interruption is reported to us and the customer has requested a credit within 60 days after the conclusion of such service outage. Such credit shall not exceed the customer's monthly recurring charges for service at the time of the service outage and shall exclude all one-time, nonrecurring, and per view/use charges, as well as governmental, franchise, regulatory, or other similar required or permissible fees, surcharges, or taxes. In no event shall Spectrum be liable for any failure or interruption of program transmissions or service resulting in part or entirely from circumstances beyond Spectrum's reasonable control (e.g., actions by programmers). Except where specifically prohibited by law, the outage credit set forth herein shall be your sole and exclusive remedy for an interruption of service. State specific service outage credit policies are outlined below:

- **Connecticut:** If a Customer experiences a video service outage of more than 24 consecutive hours in order to receive a credit for such outage, the Customer must notify Spectrum of such outage, Spectrum will provide a proportionate credit, provided such service interruption is not caused by the Customer.

- **Maine:** If a video service outage occurs for 6 or more consecutive hours in a 30-day period, Spectrum will, upon request, provide a customer with a pro rata credit or rebate.



THE GROVES CDD

Account Number: 8337 13 001 1310135

**Contact Us**Visit us at [SpectrumBusiness.net](https://www.spectrumbusiness.net)

Or, call us at 1-866-519-1263

8337 1300 NO RP 23 07242023 NNNNNNNN 01 990465

• **Massachusetts:** If a video service outage occurs for more than 24 consecutive hours and Spectrum is aware of such outage, Spectrum will provide a proportionate credit, provided such interruption is not caused by the customer.

• **New Jersey:** If a video service outage or other loss of service occurs for 6 or more consecutive hours, Spectrum will provide a credit in one-day units to eligible customers who request a credit from Spectrum, or notify the New Jersey Office of Cable Television and Telecommunications, within thirty (30) days of such outage or loss of service, except when restoration of video service within 6 hours is outside of Spectrum's control and Spectrum restores video service within 6 hours once restoration of video service is within its control.

• **New York:** If a video service outage occurs for at least 4 hours and between 6pm and 12am and Spectrum is aware of such outage, Spectrum will provide a minimum credit equal to one day of Spectrum video service charges. In the event Spectrum cannot determine affected customers or such outage occurs entirely outside the 6pm to 12am time frame, Spectrum will provide a credit to eligible customers who request a credit within 90 days of such service outage.

• **Vermont:** If a video service outage occurs for 24 or more consecutive hours and Spectrum is aware of such outage at the time of such outage, Spectrum will provide an appropriate rate credit, calculated consistently with state law.

TERMINATION OF SERVICE/DISCONNECTED ACCOUNT: A customer may terminate service at a Spectrum office in person, by written notice, or by telephone. Refunds or credits, if necessary, will be issued after the return of any Spectrum-owned equipment. Spectrum reserves the right to terminate the customer's service based on delinquent status or any misuse of service. Spectrum will make reasonable efforts, which may include written notices, phone calls, text messages, e-mails, Internet or browser messages, home visits, etc., to contact the customer about a pending suspension or disconnection resulting from an unpaid balance. In the event that the customer's account has been disconnected for nonpayment, the customer may be liable for all reconnect and/or installation fees, past due balance(s), and the first month of reconnected service in advance, in addition to any other applicable charges. If the account remains unpaid, it may be forwarded to a third-party party collection agency for collections, and the customer's credit report may be negatively impacted. Upon termination, Spectrum may charge additional fees on any unpaid balance and reserves any and all other rights it has under the terms and conditions of the customer's service agreement with Spectrum and otherwise under applicable law with respect to billing for service and unreturned equipment. Further, the customer understands and agrees that Spectrum reserves the right to charge customer's credit card on file at termination of service in the amount of ongoing rental fees, any outstanding balance, and/or any unreturned equipment charges, in accordance with applicable law.

COMPLAINT PROCEDURES

Should a customer have any complaint regarding quality of service, equipment malfunctions, or similar matters, first contact Spectrum Customer Service (available 24 hours a day) at 1-855-757-7328 for residential customers (in Hawaii, call 1-808-582-6100 for residential). If a complaint remains unresolved, the customer may elect to mail a complaint to **Spectrum, Attention: Customer Complaint, 2 Digital Place, 4th floor, Simpsonville, SC 29681** or, where applicable, consult the franchise authority or contact the state agencies listed below. States listed below also provide contact information.

• **Connecticut:** In the event an issue is not resolved with Spectrum's customer care representatives, customers may request a confidential, nonbinding mediation with Spectrum and a designated member of the Public Utilities Regulatory Authority, who shall serve as the mediator. If the

mediation is unsuccessful, the customer may file a complaint at <http://www.dpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenFormdpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenForm> and/or contact the Authority at 1-800-382-4586 (toll free within CT), 1-860-827-2622 (outside CT).

• **Hawaii:** Customers may request assistance from the Hawaii Department of Commerce and Consumer Affairs, Cable Television Division by mail at P.O. Box 541, Honolulu, Hawaii 96809, by email at cabletv@dcca.hawaii.gov, or by phone at 1-808-586-2620 (Oahu), 1-808-974-4000 ext. 62620 (Hawaii), 1-808-984-2400 ext. 62620 (Maui), or 1-808-274-3141 ext. 62620 (Kauai).

• **Maine:** Customers may request assistance from the municipality identified on the monthly statement or from the Department of the Attorney General regarding matters other than channel selection and rates by contacting the Dept. of the Attorney General, Consumer Protection Division at 1-207-626-8800, via email at Consumer.mediation@maine.gov, or in writing at 6 State House Station, Augusta, ME 04330.

• **Massachusetts:** Customers who are unsatisfied with the handling of a cable services complaint may contact Consumer Division of the Department of Telecommunications and Cable (DTC) toll free at 1-800-392-6066 or may write to that Dept. at 1000 Washington Street, Suite 820, Boston, MA 02118.

• **Michigan:** Customers may request assistance from the Michigan Public Service Commission at 1-800-292-9555 or at michigan.gov/mpsc.

• **New Jersey:** Customers may request assistance from the Complaint Officer for their municipality. The Complaint Office for all municipalities, except Palisades Park and Englewood is the State of New Jersey Board of Public Utilities, Office of Cable Television & Telecommunications, 44 S. Clinton Avenue, 1st Floor, Post Office Box 350, Trenton, NJ 08625. Customers may also call 1-800-624-0331. For the Borough of Palisades Park, customers may contact the Complaint Officer at 275 Broad Avenue, Palisades Park, NJ 07650. For the City of Englewood, customers may contact the City Administrator at the Englewood Municipal Building, 2-10 N. Van Brunt Street, Englewood, NJ 07631.

• **New York:** Customers may request assistance from the New York Department of Public Service. They may be contacted at dps.ny.gov. Phone: 1-800-342-3377, Hearing/Speech Impaired: TDD 1-800-662-1220, Fax: 518-472-8502, Mail: Office of Consumer Services, New York State Department of Public Service, Empire State Plaza, Agency Building 3, Albany, NY 12223-1350.

• **North Carolina:** Customers may request assistance from the Consumer Protection Division of the Attorney General's Office of the State of North Carolina at ncdoj.gov/cable.

• **Vermont:** Customers may request assistance from the Vermont Department of Public Service Consumer Hotline and file complaints regarding billing, service quality, PEG access programming and other concerns by calling 1-800-622-4496, sending an email to PSD.consumer@vermont.gov or writing 112 State Street, Montpelier, VT 05620-2601. Assistance is available Monday through Friday, except state holidays, between the hours of 7:45 a.m. and 4:30 p.m. TTY/TDD number is 1-800-734-8390. Feedback can be provided to The Public Service Board by calling 1-802-828-2358 or in writing to the Board at 112 State Street, Montpelier, VT 05620-2601.





THE GROVES GOLF AND COUNTRY CLUB
3434 COLWELL AVE
APT 200
TAMPA, FL 33614

Invoice Number: 166565101080723
Account Number: 166565101
Invoice Date: 08/07/23
Due Date: AUTOPAY

RECEIVED
AUG 14 2023

Summary

Services from 08/09/2023 through 09/08/2023
details on following pages

Previous Statement Balance	\$266.95
Payments	\$-266.95
07/24/2023	\$-266.95
Previous Statement Balance Subtotal	\$0.00
Adjustments	\$0.00
Prorated Charges	\$0.00
Recurring Charges	\$266.95
One Time Charges	\$0.00
Taxes, Fees & Surcharges	\$0.00
Current Charges Subtotal	\$266.95
BALANCE DUE	\$266.95

PARTIAL HOA REIMBURSEMENT

Thank you for choosing Spectrum Enterprise. We value you as our client and appreciate your prompt payment.

Note: Payments made after 07/28/2023 may not be reflected in the Payments section of this statement. They will appear on the following month's statement.

HOW TO CONTACT US

For Sales, Support, or Billing questions, please contact us at:
1-888-812-2591

PAYMENT OPTIONS

Checks:

Charter Communications
Box 223085
Pittsburgh PA 15251-2085

ACH/Wire Transfers:

Bank Name: Mellon Bank
ABA Number: 043000261
Account Name: Charter Communications
Account Number: 0001215564
Email remit information to:
DL-CASHMGMT-FL@CHARTER.COM

Credit Cards:

<http://enterprise.spectrum.com/billpay>

This account has been set up as AutoPay, please do not submit a payment.



Please detach and enclose this coupon with your payment.



1900 BLUE CREST LN
SAN ANTONIO, TX 78247

6810 0225 NO RP 07 08072023 NNNNNNNN 01 006673 0014

THE GROVES GOLF AND COUNTRY CLUB
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390



ACCOUNT NUMBER 166565101

DUE DATE	AUTOPAY
PREVIOUS BALANCE SUBTOTAL	\$0.00
CURRENT CHARGES SUBTOTAL	\$266.95
BALANCE DUE	\$266.95

AMOUNT PAID

\$

CHARTER COMMUNICATIONS
BOX 223085
PITTSBURGH, PA 15251-2085



0019900100116656510107000026695

Page 2 of 4
Invoice Number:
Account Number:
Invoice Date:
Due Date:

THE GROVES GOLF AND COUNTRY CLUB
166565101080723
166565101
08/07/23
AUTOPAY

Spectrum
ENTERPRISE

Contact Us at
1-888-812-2591

6810 0225 NO RP 07 08072023 NNNNNNNN 01 006673 0014

Billing Information

Late Fee: You may be assessed a late fee for any amounts which are not paid when due. The late fee shall be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

Taxes and Fees: Effective July 1, 2023 the Federal Universal Service Fund increased to 29.2%.

The following taxes, fees and surcharges are included in the price of the applicable services: Federal USF \$4.20, Florida State CST \$3.51, Florida CST \$1.80, Florida Local CST \$1.74, E911 Fee \$0.80, TRS Surcharge \$0.20, Sales Tax \$0.07

Spectrum Voice Provider - Spectrum Advanced Services, LLC



Page 3 of 4
 Invoice Number: 166565101080723
 Account Number: 166565101
 Invoice Date: 08/07/23
 Due Date: AUTOPAY



Contact Us at
 1-888-812-2591

6810 0225 NO RP 07 08072023 NNNNNNNN 01 006673 0014

Account Number	End User ID Name/Address	Description	Circuit ID	Date Range	Prorated Charges	Recurring Charges	One Time Charges	Adjustments	Taxes, Fees & Surcharges	TOTAL
Service Location 1 of 1										
167201701	CDD,THE GROVES 7924 MELOGOLD CIR LAND O LAKES, FL 34637-7509	Internet Services								
		1 Static IP		08/09-09/08	\$0.00	\$19.99	\$0.00	\$0.00	\$0.00	\$19.99
		Business Wifi		08/09-09/08	\$0.00	\$6.99	\$0.00	\$0.00	\$0.00	\$6.99
		Internet Max Bundle Discount		08/09-09/08	\$0.00	\$-140.00	\$0.00	\$0.00	\$0.00	\$-140.00
		Spectrum Business Internet Max		08/09-09/08	\$0.00	\$299.99	\$0.00	\$0.00	\$0.00	\$299.99
		Phone Services								
		Spectrum Business Voice 2 @ \$49.99		08/09-09/08	\$0.00	\$99.98	\$0.00	\$0.00	\$0.00	\$99.98
		Voice Discount 2 @ (\$10.00)		08/09-09/08	\$0.00	\$-20.00	\$0.00	\$0.00	\$0.00	\$-20.00
		Subtotal			\$0.00	\$266.95	\$0.00	\$0.00	\$0.00	\$266.95
Subtotal					\$0.00	\$266.95	\$0.00	\$0.00	\$0.00	\$266.95
CURRENT CHARGES SUBTOTAL					\$0.00	\$266.95	\$0.00	\$0.00	\$0.00	\$266.95
PREVIOUS STATEMENT BALANCE										\$266.95
PAYMENTS										\$-266.95
BALANCE DUE										\$266.95





July 16, 2023

Account Number: **8337 13 001 0792739**

Auto Pay Notice

Service At: 7924 MELOGOLD CIR
LAND O LAKES FL 34637-7509

Have questions about your bill?

Visit us at Spectrum.net/billing

Or, call us at 1-855-855-8679

Summary

*Service from 07/16/23 through 08/15/23
details on following pages*

Previous Balance	6.60
Payments Received -Thank You!	-6.60
Remaining Balance	\$0.00
Spectrum TV™	6.00
Taxes, Fees and Charges	0.60
Current Charges	\$6.60
<i>YOUR AUTO PAY WILL BE PROCESSED 08/02/23</i>	
Total Due by Auto Pay	\$6.60

PARTIAL HOA REIMBURSEMENT

NEWS AND INFORMATION

Enrolled in Auto Pay: Your Auto Pay payment will be deducted on your due date.

Billing Statements.

Braille or large print billing statements are available by request and can be provided within 30 days of Spectrum's receipt of the request. To request these statement options, contact Spectrum's Customer Care Billing Department at **1-855-707-7328**.

Channel Lineup and Rate Card: To obtain the current channel lineup available in your area, please go to Spectrum.com/channels or contact us at **1-855-707-7328** to request a paper copy be mailed to your home. For a complete listing of services and rates visit Spectrum.com/ratecard.

Download the latest version of the My Spectrum App from your device's app store. The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.



Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

Auto Pay Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8337 1300 NO RP 16 07172023 NNNNNNNN 01 989977

GROVES BALLROOM
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

July 16, 2023

GROVES BALLROOM

Account Number: 8337 13 001 0792739
Service At: 7924 MELOGOLD CIR
LAND O LAKES FL 34637-7509

Total Due by Auto Pay \$6.60

SPECTRUM
PO BOX 7186
PASADENA CA 91109-7186

833713001079273900006601

Account Number: GROVES BALLROOM
8337 13 001 0792739

Have questions about your bill?Visit us at [Spectrum.net/billing](https://spectrum.net/billing)

Or, call us at 1-855-855-8679

8337 1300 NO RP 16 07172023 NNNNNNNN 01 989977

Charge Details

Previous Balance		6.60
EFT Payment	07/02	-6.60
Remaining Balance		\$0.00

Payments received after 07/16/23 will appear on your next bill.

Service from 07/16/23 through 08/15/23

Spectrum TV™

HD Pass	6.00
	\$6.00

Spectrum TV™ Total **\$6.00****Taxes, Fees and Charges**

Communications Services Tax	0.60
Taxes, Fees and Charges Total	\$0.60

Current Charges \$6.60**Total Due by Auto Pay \$6.60****Billing Information**

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on spectrum.net/programmingnotices.

Recording Video Services - When you pause or otherwise record any video service (using a set-top device, the Spectrum TV App, or any other means), you are making such copy exclusively for your own personal use, and you are not authorized to use, further reproduce or distribute such copy to any other person or for any other purpose. Furthermore, you are not authorized to make derivative works or public performances or public displays of such copy.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Billing Practices - Spectrum mails monthly, itemized statements to customers for monthly services that are billed in advance. Customers agree to pay amounts due by the due date indicated on the statement, less any authorized credits. If your monthly statement is not paid by the due date, a late payment processing charge may be imposed. Nonpayment of any portion of any services on this statement could result in disconnection of all of your Spectrum services. Disconnection of Phone service may also result in the loss of your phone number.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Continued on the next page....

Local Spectrum Store: 6013 Wesley Grove Blvd, Ste 108C, Wesley Chapel FL 33544 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm



Account Number: **GROVES BALLROOM**
8337 13 001 0792739

Have questions about your bill?

Visit us at Spectrum.net/billing

Or, call us at 1-855-855-8679

8337 1300 NO RP 16 07172023 NNNNNNNN 01 989977

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.





2023 Annual Customer Notice

This Annual Customer Notice provides an overview and pertinent information about the video services that Spectrum provides. More detailed information about the services, including Spectrum's Terms and Conditions of Service are available at [Spectrum.com/policies/terms-of-service](https://spectrum.com/policies/terms-of-service). The information provided in this notice does not modify or supersede any provisions in the Spectrum Terms and Conditions of Service or any other agreement between Spectrum and the customer. Customers receiving service via a commercial or business arrangement may be subject to separate policies or procedures.

The Terms and Conditions of Service contain a binding arbitration provision to which all customers are subject, apply to all services, and are available at [Spectrum.com/policies/terms-of-service](https://spectrum.com/policies/terms-of-service).

SPECTRUM RATES, CHANNEL LINEUPS & ADDITIONAL INFORMATION

Pricing and channel line-ups available in your area can be found at [Spectrum.com/Ratecard](https://spectrum.com/Ratecard) and [Spectrum.net/channel](https://spectrum.net/channel). For questions about this notice or to receive a paper copy of the rate card or channel lineup, call Spectrum Customer Service at 1-855-757-7328 for residential or 1-800-314-7195 for business (– in Hawaii, call 1-808-582-6100 for residential and 1-808-582-6284 for business). More detailed information, about the services, including Spectrum's Terms and Conditions of Service and notice procedures, are available upon request or by visiting [Spectrum.com/policies/terms-of-service](https://spectrum.com/policies/terms-of-service) for residential customers or [BusinessSpectrum.com](https://business.spectrum.com) for business customers. Customers may also contact Spectrum Customer Service by telephone at the numbers listed above or visit a customer service center. User guides, help videos, troubleshooting steps, and FAQ's for Spectrum's products and services are available at [Spectrum.net/support](https://spectrum.net/support) or [SpectrumBusiness.net/support](https://spectrumbusiness.net/support).

SPECTRUM TV® PRODUCTS & SERVICES

Spectrum TV provides a variety of products, services, and programming to residential and business customers. Products, services, and pricing described in this notice are subject to change and may not be available in all Spectrum areas; and some of the policies, procedures, and services described herein are not applicable in every area. Spectrum TV offers basic service which includes off-air broadcast stations (for example, ABC, NBC, etc.) and may include public, educational and government access channels. Such programming varies on a community-by-community basis. Where available, Spectrum TV may include: digital programming packages and tiers, HD programming, movies, sports programming, news, premium channels, integrated guide, interactive services, On Demand and Pay-Per-View choices, DVR service, and the Spectrum TV App. Information about Spectrum's video products and services can be found at [Spectrum.com/cable-tv](https://spectrum.com/cable-tv).

SPECTRUM INSTALLATION & SERVICE MAINTENANCE POLICIES

Requests for Spectrum TV services may be made via the Internet at [Spectrum.com](https://spectrum.com), by telephone, or at a customer service center. Installation and service call appointments are scheduled in advance. Customers will be offered a standard installation appointment within 7 business days; this may differ based on the service being requested. Up to four-hour windows are available for installation and service call appointments. If Spectrum

cannot meet a scheduled commitment, Spectrum will attempt to notify the customer and reschedule the appointment for a convenient time. Someone over eighteen (18) years of age with a government-issued picture ID must be present during any installation or repair. Spectrum requires its technicians to display identification during visits to a customer's service location. Upon customer request, Spectrum can relocate Spectrum equipment within the customer's home at a mutually agreed upon time and the customer may incur a charge. Spectrum also offers customers the option of Self-Installation, which includes a self-install kit with step-by-step instructions. Visit [Spectrum.net/page/self-installation-help](https://spectrum.net/page/self-installation-help) for more information. Customer service is available 24 hours a day, 7 days a week. Telephone calls, including requests for installation and service calls, are periodically monitored and/or recorded for quality assurance purposes. If a customer has a technical problem that arises from Spectrum's distribution system, there will be no charge for the service call. In all other cases, including without limitation, where the problem arises from customer equipment or premises, a third-party, and/or unauthorized tampering with or abuse of the cable wiring or Spectrum's equipment, a service charge may be assessed.

HOW TO USE SPECTRUM TV SERVICES

Customers can access Spectrum TV using Spectrum-issued receivers, and other specified retail devices. For a list of devices compatible with the Spectrum TV App, visit [Spectrum.com/cable-tv/spectrum-tv-app](https://spectrum.com/cable-tv/spectrum-tv-app). Customers may receive Spectrum Receiver(s) and remote(s), as well as instructions and guidance on how to access the video services. Visit [SpectrumTV.com](https://spectrumtv.com) for more information, and for customer account information and other features available, visit [Spectrum.net](https://spectrum.net).

REMOTE CONTROLS: The Spectrum-issued remote control works with the Spectrum Receiver and can be programmed to control the TV and other devices. Visit [Spectrum.net/remotes](https://spectrum.net/remotes) for a complete list of remote controls and instructions.

ADDITIONAL EQUIPMENT: A Spectrum Receiver or CableCARD device(s) may be required to access Spectrum's video services for an additional charge. For more information about CableCARDS, visit [Spectrum.net/support/tv/about-cablecards/](https://spectrum.net/support/tv/about-cablecards/).

PARENTAL CONTROLS: A parental control feature is available to prevent children from watching certain programming based on the customer's preference. For more information, visit [Spectrum.net/support/internet/about-parental-controls/](https://spectrum.net/support/internet/about-parental-controls/).

ACCESSIBILITY FEATURES: For customers who are deaf or hard of hearing, Spectrum offers features like pass-through of closed captioning, Caller ID on TV, hearing aid compatible mobile devices, Text Telephone Relay (TTY) and Telecommunications Relay Service (TRS). For customers who are blind or low vision, Spectrum offers braille and large print billing material and support documentation, large-button remotes, audio description (via set-top box and mobile devices) guide narration and other accessibility features, which may vary depending upon your service area. All of Spectrum's web and mobile apps are screen-reader friendly for customers who use Text-To-Speech (TTS) programs. The Spectrum Access app offers additional accessibility features



Account Number: GROVES BALLROOM
8337 13 001 0792739

Have questions about your bill?Visit us at [Spectrum.net/billing](https://spectrum.net/billing)

Or, call us at 1-855-855-8679

8337 1300 NO RP 16 07172023 NNNNNNNN 01 989977

and is available to the general public. Specialized customer support is available for these and other accessibility features at (844) 762-1301 or [Spectrum.net/page/accessibility](https://spectrum.net/page/accessibility).

BILLING PROCEDURES

PAYMENT OF CHARGES: Customers will be billed monthly, for services to be received and in arrears for actual charges incurred for Pay-Per-View, On Demand, per event programming where such charges are based on actual usage, plus pro-rata charges, if any, for periods not previously billed. Bills might not be issued for accounts with a zero balance. Billing may commence on or after the earlier to occur of (a) the activation of any service or device, (b) confirmed delivery of service equipment, (c) 8 days after customer pickup or shipment by Spectrum of devices or equipment. Customer shall pay all monthly charges and all applicable fees and taxes by the due date as listed on the Spectrum monthly bill(s), which may be sent by multiple, separate invoices and/or exclusively by online presentation depending on respective service subscription. Payment methods, including credit card, debit cards and checks will be stored for future use by the customer. It is the customer's obligation to review bills as presented. For a full description of all billing terms and conditions that apply to the Spectrum services, visit [Spectrum.com/policies/terms-of-service](https://spectrum.com/policies/terms-of-service). Additional fees may apply if a Spectrum Customer Service Representative's assistance is needed to process the transaction.

SPECTRUM 30-DAY SERVICE GUARANTEE: New Spectrum TV customers (those who have not been Spectrum customers within the prior 90 days) may qualify for a refund/credit if not fully satisfied with the service. Current customers adding a new level of subscription service qualify to receive a refund/credit only on those newly added services not subscribed to within the previous 90 days. Such refund is valid for Spectrum TV customers who pay for their first month of new or upgraded monthly recurring subscription services. Pay-Per-View and other non-recurring subscription purchases are not refundable nor are any related installation fees that may apply. Spectrum TV customers are limited to one refund or credit per household for a maximum of 30 days of service. For additional restrictions, visit [Spectrum.com/policies/guarantee-new.html](https://spectrum.com/policies/guarantee-new.html). Separately, for information concerning purchased equipment returns, visit <https://www.spectrum.com/policies/terms-of-service/returnpolicy.html>

SERVICE BUNDLE DISCOUNTS: Spectrum reserves the right to offer, and customer may elect to subscribe to, a combination of Spectrum services for which a bundle discount applies ("Bundled Services"). In the event the customer terminates any service component of such Bundled Services or Spectrum terminates such service component based on customer's failure to comply with the terms of service, Spectrum reserves the right to revert the pricing of the remaining service(s) to the applicable undiscounted price for such service(s).

MONTHLY SUBSCRIPTION SERVICES: Subject to restrictions under applicable law, if any, and without abrogating the "Spectrum Residential Customer Guarantee", customer shall be responsible for the full monthly charge (without pro-ration) for those services that are offered on a monthly subscription basis to which the customer has subscribed, regardless of customer's termination of such monthly service prior to the conclusion of the respective subscription month.

CORRESPONDENCE: Do not mail written correspondence with your bill statement. Contact Spectrum Customer Service with any additional needs.

LATE FEE: Customers can avoid incurring late fees by paying their monthly bill in a timely manner that ensures Spectrum receives payment by the due date. If a customer's account is past due, the customer may be charged an applicable late fee in addition to the past due balance. If the customer's account remains unpaid, the service(s) may be suspended or disconnected.

PAYMENTS (ONLINE AND BY PHONE): The payment functionality on Spectrum's website and payment by phone service is provided for the exclusive personal use of Spectrum customers. No payment processor may use this website to effect a payment in the name of a customer without authorization in writing from Spectrum. Any attempt to do so will be considered an unauthorized interference with the intended operation of the website or phone systems and may result in Spectrum's failure to process or accept such payment.

BILLING DISPUTES: Customers must notify Spectrum of disputed items within sixty (60) days after the due date on a customer billing statement, or longer as required by applicable law. Failure to pay charges billed (including checks returned for insufficient funds) may result in discontinuance of service, the removal of all Spectrum equipment, and/or imposition of a late payment or service charge. If the customer has more than one account (residential and/or business) served by Spectrum, all Spectrum-provided services at all locations may be subject to suspension or discontinuance of service in the event any one account remains unpaid, and Spectrum may apply any funds received from the customer first to such delinquent account(s). Should the customer wish to resume a service after any suspension, the customer may be subject to a reconnection fee. Should the customer wish to resume a service after termination of service, Spectrum may charge an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. In the event collection activities are required, an additional collection charge may be imposed.

DISRUPTION OF SERVICE: Spectrum endeavors to respond and resolve outages in a customer's service within 24 hours of the outage being reported. Unless otherwise required under applicable law, credits are not available for disruptions of service that are beyond Spectrum's reasonable control, not reasonably foreseeable by Spectrum or in any way caused by the customer. Spectrum will otherwise provide the customer with the proportionate credit for qualifying outages that last for 4 or more consecutive hours, after such interruption is reported to us and the customer has requested a credit within 60 days after the conclusion of such service outage. Such credit shall not exceed the customer's monthly recurring charges for service at the time of the service outage and shall exclude all one-time, nonrecurring, and per view/use charges, as well as governmental, franchise, regulatory, or other similar required or permissible fees, surcharges, or taxes. In no event shall Spectrum be liable for any failure or interruption of program transmissions or service resulting in part or entirely from circumstances beyond Spectrum's reasonable control (e.g., actions by programmers). Except where specifically prohibited by law, the outage credit set forth herein shall be your sole and exclusive remedy for an interruption of service. State specific service outage credit policies are outlined below:

- Connecticut: If a Customer experiences a video service outage of more than 24 consecutive hours in order to receive a credit for such outage, the Customer must notify Spectrum of such outage, Spectrum will provide a proportionate credit, provided such service interruption is not caused by the Customer.

- Maine: If a video service outage occurs for 6 or more consecutive hours in a 30-day period, Spectrum will, upon request, provide a customer with a pro rata credit or rebate.



Account Number: GROVES BALLROOM
8337 13 001 0792739

Have questions about your bill?

Visit us at [Spectrum.net/billing](https://www.spectrum.net/billing)

Or, call us at 1-855-855-8679

8337 1300 NO RP 16 07172023 NNNNNNNN 01 989977

• **Massachusetts:** If a video service outage occurs for more than 24 consecutive hours and Spectrum is aware of such outage, Spectrum will provide a proportionate credit, provided such interruption is not caused by the customer.

• **New Jersey:** If a video service outage or other loss of service occurs for 6 or more consecutive hours, Spectrum will provide a credit in one-day units to eligible customers who request a credit from Spectrum, or notify the New Jersey Office of Cable Television and Telecommunications, within thirty (30) days of such outage or loss of service, except when restoration of video service within 6 hours is outside of Spectrum's control and Spectrum restores video service within 6 hours once restoration of video service is within its control.

• **New York:** If a video service outage occurs for at least 4 hours and between 6pm and 12am and Spectrum is aware of such outage, Spectrum will provide a minimum credit equal to one day of Spectrum video service charges. In the event Spectrum cannot determine affected customers or such outage occurs entirely outside the 6pm to 12am time frame, Spectrum will provide a credit to eligible customers who request a credit within 90 days of such service outage.

• **Vermont:** If a video service outage occurs for 24 or more consecutive hours and Spectrum is aware of such outage at the time of such outage, Spectrum will provide an appropriate rate credit, calculated consistently with state law.

TERMINATION OF SERVICE/DISCONNECTED ACCOUNT: A customer may terminate service at a Spectrum office in person, by written notice, or by telephone. Refunds or credits, if necessary, will be issued after the return of any Spectrum-owned equipment. Spectrum reserves the right to terminate the customer's service based on delinquent status or any misuse of service. Spectrum will make reasonable efforts, which may include written notices, phone calls, text messages, e-mails, Internet or browser messages, home visits, etc., to contact the customer about a pending suspension or disconnection resulting from an unpaid balance. In the event that the customer's account has been disconnected for nonpayment, the customer may be liable for all reconnect and/or installation fees, past due balance(s), and the first month of reconnected service in advance, in addition to any other applicable charges. If the account remains unpaid, it may be forwarded to a third-party party collection agency for collections, and the customer's credit report may be negatively impacted. Upon termination, Spectrum may charge additional fees on any unpaid balance and reserves any and all other rights it has under the terms and conditions of the customer's service agreement with Spectrum and otherwise under applicable law with respect to billing for service and unreturned equipment. Further, the customer understands and agrees that Spectrum reserves the right to charge customer's credit card on file at termination of service in the amount of ongoing rental fees, any outstanding balance, and/or any unreturned equipment charges, in accordance with applicable law.

COMPLAINT PROCEDURES

Should a customer have any complaint regarding quality of service, equipment malfunctions, or similar matters, first contact Spectrum Customer Service (available 24 hours a day) at 1-855-757-7328 for residential customers (in Hawaii, call 1-808-582-6100 for residential). If a complaint remains unresolved, the customer may elect to mail a complaint to **Spectrum, Attention: Customer Complaint, 2 Digital Place, 4th floor, Simpsonville, SC 29681** or, where applicable, consult the franchise authority or contact the state agencies listed below. States listed below also provide contact information.

• **Connecticut:** In the event an issue is not resolved with Spectrum's customer care representatives, customers may request a confidential, nonbinding mediation with Spectrum and a designated member of the Public Utilities Regulatory Authority, who shall serve as the mediator. If the

mediation is unsuccessful, the customer may file a complaint at <http://www.dpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenFormdpuc.state.ct.us/PURACAIU.NSF/RevWebIntake?OpenForm> and/or contact the Authority at 1-800-382-4586 (toll free within CT), 1-860-827-2622 (outside CT).

• **Hawaii:** Customers may request assistance from the Hawaii Department of Commerce and Consumer Affairs, Cable Television Division by mail at P.O. Box 541, Honolulu, Hawaii 96809, by email at cabletv@dcca.hawaii.gov, or by phone at 1-808-586-2620 (Oahu), 1-808-974-4000 ext. 62620 (Hawaii), 1-808-984-2400 ext. 62620 (Maui), or 1-808-274-3141 ext. 62620 (Kauai).

• **Maine:** Customers may request assistance from the municipality identified on the monthly statement or from the Department of the Attorney General regarding matters other than channel selection and rates by contacting the Dept. of the Attorney General, Consumer Protection Division at 1-207-626-8800, via email at Consumer.mediation@maine.gov, or in writing at 6 State House Station, Augusta, ME 04330.

• **Massachusetts:** Customers who are unsatisfied with the handling of a cable services complaint may contact Consumer Division of the Department of Telecommunications and Cable (DTC) toll free at 1-800-392-6066 or may write to that Dept. at 1000 Washington Street, Suite 820, Boston, MA 02118.

• **Michigan:** Customers may request assistance from the Michigan Public Service Commission at 1-800-292-9555 or at michigan.gov/mpsc.

• **New Jersey:** Customers may request assistance from the Complaint Officer for their municipality. The Complaint Office for all municipalities, except Palisades Park and Englewood is the State of New Jersey Board of Public Utilities, Office of Cable Television & Telecommunications, 44 S. Clinton Avenue, 1st Floor, Post Office Box 350, Trenton, NJ 08625. Customers may also call 1-800-624-0331. For the Borough of Palisades Park, customers may contact the Complaint Officer at 275 Broad Avenue, Palisades Park, NJ 07650. For the City of Englewood, customers may contact the City Administrator at the Englewood Municipal Building, 2-10 N. Van Brunt Street, Englewood, NJ 07631.

• **New York:** Customers may request assistance from the New York Department of Public Service. They may be contacted at dps.ny.gov. Phone: 1-800-342-3377, Hearing/Speech Impaired: TDD 1-800-662-1220, Fax: 518-472-8502, Mail: Office of Consumer Services, New York State Department of Public Service, Empire State Plaza, Agency Building 3, Albany, NY 12223-1350.

• **North Carolina:** Customers may request assistance from the Consumer Protection Division of the Attorney General's Office of the State of North Carolina at ncdoj.gov/cable.

• **Vermont:** Customers may request assistance from the Vermont Department of Public Service Consumer Hotline and file complaints regarding billing, service quality, PEG access programming and other concerns by calling 1-800-622-4496, sending an email to PSD.consumer@vermont.gov or writing 112 State Street, Montpelier, VT 05620-2601. Assistance is available Monday through Friday, except state holidays, between the hours of 7:45 a.m. and 4:30 p.m. TTY/TDD number is 1-800-734-8390. Feedback can be provided to The Public Service Board by calling 1-802-828-2358 or in writing to the Board at 112 State Street, Montpelier, VT 05620-2601.





Steadfast Environmental, LLC

30435 Commerce Drive, Suite 102 | San Antonio, FL 33576
813-836-7940 | office@steadfastenv.com

Invoice

Date	Invoice #
8/1/2023	SE-22643

Bill To

The Groves CDD
Rizzetta & Company
Matt Huber, District Manager
5844 Old Pasco Rd. Suite 100
Wesley Chapel, FL 33544

Please make all Checks payable to:
Steadfast Environmental

Ship To

SE1064
The Groves CDD
7924 Melogold Cir
Land O Lakes, FL 34637
USA

P.O. No.	W.O. No.	Account #	Cost Code	Terms	Project	
				Net 30	SE1064 The Groves CDD	
Quantity	Description		U/M	Rate	Serviced Date	Amount
	Routine Aquatic Maintenance (Pond Spraying) for the month dated on this invoice.			1,443.00		1,443.00

Accounts over 60 days past due will be subject to credit hold and services may be suspended. All past due amounts are subject to interest at 1.5% per month plus costs of collection including attorney fees if incurred.

Project Total Balance \$2,886.00 **Customer Total Balance** \$5,761.98

Total	\$1,443.00
Payments/Credits	\$0.00
Balance Due	\$1,443.00



Steve Gaskins Contracting, Inc.
18133637387
11305 North McKinley Drive
Tampa, FL 33612

Billed To
Elizabeth Lewis
The Groves CDD
7924 Melogold Circle
Land O Lakes, FL 34637

Date of Issue
07/31/2023

Due Date
08/30/2023

Invoice Number
0001658

Amount Due (USD)
\$524.00

Description	Rate	Qty	Line Total
MCLAUGHLIN JULY 19 12P-4P	\$50.00	5	\$250.00
MCLAUGHLIN JULY 30 10A-2P	\$50.00	5	\$250.00
SCHEDULE FEE	\$3.00	8	\$24.00
Subtotal			524.00
Tax			0.00
Total			524.00
Amount Paid			0.00
Amount Due (USD)			\$524.00

Notes

COMMUNITY PATROL JULY 2023: 6 TICKETS, 1 DUI ARREST, 4 WARNINGS AND 2 FAULTY EQUIPMENT NOTICES.

All Expenditures must be supported by receipts in order to be eligible for reimbursement.

Attach all receipts to this form.

				Landscape Maintenance	Holiday Decorations	Clubhouse Maintenance	Telephone, Fax, Internet	Vehicle Maintenance	Office Supplies	Clubhouse Janitorial Supplies	Misc Expenses	Dog Park	HVAC
Date	Vendor Name	Reason for Expenditure	Amount	53900-4604	53900-4680	57200-4647	57200-4103	57200-4660	57200-5101	57200-4707	57200-4733	57200-4917	57200-4620
06/27/23	Whit's Custard	4th of July Event	(150.00)		(150.00)								
06/29/23	Discount Coffee	Water Filter	(46.65)			(46.65)							
06/29/23	Amazon	4th of July Event	(8.58)		(8.58)								
06/29/23	Amazon	4th of July Event	(32.87)		(32.87)								
06/30/23	Amazon	4th of July Event	(8.99)		(8.99)								
06/30/23	Amazon	4th of July Event	(26.99)		(26.99)								
07/02/23	Amazon	4th of July Event	(24.97)		(24.97)								
07/03/23	Walmart	4th of July Event	(119.72)		(119.72)								
07/04/23	Screencloud	TV Screen - Front Lobby (ACH)	(15.00)						(15.00)				
07/04/23	Screencloud	Mail Chimp Monthly Subscription (ACH)	(0.45)						(0.45)				
07/06/23	Amazon	(2) Planter Boxes	(89.90)	(89.90)									
07/06/23	Amazon	(3) Miracle-Gro, Sprayer, Dog Waste Bags	(228.60)	(76.60)								(152.00)	
07/06/23	Amazon	Work Gloves, Plungers	(22.98)			(22.98)							
06/16/23	Good Guys Golf Carts	Vehicle Maintenance	(222.50)					(222.50)					
07/06/23	Amazon	Janitorial Supplies	(38.99)							(38.99)			
07/06/23	Amazon	(2) Paint Brushes, Paint Roller Cover Set	(31.97)			(31.97)							
07/06/23	Amazon	Mini Fridge	(199.98)			(199.98)							
07/06/23	Amazon	Maintenance & Window Fan	(292.16)			(292.16)							
07/06/23	Amazon	Adhesion Primer	(57.19)			(57.19)							
07/06/23	Amazon	Gallon Rust Stain Remover	(37.87)			(37.87)							
07/06/23	Amazon	Clamp Foam Padding/Bumper	(24.99)			(24.99)							
07/06/23	Amazon	Metallic Spray Paint	(24.98)			(24.98)							
07/12/23	Circle K	Gas	(69.00)					(69.00)					
07/17/23	Amazon	Paints, Grass Killer, Proxy Key Card	(186.05)	(22.28)		(163.77)							
07/19/23	Polar Engraving	Residents Brick Engraving	(100.77)								(100.77)		
07/25/23	Polar Engraving	Return	100.77								100.77		
07/27/23	Ring Central	Monthly Phone Lines (ACH)	(387.10)				(387.10)						
			(2,348.48)	(188.78)	(372.12)	(902.54)	(387.10)	(291.50)	(15.45)	(38.99)	0.00	(152.00)	0.00



DM Approval
8/3/2023

Date

INVOICE



DATE: 06/27/2023

TO: The Groves

Date: July 4th

Please make payment to Custard for Community, LLC
Catering questions to Melissa Walker
(813) 486-0426

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
-	Frozen Custard buckets for volunteers to scoop	0	150.00
	Vanilla, Buckeye Madness & Chocoholic		

SUBTOTAL	150.00
SALES TAX	0
DELIVERY	Fee waived
TOTAL DUE	150.00

7906 land O'Lakes Blvd, Land O'Lakes, FL 34638 * (813) 693-4447 * whitslolcommunity@gmail.com

THANK YOU FOR YOUR BUSINESS!

Thank You! We Appreciate your Business!

Your Order Number is: 13810

Thank you for your business! We will send an email to you with tracking information as soon as your order ships. If you need help with anything else please email us at sales@discountcoffeeequipment.com.

Thank you for shopping. Please click the Log Off link to ensure that your receipt and purchase information is not visible to the next person using this computer.

Please direct any questions to customer service.

Order Date: Thursday 29 June, 2023

Qty.	Products	Total
2 x	Omnipure SCL10G4 In-Line Water Filter 10" L 1/4" QC Fittings	\$31.66
		Sub-Total: \$31.66
		Table Rate (Best Way): \$14.99
		Sales Tax: \$0.00
		Total: \$46.65

Status History & Comments

Date	Order Status	Comments
06/29/2023	Processing	I have a Consumer's Certificate of Exemption 85-8012666437C-0 Expiration Date 9/30/2025. Transaction ID: 97J94230742311738 Payment Type: Credit Card (WPP) Timestamp: 2023-06-29T15:56:28Z
06/29/2023	Processing	Payment Status: Completed AVS Code: N CVV2 Code: M Amount: 46.65 USD

Delivery Address

The Groves Golf & Country Club
Carmen Torres
7924 Melogold Circle
Land O' Lakes FL 34637
United States

Shipping Method

Table Rate (Best Way)

Billing Address

The Groves Golf & Country Club
Carmen Torres
7924 Melogold Circle
Land O' Lakes FL 34637
United States

Payment Method

Credit Card

Thanks for shopping with us online!

**Details for Order #112-0327046-6531404**[Print this page for your records.](#)**Order Placed:** June 29, 2023**Amazon.com order number:** 112-0327046-6531404**Order Total: \$8.58****Preparing for Shipment****Items Ordered**

1 of: *BinaryABC US Flag American Flag Picks, Food Toothpicks, Memorial Day 4th of July Independence Day Party Decorations, 200Pcs* **Price** \$8.58

Sold by: BinaryABC ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

FREE Prime Delivery

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$8.58

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$8.58

Estimated tax to be collected: \$0.00

Grand Total: \$8.58To view the status of your order, return to [Order Summary](#).[Conditions of Use](#) | [Privacy Notice](#) © 1996-2023, Amazon.com, Inc. or its affiliates

**Details for Order #112-2189471-4357816**[Print this page for your records.](#)**Order Placed:** June 29, 2023**Amazon.com order number:** 112-2189471-4357816**Order Total:** \$32.87**Preparing for Shipment****Items Ordered****Price**

2 of: *4th of July Tablecloth Plastic Patriotic Tablecloth 3 Pack, 54" x 108" American Flag Tablecloths Disposable Table Cover Patriotic Party Supplies, Decorations for Independence, Memorial, Veterans Day* \$6.99

Sold by: dealgadgets ([seller profile](#))

Supplied by: Other

Condition: New

1 of: *Turbo Bee 500 Pack 3 OZ Clear Plastic Cups, Disposable Mouthwash Cups, 3 Ounce Cups-Party Cups Ideal for Whiskey, Drinking Tasting, Food Sample* \$18.89

Sold by: MEILISU ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Delivery in fewer trips to your address

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$32.87

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$32.87

Estimated tax to be collected: \$0.00

Grand Total: \$32.87To view the status of your order, return to [Order Summary](#).[Conditions of Use](#) | [Privacy Notice](#) © 1996-2023, Amazon.com, Inc. or its affiliates

Details for Order #112-8374766-5953062

[Print this page for your records.](#)

Order Placed: June 30, 2023

Amazon.com order number: 112-8374766-5953062

Order Total: \$8.99

Not Yet Shipped

Items Ordered

Price

1 of: 9 Pieces Patriotic Table Centerpiece 4th of July Honeycomb Centerpieces 3D Patriotic Table Decoration American Flag 3D Party Centerpieces for Independence Day Party

Decorations Supplies

Sold by: Yungmaii ([seller profile](#)) | Product question? [Ask Seller](#)

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Standard Shipping

Payment information

Payment Method:

Visa | Last digits: 9545

Item(s) Subtotal: \$8.99

Shipping & Handling: \$0.00

Total before tax: \$8.99

Estimated tax to be collected: \$0.00

Grand Total: \$8.99

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

To view the status of your order, return to [Order Summary](#).

Details for Order #112-4163035-9597033

[Print this page for your records.](#)

Order Placed: June 30, 2023

Amazon.com order number: 112-4163035-9597033

Order Total: \$26.99

Not Yet Shipped

Items Ordered

1 of: Amylove 12 Pieces 4th of July Tablecloth Red White and Blue Plastic Patriotic Tablecloth Disposable Waterproof Round Table Cover for Patriotic Independence Day Memorial Day Party Decoration, 84 Inch

Sold by: Sensunji ([seller profile](#))

Supplied by: Other

Condition: New

Price

\$26.99

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

FREE Prime Delivery

Payment information

Payment Method:

Visa | Last digits: 9545

Item(s) Subtotal: \$26.99

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$26.99

Estimated tax to be collected: \$0.00

Grand Total: \$26.99

To view the status of your order, return to [Order Summary](#).

**Final Details for Order #112-9293534-9549068**[Print this page for your records.](#)**Order Placed:** July 1, 2023**Amazon.com order number:** 112-9293534-9549068**Order Total:** \$24.97**Shipped on July 1, 2023****Items Ordered****Price**1 of: *Hefty Baggies Food Storage Bags, Sandwich, Twist Tie, 150 Count*

\$5.99

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

1 of: *Ziploc Gallon Food Storage Bags, Grip 'n Seal Technology for Easier Grip, Open, and* \$6.99*Close, 38 Count*

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

1 of: *OXO Good Grips Melon Baller Silver*

\$11.99

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Shipping Speed:

FREE Prime Delivery

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$24.97

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Total before tax: \$24.97

Estimated tax to be collected: \$0.00

Grand Total: \$24.97**Credit Card transactions**

Visa ending in 9545: July 1, 2023: \$24.97

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Give us feedback @ survey.walmart.com
Thank you! ID #:7SJV3WBPVY0

Walmart *

813-949-4238 Mgr: SHANE
1575 LAND O LAKES BLVD
LUTZ FL 33549

ST# 00988	OP# 000613	TE# 23	TR# 06706
WATER BLAST	002675341995		1.24 0
5 GAL HONEY	076098103096		14.88 0
12 TONGS	089517611839		
4 AT 1 FOR	0.97		3.88 0
10 PK STEAMR	074938490012		6.94 0
10 PK STEAMR	074938490012		6.94 0
5 GAL HD JUG	003422342184		29.97 0
GREEN GRAPE	000000004022KF		
2.46 lb	1 lb / 2.78		6.84 0
WATERMELON	088482140320 F		4.67 0
BLACK GRAPE	000000004056KF		
2.65 lb	1 lb / 2.78		7.37 0
RED GRAPE	085495700100 F		
2.61 lb	1 lb / 2.38		6.21 0
ITALIAN DRSG	004132107810 F		5.16 0
ITALIAN DRSG	004132107810 F		5.16 0
HNZ WORSHIRE	001300000282 F		2.18 0
ICEBERG	003338365020 F		
5 AT 1 FOR	1.98		9.90 0
2 LEMON	009670400150 F		3.92 0
DIG SS	007192100828 F		4.46 0
	SUBTOTAL		119.72
	TOTAL		119.72
	VISA TEND		119.72
	****	****	**** 9545 I 0

US DEBIT
APPROVAL # 022472
REF # 1042000314
TRANS ID - 303184751385839
VALIDATION - 5LDR
PAYMENT SERVICE - E
ATD A0000000980840
AAC 0A6DAAAEAD66DEB
TERMINAL # 28929602
*NO SIGNATURE REQUIRED

07/03/23 16:52:18
CHANGE DUE 0.00
ITEMS SOLD 23

TC# 0753 0126 8071 6316 8324 4



Walmart *

Become a member

Scan for free 30-day trial



07/03/23 16:52:27
CUSTOMER COPY

07/05

**Details for Order #112-9483114-5871423**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-9483114-5871423**Order Total:** \$89.90**Not Yet Shipped****Items Ordered****Price**

2 of: *Pure Garden Lattice Design Planter Box 2-Pack – 14.75-Inch Decorative Outdoor Flower or Plant Pots – Front Porch, Patio, and Garden Decor (White)* \$44.95

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$89.90

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$89.90

Estimated tax to be collected: \$0.00

Grand Total: \$89.90

07/07

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**Details for Order #112-2346563-7347429**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-2346563-7347429**Order Total:** \$228.60**Not Yet Shipped****Items Ordered****Price**

3 of: *Miracle-Gro Performance Organics All Purpose Container Mix, 6 qt. - Organic, All Natural Plant Soil - Feed for up to 3 Months - All-Purpose Formula for Vegetables, Flowers and Herbs* \$6.98

Sold by: Amazon.com Services LLC
Supplied by: Other

Condition: New

2 of: *CHAPIN 20003 3 Gallon Lawn, Garden and Multi-Purpose Sprayer with Adjustable Nozzle* \$27.83

Sold by: Amazon.com Services LLC
Supplied by: Other

Condition: New

1 of: *DOGIPOT 1402-20 20 Roll Case, Litter Pick up Bag Rolls, 200 Bags per Roll (4000 Bags)* \$152.00

Sold by: Amazon.com Services LLC
Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

FREE Prime Delivery

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$228.60

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$228.60

Estimated tax to be collected: \$0.00

Grand Total: \$228.60

07/07

To view the status of your order, return to [Order Summary](#).

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**Details for Order #112-0687918-6839426**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-0687918-6839426**Order Total:** \$22.98**Not Yet Shipped****Items Ordered****Price**

1 of: *HANDLANDY Mens Work Gloves Touch screen, Synthetic Leather Utility Gloves, Flexible Breathable Fit- Padded Knuckles & Palm (Large)* \$11.99

Sold by: HANDLANDY ([seller profile](#))

Supplied by: Other

Condition: New

1 of: *SOFINNI Heavy Duty Toilet Plunger Clogged, Unclog Sink Flange Toilet Plungers Dual Purpose Flap Drain Cleaner Effortless* \$10.99

Sold by: SOFINNI ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$22.98

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$22.98

Estimated tax to be collected: \$0.00

Grand Total: \$22.98

07/07

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Good Guys Golf Carts

19313 N. US Highway 41
Lutz, FL 33549

813-501-4181

Invoice

Date	Invoice #
6/16/2023	21267

customerservice@goodguysgolfcarts.com www.goodguysgolfcarts.com

PAID
07/05/2023

Bill To
The Groves Golf and Country Club 7924 Melogold Cir Land O Lakes FL 34637 727-657-2234- Amy cell

Ship To
The Groves Golf and Country Club 7924 Melogold Cir Land O Lakes FL 34637 727-657-2234- Amy x 1

Year	Make	Model	Terms	Due Date	Ship Date
				6/16/2023	6/16/2023
Activity			Qty	Rate	Amount
GAS Service - change oil - spark plug - engine filter - EFI			1	70.00	70.00T
DEL 07/07/2312-5 BEFORE 4 PM - NO NEED TO CALL IF SO					
ALWAYS RECOMMEND NON ETHANOL GAS					
OUR COPY					
					07/07

30 DAY LABOR WARRANTY, NEW BATTERIES HAVE AN 18mo FULL REPLACEMENT WARRANTY (WITH PROPER MAINTENANCE AND NO SIGNS OF NEGLECT). TRIP CHARGES ARE NOT INCLUDED IN WARRANTY, DEPOSITS ARE NON-REFUNDABLE. NO "COOLING OFF" PERIOD. GOOD GUYS GOLF CARTS, LLC IS NOT RESPONSIBLE FOR PERSONAL ITEMS LEFT IN GOLF CARTS, CARTS LEFT LONGER THAN 10 DAYS WILL INCUR STORAGE FEES; AFTER 45 DAYS WILL BE DEEMED ABANDONED.

WITH THIS RECEIPT, I HEREBY UNDERSTAND THE ABOVE DISCLAIMER AND ACCEPT THE ABOVE PRODUCTS AND/OR SERVICES AS DESCRIBED.

SIGNATURE

DATE

Carmen Torres
7-2-23

Subtotal	\$222.50
Sales Tax (0.0%)	\$0.00
Total	\$222.50
Payments/Credits	-\$222.50
Balance Due	\$0.00

**Details for Order #112-1476268-6810643**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-1476268-6810643**Order Total:** \$38.99**Not Yet Shipped****Items Ordered****Price**1 of: *Fresh Products Eco Bowl Clip, Air Freshener, Toilet Freshener, Trash Freshener, Chemical-Free, Natural Oils, Discreet - Ocean Mist, Blue, Made In USA, 12pk*

\$38.99

Sold by: Janitor Supply Depot ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States**Shipping Speed:**

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$38.99

Shipping & Handling: \$0.00

Billing addressClubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$38.99

Estimated tax to be collected: \$0.00

Grand Total: \$38.99

07/07

To view the status of your order, return to [Order Summary](#).[Conditions of Use](#) | [Privacy Notice](#) © 1996-2023, Amazon.com, Inc. or its affiliates

**Details for Order #112-0900537-4607417**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-0900537-4607417**Order Total:** \$31.97**Not Yet Shipped****Items Ordered****Price**2 of: *Magimate Paint Brushes Set, Angled Sash Stain Brushes, Flat Paint Brushes for Walls, Furniture and Home Improvement, Assorted Sizes (5-Pack)*

\$9.99

Sold by: Magimate Brushware ([seller profile](#)) | Product question? [Ask Seller](#)

Supplied by: Other

Condition: New

1 of: *Pro Grade Paint Roller Cover Set, Wall Painting Roller Naps for Professional or Home Owners with All Paints and Stains. Paint Roller Covers are for House or Commercial Use. (4" Mini 25Ea)* \$11.99Sold by: Pro-Grade Supplies ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States**Shipping Speed:**

Delivery in fewer trips to your address

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$31.97

Shipping & Handling: \$0.00

Billing addressClubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$31.97

Estimated tax to be collected: \$0.00

Grand Total: \$31.97To view the status of your order, return to [Order Summary](#).

07/07

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**Details for Order #112-4309655-7437036**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-4309655-7437036**Order Total:** \$199.98**Not Yet Shipped****Items Ordered****Price**

1 of: *KRIB BLING Compact Refrigerators with Freezer on Top, Mini Fridge with 7- Level Adjustable Thermostat, Small Refrigerator for Apartment, Office, Camping, Wood* \$129.99

Sold by: HongXinStore ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$129.99

Shipping & Handling: \$69.99

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$199.98

Estimated tax to be collected: \$0.00

Grand Total: \$199.98

07/07

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Shipping Speed:
FREE Prime Delivery

Payment information

Payment Method:
Visa | Last digits: 9545

Billing address
Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Item(s) Subtotal: \$292.16
Shipping & Handling: \$0.00

Total before tax: \$292.16
Estimated tax to be collected: \$0.00

Grand Total: \$292.16

07/10

To view the status of your order, return to [Order Summary](#).

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This is all maintenance

\$3.64 Was Wood glue

\$10.38 Premium 2-Cycle fuel

\$64.98 30 Second Concreate cleaner

\$9.99 Clips for tennis court

\$14.99 Paintbrush set

\$24.55 Round up

\$159.99 window fan for maintenance

Amy Wall

Clubhouse Manager

Rizzetta & Company

The Groves Golf & Country Club

7924 Melogold Circle

Phone: 813-995-2832 #1

Alinen@Rizzetta.com

**Details for Order #112-9654026-1417062**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-9654026-1417062**Order Total:** \$57.19**Not Yet Shipped****Items Ordered**1 of: *KILZ Oil Adhesion Primer, Interior/Exterior, 1 Gallon*

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

Price

\$57.19

Shipping Address:

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Shipping Speed:

Two-Day Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$57.19

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Total before tax: \$57.19

Estimated tax to be collected: \$0.00

Grand Total: \$57.19

07/10

To view the status of your order, return to [Order Summary](#).[Conditions of Use](#) | [Privacy Notice](#) © 1996-2023, Amazon.com, Inc. or its affiliates

**Details for Order #112-8647695-6741803**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-8647695-6741803**Order Total:** \$37.87**Not Yet Shipped****Items Ordered**1 of: *RustAid GSX00101 Goof, 1 Gallon GAL Rust Stain Remover (Two Pack)*Sold by: Shipping n Handling ([seller profile](#))

Supplied by: Other

Condition: New

Price

\$37.87

Shipping Address:

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Shipping Speed:

Expedited Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$37.87

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Total before tax: \$37.87

Estimated tax to be collected: \$0.00

Grand Total: \$37.87

07/10

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**Details for Order #112-8745010-9633827**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-8745010-9633827**Order Total:** \$24.99**Not Yet Shipped****Items Ordered**1 of: *Honor Traders Clamp Foam for Padding or Bumper - 4 Pack Black*Sold by: Honor Trading Inc. ([seller profile](#))

Supplied by: Other

Condition: New

Price

\$24.99

Shipping Address:

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Shipping Speed:

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$24.99

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator

7924 MELOGOLD CIR

LAND O LAKES, FL 34637-7509

United States

Total before tax: \$24.99

Estimated tax to be collected: \$0.00

Grand Total: \$24.99

07/10

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**Details for Order #112-3613322-0365053**[Print this page for your records.](#)**Order Placed:** July 6, 2023**Amazon.com order number:** 112-3613322-0365053**Order Total:** \$24.98**Not Yet Shipped****Items Ordered****Price**

1 of: *Rust-Oleum 7710830-2PK Stops Rust Bright Coat Metallic Spray Paint, 2 Pack, Gold*, \$24.98
2 Pack

Sold by: TheCuratedCloset ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Standard Shipping

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$24.98

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Total before tax: \$24.98

Estimated tax to be collected: \$0.00

Grand Total:\$24.98

07/10

To view the status of your order, return to [Order Summary](#).[Conditions of Use](#) | [Privacy Notice](#) © 1996-2023, Amazon.com, Inc. or its affiliates

7/12/2023 12:19:1
Order Number:
Circle K 2707575
7767 Land O'Lakes Bl
Land O'Lak FL 34638
(813) 929-8788

Term: 102
Appr : 049757
UNL-REG

PUMP No.	16
Gallons	20.007
PRICE/G	\$3.449
TOTAL FUEL	\$69.00
TOTAL SALE	\$69.00

SALE
Visa 07/13

Card Num : (R)
XXXXXXXXXXXX9545
Contactless

USD\$ 69.00

VISA DEBIT
AID: A00000000031010
TVR: 0000000000
IAD: XXXXXXXXXXXXXXXX
TSI: 0000
ARC: 00
ARQC:
8FEF3CB12E4C4BA3

07/12/2023 12:15:16

I agree to pay the
above Total Amount
according to Card
Issuer Agreement.

THANK YOU
HAVE A NICE DAY

**Details for Order #112-2653169-8525022**[Print this page for your records.](#)**Order Placed:** July 17, 2023**Amazon.com order number:** 112-2653169-8525022**Order Total:** \$186.05**Not Yet Shipped****Items Ordered****Price**1 of: *Allgala 12-Piece 9 Inch Shedless Paint Roller Covers - TH10304*

\$20.99

Sold by: Allgala ([seller profile](#))

Supplied by: Other

Condition: New

1 of: *Roundup Ready-To-Use Weed & Grass Killer III -- with Pump 'N Go 2 Sprayer, Use in & Around Vegetable Gardens, Tree Rings, Flower Beds, Patios & More, Kills to the Root, 1.33 gal.*

\$22.28

Sold by: Amazon.com Services LLC

Supplied by: Other

Condition: New

1 of: *Wooster Brush Q3211-2 Shortcut Angle Sash Paintbrush, 2-Inch, White - 3 Pack*

\$14.95

Sold by: Kaizen8 ([seller profile](#)) | Product question? [Ask Seller](#)

Supplied by: Other

Condition: New

1 of: *HID Corporation 1346 ProxKey III Key Fob Proximity Access Card Keyfob, 1-1/4" Length x 1-1/2" Height x 15/64" Thick (25)*

\$127.83

Sold by: Zbeem ([seller profile](#))

Supplied by: Other

Condition: New

Shipping Address:

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

Shipping Speed:

Delivery in fewer trips to your address

Payment information**Payment Method:**

Visa | Last digits: 9545

Item(s) Subtotal: \$186.05

Shipping & Handling: \$0.00

Billing address

Clubhouse Manager/ Facilities Coordinator
7924 MELOGOLD CIR
LAND O LAKES, FL 34637-7509
United States

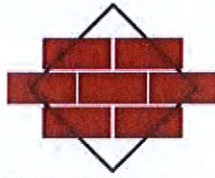
Total before tax: \$186.05

Estimated tax to be collected: \$0.00

Grand Total: \$186.05

07/19

To view the status of your order, return to [Order Summary](#).



Polar Engraving

Hi Amy,

Receipt for #N5047

7/19/2023


Invoice with flat fee	\$95.77
Other CC Fee	\$5.00
	\$100.77

invoice number: 30973

Subtotal	\$100.77
Tax	\$0.00
Total	\$100.77

Paid **\$100.77**

07/20

Payment Method
Amy Wall
 Ending in 9545

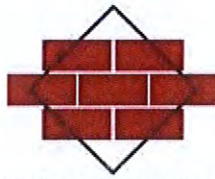
Thank you,
Polar Engraving

[Manage My Account](#)

Polar Engraving
6166 Taylor road, Unit 105
NAPLES, FL 34109
Payments@polarengraving.com
(239) 597-8005
Fax: 866-404-9022
<https://polarengraving.com/>

[Terms of sale](#)

If you would like to cancel or make a change to this payment, or if you believe any of the above information is incorrect, please contact us using our listed address, email, or phone.



Polar Engraving

Hi Amy,
We have cancelled your order and issued a refund.

#N5047

7/25/2023

Invoice with flat fee	\$95.77
Other CC Fee	\$5.00
	\$100.77


invoice number: 30973

Subtotal	(\$100.77)
Tax	\$0.00
Total	(\$100.77)

Refund

(\$100.77)

07/27

Payment Method
Amy Wall
 Ending in 9545

Thank you,
Polar Engraving

Polar Engraving
6166 Taylor road, Unit 105
NAPLES, FL 34109
Payments@polarengraving.com
(239) 597-8005
Fax: 866-404-9022
<https://polarengraving.com/>

[Terms of sale](#)

Account Number:	(813) 995-2832	Billed To	Pay To
Service Plan:	RingCentral MVP Standard		
Statement Date:	07/22/2023	The Groves Golf and Country club	RingCentral, Inc.
Paid By:	Visa[9545]	Amy Wall	20 Davis Dr
Document #:	7752813001	3434 COLWELL AVE Suite 200	Belmont, CA 94002
		Tampa, FL 33614	USA
		USA	

Period	Charges and credits	Amount
07/22/2023 - 08/21/2023	MVP Standard - Monthly Subscription Fee	\$0.00
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 321-2890	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 321-5561	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 321-5992	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 418-7280	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 418-7351	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 418-7352	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)
07/22/2023 - 08/21/2023	DigitalLine Unlimited - (813) 463-0324	\$34.99
07/22/2023 - 08/21/2023	DigitalLine Unlimited - Discount \$11.90 off	(\$11.90)



Taxes	Amount
e911 Service Fee	\$12.00
FUSF (VoIP)	\$15.85
Taxes after Discounts and Prorates:	\$102.55
Total charges after discounts and prorates:	\$284.55
Total Taxes and Fees:	\$102.55
Sub-total:	\$387.10
Total Charged to Credit Card:	\$387.10
	07/24



July 1 2023

Attach all receipts to this form.

[illegible]

TOSHIBA

FINANCIAL SERVICES

Toshiba Financial Services
PO Box 660831
Dallas, TX 75266-0831

FORWARDING SERVICE REQUESTED

See reverse side for change of address

ATTN: ACCOUNTS PAYABLE
THE GROVES COMMUNITY DEVELOPMENT
DISTRICT
7924 MELOGOLD CIR
LAND O LAKES FL 34637-7509

Remittance Section

125

Invoice Number: 34518559
Agreement Number: 018-1710644-000
Invoice Print Date: 07/24/2023
Due Date: 08/16/2023
Total Due: \$400.65

PARTIAL HOA REIMBURSEMENT

Use enclosed envelope and make check payable to:

Toshiba Financial Services
PO Box 660831
Dallas, TX 75266-0831

00001817106440000000000345185590000000000400658

Keep lower portion for your records - Please return upper portion with your payment

TOSHIBA

FINANCIAL SERVICES

Toshiba Financial Services
PO Box 660831
Dallas, TX 75266-0831

Invoice Number: 34518559
Due Date: 08/16/2023
Total Due: \$400.65

Important Messages**We appreciate your business!**

Please remove the remittance portion of this invoice and include it with your payment.

Invoice Detail

Agreement 018-1710644-000: Toshiba e-STUDIO4515AC Copier		Amount	Tax	Total
1	Late Charges For 07/20/2023	53.10	0.00	53.10
2	Standard Payment	347.55	0.00	347.55
				\$400.65

To pay online, visit www.accountservicing.com/payment

For more information about your invoice, please:

- Email us at customersupport-10@accountservicing.com
- Visit www.accountservicing.com
- Call us at 866-803-2661

**Total Due****\$400.65**

Dishonored Checks, Drafts Or Orders Shall Be Subject To A Surcharge Of \$30

Visit www.accountservicing.com or scan/click the appropriate QR code below to change your address, enroll into paperless billing or to make a payment.
Thank You!!



Pay Online



Paperless Billing



Change of Address

ADDITIONAL INFORMATION

- Please allow 7-10 days for your payment to be received by our office.
 - Include the Remittance Section slip and payment referencing your agreement number and account name; failure to do so may result in a processing delay.
-

INVOICE



VICIOUS
ART
STUDIOS

1209 E Cumberland Ave, #1203
Tampa, FL 33602

(352) 584-6357

viciousartstudios@gmail.com

CUSTOMER:

The Groves CDD
7924 Melogold Circle
Land O' Lakes, FL 34637
813-995-2832 - O
419-250-9479 - C
clubhouse@thegrovescdd.com

PROJECT: Tech Support

Date: 12/21/22

Invoice Number: 1100-64

Terms: Net 15

NOTES:

Provided tech support for LED sign display on five occasions from Aug-Nov 2022: 8/18 from 5:30-9PM, 8/31 from 2:30-4PM, 9/21 from 2:30-4PM, 11/16 from 9:45-11:45AM, and 11/18 from 12-2:30PM. Replaced cell modem hardware. Replaced SIM card. Inspected and tested sign on location. Relayed tech support between Cradlepoint and Hyoco. Faulty parts returned to company. Workmanship and materials are guaranteed and insured.

Description	Quantity	Unit Price	Cost
Tech Support	5	\$ 75.00	\$ 375.00
Travel	231	\$ 1.50	\$ 346.50
Labor	3	\$ 125.00	\$ 375.00
		Subtotal	\$ 1,096.50
		Total	\$ 1,096.50



THANK YOU FOR YOUR BUSINESS
It's a pleasure to work with you on your project!



INVOICE

Customer ID:**10-84655-53000**

Customer Name:

THE GROVES CDD

Service Period:

08/01/23-08/31/23

Invoice Date:

07/25/2023

Invoice Number:

0868590-1568-6

How to Contact Us**Visit wm.com/MyWM**

Create a My WM profile for easy access to your pickup schedule, service alerts and online tools for billing and more. Have a question? Check our support center or start a chat.

**Customer Service: (800) 255-7172****Your Payment is Due****Aug 24, 2023**

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due**\$310.98**

If payment is received after
08/24/2023: **\$ 318.75**

Previous Balance

310.98

+

Payments

(310.98)

+

Adjustments

0.00

+

Current Invoice Charges

310.98

=

Total Account Balance Due**310.98****DETAILS OF SERVICE****Details for Service Location:****The Groves Cdd, 7924 Melogold Cir, Land O Lakes FL 34637-7509****Customer ID: 10-84655-53000**

Description	Date	Ticket	Quantity	Amount
Lock	08/01/23		1.00	15.00
4 Yard Dumpster 2X Week	08/01/23		1.00	295.98
Total Current Charges				310.98



----- Please detach and send the lower portion with payment ----- (no cash or staples) -----



WASTE MANAGEMENT INC. OF FLORIDA
WM OF PASCO COUNTY
PO BOX 3020
MONROE, WI 53566-8320
(800) 255-7172
(813) 740-8408 FAX

Invoice Date	Invoice Number	Customer ID (Include with your payment)
07/25/2023	0868590-1568-6	10-84655-53000
Payment Terms	Total Due	Amount
Total Due by 08/24/2023	\$310.98	
If Received after 08/24/2023	\$318.75	

156800010846553000008685900000003109800000031098 5

10290C29

THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Remit To: **WM CORPORATE SERVICES, INC.**
AS PAYMENT AGENT
PO BOX 4648
CAROL STREAM, IL 60197-4648



GREENER WAYS TO PAY

Please choose one of these sustainable payment options:



AutoPay

Set up recurring payments with us at wm.com/myaccount



Online

Use wm.com for quick and easy payments



By Phone

Pay 24/7 by calling
866-964-2729

HOW TO READ YOUR INVOICE

How to Contact Us		Your Payment is Due		Your Total Due																										
Visit wm.com/MyWM		10/25/2022		\$123.45																										
Create a My WM profile for easy access to your digital statement, service alerts and online bills for utility and more. Have questions? Check our support center on page 3 of 3.		If payment is received after 10/25/2022: \$128.45																												
<table border="1"> <thead> <tr> <th>Previous Balance</th> <th>Payments</th> <th>Adjustments</th> <th>Current Invoice Charges</th> <th>Total Account Balance Due</th> </tr> </thead> <tbody> <tr> <td>\$123.45</td> <td>(\$123.45)</td> <td>0.00</td> <td>\$123.45</td> <td>\$123.45</td> </tr> </tbody> </table>						Previous Balance	Payments	Adjustments	Current Invoice Charges	Total Account Balance Due	\$123.45	(\$123.45)	0.00	\$123.45	\$123.45															
Previous Balance	Payments	Adjustments	Current Invoice Charges	Total Account Balance Due																										
\$123.45	(\$123.45)	0.00	\$123.45	\$123.45																										
<p>Details for Service Location: Seymour, John, Tanya and Country Way, Saint Paul MN 55106-2627 Customer ID: 21-51809-2222</p> <table border="1"> <thead> <tr> <th>Description</th> <th>Date</th> <th>Ticket</th> <th>Quantity</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>90 Gallon Total</td> <td></td> <td></td> <td></td> <td>123.45</td> </tr> <tr> <td>MIN STATE SOLID WASTE TAX 9.75%</td> <td></td> <td></td> <td></td> <td>12.00</td> </tr> <tr> <td>COUNTY ENVIRONMENTAL CHARGE</td> <td></td> <td></td> <td></td> <td>25.45</td> </tr> <tr> <td>Total Current Charges</td> <td></td> <td></td> <td></td> <td>123.45</td> </tr> </tbody> </table>						Description	Date	Ticket	Quantity	Amount	90 Gallon Total				123.45	MIN STATE SOLID WASTE TAX 9.75%				12.00	COUNTY ENVIRONMENTAL CHARGE				25.45	Total Current Charges				123.45
Description	Date	Ticket	Quantity	Amount																										
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COUNTY ENVIRONMENTAL CHARGE				25.45																										
Total Current Charges				123.45																										

- 1 Your Total Due is the total amount of current charges and any previous unpaid Balances combined. This also states the date payment is due to WM, anything beyond that date may incur additional charges.
- 2 Previous balance is the total due from your previous invoice. We subtract any Payments Received/Adjustments and add your Current Charges from this billing cycle to get a Total Due on this invoice. If you have not paid all or a portion of your previous balance, please pay the entire Total Due to avoid a late charge or service interruption.
- 3 Service location details the total current charges of this invoice.

Prevent Truck & Facility Fires

Instead of placing these items in the garbage or recycling containers, visit your county or city website to find a household hazardous waste drop off location. You can also visit call2recycle.org to find a retailer who accepts batteries for proper recycling.

NO • Propane tanks • Lithium-ion batteries
• BBQ coals • Other hazardous items

Hazardous household items that are improperly disposed of can cause **garbage truck and facility fires**. This includes lithium-ion batteries that can be found in many electronics and toys.

This summer, remember to:

- Allow coals to cool, after grilling
- Dispose of coals in a sealed metal container
- Take hazardous waste to your local hazardous waste drop location



If your service is suspended for non-payment, you may be charged a Resume charge to restart your service. For each returned check, a charge will be assessed on your next invoice equal to the maximum amount permitted by applicable state law.

<input type="checkbox"/> Check Here to Change Contact Info		<input type="checkbox"/> Check Here to Sign Up for Automatic Payment Enrollment	
List your new billing information below. For a change of service address, please contact WM .		If I enroll in Automatic Payment services, I authorize WM to pay my invoice by electronically deducting money from my bank account. I can cancel authorization by notifying WM at wm.com or by calling the customer service number listed on my invoice. Your enrollment could take 1-2 billing cycles for Automatic Payments to take effect. Continue to submit payment until page one of your invoice reflects that your payment will be deducted.	
Address 1		Email	
Address 2		Date	
City		Bank Account Holder Signature	
State			
Zip			
Email			
Date Valid			

NOTICE: By sending your check, you are authorizing the Company to use information on your check to make a one-time electronic debit to your account at the financial institution indicated on your check. The electronic debit will be for the amount of your check and may occur as soon as the same day we receive your check.

In order for us to service your account or to collect any amounts you may owe (for non-marketing or solicitation purposes), we may contact you by telephone at any telephone number that you provided in connection with your account, including wireless telephone numbers, which could result in charges to you. Methods of contact may include text messages and using pre-recorded/artificial voice messages and/or use of an automatic dialing device, as applicable. We may also contact you by email or other methods as provided in our contract.

Please send all bankruptcy correspondence to RMCbankruptcy@wm.com or PO Box 43290 Phoenix, AZ 85080. Using the email option will expedite your request. (this language is in compliance with 11 USC 342(c)(2) of the Bankruptcy Code)

The Groves CDD
Withlacoochee Summary
Jul-23

<u>Account</u>	<u>Billing Date</u>	<u>Rate</u>	<u>Code</u>	<u>Amount</u>	
1313841	8/4/2023	LP	001-53100-4301	\$1,366.12	Utility Services
1313842	8/4/2023	LP	001-53100-4304	\$2,863.42	Recreation Services
1313843	8/4/2023	GS	001-53100-4301	\$226.23	Utility Services
1313845	8/4/2023	GS	001-53100-4301	\$45.16	Utility Services
1313846	8/4/2023	PL	001-53100-4307	\$2,344.01	Street Lights
	8/4/2023	Deposit	01-15601		Deposit
		TOTAL		<u>\$6,844.94</u>	

Summary		
Utility Services	001-53100-4301	\$1,637.51
Recreation	001-53100-4304	\$2,863.42
Street Lights	001-53100-4307	\$2,344.01
Deposit	001-15601	\$0.00
TOTAL		<u>\$6,844.94</u>



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Account Number **1313841** Cycle 03
Meter Number 61714936
Customer Number 10188056
Customer Name THE GROVES CDD

Bill Date **08/04/2023**
Amount Due **1,366.12**
Current Charges Due **08/28/2023**

District Office Serving You
Bayonet Point

Service Address 7924 MELOGOLD CIR
Service Description WELL
Service Classification General Service Demand

See Reverse Side For More Information

ELECTRIC SERVICE

From	To						
Date	Reading	Date	Reading	Multiplier	Dem. Reading	KW Demand	kWh Used
06/30	89004	08/01	1705		69.89	70	12701

Comparative Usage Information
Average kWh

Period	Days	Per Day
Aug 2023	32	397
Jul 2023	29	355
Aug 2022	31	278

BILLS ARE DUE
WHEN RENDERED
A 1.5 percent, but not
less than \$5, late charge
will apply to unpaid
balances as of 5:00 p.m.
on the due date shown
on this bill.



1 0 1 8 8 0 5 6

You have 24-hour access to manage your account on-line through Smarthub at www.wrec.net. If you would like to make a payment using your credit card, please call 844-209-7166. This number is WREC's Secure Pay-By-Phone system.

Previous Balance 1,152.55
Payment 1,152.55CR
Balance Forward 0.00

Customer Charge 44.16
Demand Charge 70 KW @ 6.15000 430.50
Energy Charge 12,701 KWH @ 0.02750 349.28
Fuel Adjustment 12,701 KWH @ 0.04000 508.04
FL Gross Receipts Tax 34.14

Total Current Charges 1,366.12
Total Due Please Pay 1,366.12

PARTIAL HOA REIMBURSEMENT



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Please **Detach and Return** This Portion With
Your Payment To Ensure Accurate Posting.

See Reverse Side For Mailing Instructions

Bill Date: 08/04/2023

District: BP03

Use above space for address change ONLY.

1313841 BP03
THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Make check payable to W.R.E.C. MUST BE IN BLACK OR BLUE INK.

Current Charges Due Date	08/28/2023
TOTAL CHARGES DUE	1,366.12
Total Charges Due After Due Date	1,386.61

000131384100013661200013866107



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Account Number **1313842** Cycle **03**
Meter Number **75718521**
Customer Number **10188056**
Customer Name **THE GROVES CDD**

Bill Date **08/04/2023**
Amount Due **2,863.42**
Current Charges Due **08/28/2023**

District Office Serving You
Bayonet Point

Service Address 7924 MELOGOLD CIR
Service Description CLUBHOUSE
Service Classification General Service Demand

See Reverse Side For More Information

ELECTRIC SERVICE

From		To		Multiplier	Dem. Reading	KW Demand	kWh Used
Date	Reading	Date	Reading				
06/30	13124	08/01	13292	200	0.39	78	33600

Comparative Usage Information
Average kWh

Period	Days	Per Day
Aug 2023	32	1050
Jul 2023	29	1034
Aug 2022	31	1065

BILLS ARE DUE
WHEN RENDERED
A 1.5 percent, but not
less than \$5, late charge
will apply to unpaid
balances as of 5:00 p.m.
on the due date shown
on this bill.



1 0 1 8 8 0 5 6

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Previous Balance 2,435.11
Payment 2,435.11CR
Balance Forward 0.00

Customer Charge 44.16
Demand Charge 78 KW @ 6.15000 479.70
Energy Charge 33,600 KWH @ 0.02750 924.00
Fuel Adjustment 33,600 KWH @ 0.04000 1,344.00
FL Gross Receipts Tax 71.56

Total Current Charges 2,863.42
Total Due Please Pay 2,863.42



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Please **Detach and Return** This Portion With
Your Payment To Ensure Accurate Posting.

See Reverse Side For Mailing Instructions

Bill Date: 08/04/2023

District: BP03

Use above space for address change ONLY.

1313842 BP03
THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Make check payable to W.R.E.C. MUST BE IN BLACK OR BLUE INK.

Current Charges Due Date	08/28/2023
TOTAL CHARGES DUE	2,863.42
Total Charges Due After Due Date	2,906.37

000131384200028634200029063706



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Account Number **1313843** Cycle **03**
Meter Number **20859966**
Customer Number **10188056**
Customer Name **THE GROVES CDD**

Bill Date **08/04/2023**
Amount Due **226.23**
Current Charges Due **08/28/2023**

District Office Serving You
Bayonet Point

Service Address **FESTIVES GROVES BLVD**
Service Classification **General Service Non-Demand**

See Reverse Side For More Information

ELECTRIC SERVICE

From	To						
Date	Reading	Date	Reading	Multiplier	Dem. Reading	KW Demand	kWh Used
06/30	93903	08/01	95915				2012

Comparative Usage Information
Average kWh

Period	Days	Per Day
Aug 2023	32	63
Jul 2023	29	61
Aug 2022	31	55

BILLS ARE DUE
WHEN RENDERED
A 1.5 percent, but not
less than \$5, late charge
will apply to unpaid
balances as of 5:00 p.m.
on the due date shown
on this bill.



1 0 1 8 8 0 5 6

You have 24-hour access to manage your account on-line through Smarthub at www.wrec.net. If you would like to make a payment using your credit card, please call 844-209-7166. This number is WREC's Secure Pay-By-Phone system.

Previous Balance **194.52**
Payment **194.52CR**
Balance Forward **0.00**

Customer Charge **39.16**
Energy Charge 2,012 KWH @ 0.05017 **100.94**
Fuel Adjustment 2,012 KWH @ 0.04000 **80.48**
FL Gross Receipts Tax **5.65**

Total Current Charges **226.23**
Total Due **226.23** Please Pay



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Please **Detach and Return** This Portion With
Your Payment To Ensure Accurate Posting.

See Reverse Side For Mailing Instructions

Bill Date: 08/04/2023

District: BP03

Use above space for address change ONLY.

1313843 **BP03**
THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Make check payable to W.R.E.C. MUST BE IN BLACK OR BLUE INK.

Current Charges Due Date	08/28/2023
TOTAL CHARGES DUE	226.23
Total Charges Due After Due Date	231.23

000131384300002262300002312305



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Account Number **1313845** Cycle 03
Meter Number 74328711
Customer Number 10188056
Customer Name THE GROVES CDD

Bill Date **08/04/2023**
Amount Due **45.16**
Current Charges Due **08/28/2023**

District Office Serving You
Bayonet Point

Service Address 7734 LAND O LAKES BLVD
Service Description MAINTENANCE
Service Classification General Service Non-Demand

See Reverse Side For More Information

ELECTRIC SERVICE

From	To						
Date	Reading	Date	Reading	Multiplier	Dem. Reading	KW Demand	kWh Used
06/30	9352	08/01	9406				54

Comparative Usage Information
Average kWh

Period	Days	Per Day
Aug 2023	32	2
Jul 2023	29	2
Aug 2022	31	2

BILLS ARE DUE
WHEN RENDERED
A 1.5 percent, but not
less than \$5, late charge
will apply to unpaid
balances as of 5:00 p.m.
on the due date shown
on this bill.



1 0 1 8 8 0 5 6

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Previous Balance 44.28
Payment 44.28CR
Balance Forward 0.00

Customer Charge 39.16
Energy Charge 54 KWH @ 0.05017 2.71
Fuel Adjustment 54 KWH @ 0.04000 2.16
FL Gross Receipts Tax 1.13

Total Current Charges 45.16
Total Due Please Pay 45.16



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Please **Detach and Return** This Portion With
Your Payment To Ensure Accurate Posting.

See Reverse Side For Mailing Instructions

Bill Date: 08/04/2023

District: BP03

Use above space for address change ONLY.

1313845 BP03
THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Make check payable to W.R.E.C. MUST BE IN BLACK OR BLUE INK.

Current Charges Due Date	08/28/2023
TOTAL CHARGES DUE	45.16
Total Charges Due After Due Date	50.16

000131384500000451600000501606



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

Account Number **1313846** Cycle **03**
Meter Number
Customer Number 10188056
Customer Name **THE GROVES CDD**

Bill Date **08/04/2023**
Amount Due **2,344.01**
Current Charges Due **08/28/2023**

District Office Serving You
Bayonet Point

Service Address PUBLIC LIGHTING
Service Classification Public Lighting

See Reverse Side For More Information

ELECTRIC SERVICE

From	To						
Date	Reading	Date	Reading	Multiplier	Dem. Reading	KW Demand	kWh Used

Comparative Usage Information

Average kWh

Period	Days	Per Day
--------	------	---------

BILLS ARE DUE
WHEN RENDERED
A 1.5 percent, but not
less than \$5, late charge
will apply to unpaid
balances as of 5:00 p.m.
on the due date shown
on this bill.



1 0 1 8 8 0 5 6

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Previous Balance 2,302.37
Payment 2,302.37CR
Balance Forward 0.00

Light Energy Charge	231.71
Light Support Charge	176.26
Light Maintenance Charge	348.65
Light Fixture Charge	417.18
Light Fuel Adj 8,123 KWH @ 0.04000	324.92
Poles(QTY 153)	826.50
FL Gross Receipts Tax	18.79

Total Current Charges 2,344.01
Total Due Please Pay 2,344.01

Lights/Poles	Type/Qty	Type/Qty	Type/Qty	Type/Qty	Type/Qty
	105 115	205 11	354 2	910 134	957 6
	155 7	213 2	359 1	920 1	
	160 1	315 11	465 11	955 12	



Your Touchstone Energy® Cooperative
P.O. Box 278 • Dade City, Florida 33526-0278

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See Reverse Side For Mailing Instructions

Bill Date: 08/04/2023

District: BP03

Use above space for address change ONLY.

1313846 BP03
THE GROVES CDD
3434 COLWELL AVE STE 200
TAMPA FL 33614-8390

Make check payable to W.R.E.C. MUST BE IN BLACK OR BLUE INK.

Current Charges Due Date	08/28/2023
TOTAL CHARGES DUE	2,344.01
Total Charges Due After Due Date	2,379.17

000131384600023440100023791704



INVOICE

INVOICE #	INVOICE DATE
TM 565173	8/1/2023
TERMS	PO NUMBER
Net 30	

Bill To:

The Groves CDD
c/o Rizzetta & Company, Inc.
12750 Citrus Park Ln
Suite 115
Tampa, FL 33625

Remit To:

Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Property Name: The Groves CDD

Invoice Due Date: August 31, 2023

Invoice Amount: \$11,798.17

Description	Current Amount
Monthly Landscape Maintenance August 2023	\$11,798.17

Invoice Total **\$11,798.17**

Excellence

IN COMMERCIAL LANDSCAPING

Should you have any questions or inquiries please call (386) 437-6211.